


**DEPARTMENT OF HEALTH AND HUMAN SERVICES
OFFICE OF DIRECTOR**

ACTION REFERRAL

TO <i>Waldrep</i>	DATE <i>9.13.11</i>
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DIRECTOR'S USE ONLY	ACTION REQUESTED
1. LOG NUMBER <i>100119</i>	<input type="checkbox"/> Prepare reply for the Director's signature DATE DUE _____
2. DATE SIGNED BY DIRECTOR	<input type="checkbox"/> Prepare reply for appropriate signature DATE DUE _____
<i>Close, attached e-mail response.</i> 	<input checked="" type="checkbox"/> FOIA DATE DUE _____ <input checked="" type="checkbox"/> Necessary Action

APPROVALS (Only when prepared for director's signature)	APPROVE	* DISAPPROVE (Note reason for disapproval and return to preparer.)	COMMENT
1.			
2.			
3.			
4.			

DEPARTMENT OF HEALTH & HUMAN SERVICES
DIV. OF LONG TERM CARE SERVICES
1801 MAIN ST. P.O. 8206
COLUMBIA SC 29202-8206
ATTN: DESIGNATE DIR.

RECEIVED
SODAS BUREAU OF
LONG TERM CARE

2011 SEP 13 AM 11:24

DANNY G. WILLIAMS
CEDAR RET. CENTER
2091 SANIS ELBOW RD
W. COLUMBIA SC 29170
803 755 3093

RECEIVED

SEP-13 2011

Department of Health & Human Services
OFFICE OF THE DIRECTOR

SIR OR MADAM

I am writing this agency to report, what appears to me, ABUSE OF MENTALLY ILL CLIENTS AT THE CEDAR RET. CENTER IN W. COLO.

I'VE BEEN A CLIENT HERE ABOUT 5 OR 6 WEEKS AND I HAVE HEARD TESTIMONY FROM OTHER CLIENTS AND HAVE WITNESSED WHAT SEEMS TO ME PLANTANT ABUSE OF SPECIAL-NEEDS PEOPLE. OF COURSE, SOME TESTIMONY MUST BE TAKEN WITH A GRAIN OF SALT.
TO WIT:

CEDAR'S STRUCTURE AND POLICES:

1. The ~~owner~~ owner Mr Douglas has put in policies and rules that seems inconsistent with the SC Lic. Labor & REG. Policies of what is required to care for MENTALLY ILL PERSONS.
2. We do not have a NURSE or Doctor IN house to aid in the care of the SERIOUSLY MENTALLY ILL CLIENTS. the nurse ~~that~~ does come in MONDAY thru FRIDAY to give out the medication. On the weekend, an untrained staff member hands out meds. Sometimes I haven't recieved my med, especially on week ends. She (Vicky) only gives out meds and leaves. I have seen some mental clients have break downs and in need of a shot, they faint and rage all night Disturbing the entire population, Mr Douglas uses the ER via ambulance if the person hurts themselves in their break downs or gets seriously ill.
3. Douglas does not give out anything but takes the clients to shop once a month and it is impossible to obtain needed items during the month. Cedar has no van or bus or any type of transport but has a policy that if a person is transported they have to pay mileage.
4. Cedar's employees are good people but it appears that they are too subject to in the manner which they treat the special needs people, there is a lot of negative screaming at particular mental clients which could do harm to the client psychologically, the staff gets over wrought with the stress and are over worked in their work that is required of them. they do the best they can and respect them because they do care about the people here.
5. Mr Douglas' motives appear to be money, his manager so can Douglas married in to the Douglas' family, it has been said that his family is very rich people.

5) cont. I was told that Douglas leveled fines against a psychiatric client (Poland) for striking another fellow resident. The fine was said to be \$200.00. I've never heard of a very disturbed person being punished by a retirement home owner. Poland is not responsible because of his psychological condition where he imagines that others are trying to hurt or abuse him. I suffered injury related psychosis after I had severe head trauma incurred by a head on collision 12/21/10 for about 3 months. My reasoning almost completely returned when my damaged brain healed. I'm in psychological rehab now at Dorn VAMC. But I am all too familiar with the psychotic condition and can empathize with Poland. He is not very well treated because of behaviors that he displays. That happens because so very few people understand his problem. I had the same experience with my somewhat estrangement from some of my own family members. Such is Citi therapeutic for the patient. This environment is not very helpful for such of the mentally ill patients because the staff do not understand and do not express the required knowledge necessary to properly manage most of CEDAR's population, which must have displayed mental dysfunction, at least it appears to me what does state and Federal say to those things?

6) CEDAR hired a lady to serve as an acting director. i.e. Ms. Davis. She asked the Manager to enhance it's activity program. (Bear with me) by requesting supplies and taking the population on field trips thus adding cost-out and the like. Ms. Davis told me in private that she was going to get fired for just asking CEDAR to improve activities. She was a people's person and demonstrated a real concern for the clients. She is a devout Christian lady and a above average employee. She was replaced by a nice but passive lady who accepts CEDAR's shabby activity program which very few participants now. Most of the time here is dead time. Almost like prison because the clients hang around with no stimulation needed for improving their condition we are taken shopping once a month and to the fair once a year. Douglas has installed such policies seemingly to have a career consider to inquiring authorities. But his ~~own~~ words are hollow and deceitful in actuality.

7) Since my arrival, I have been asked by the Manager to do certain tasks that are contrary to my Treatment Plan. That seems to reveal that I am failed to do any research concerning my disabilities. I explained to her that I still have mental dysfunction incurred by the brain injury. These dysfunctional mental and physical became all too obvious after I was discharge from the VA rehab hospital on 3/11/11. Such injuries can change the person's thought processes that they do not seem to be the same person and display uncontrolled anger, confusion, paranoia, severe depression, loss of concentration thus affecting short term memory at times. Such is common among trauma people.

b) Control by deceit.

I was called into the office because I complained that my food portion were not adequate (very small) and my prescribed diet was not being considered. Douglas was there also. 1st He claimed that the portions of food was small because he could not afford the food to offer adequate food for everyone. They have since improved my portions most of the time. Mr Douglas said that the focus and told me that I still owed him a balance and the VA may not pay the extra cost beyond my \$985.00 pension. I told him that the VA hasn't informed me of this, refused to pay the extra incurred costs and that he took all the money I had. He then threatened to kick me out of his center. I responded that your decision, just give me time to make arrangements. (note my common law wife died about 2 months ago, she was disabled and received money to pay the rent, consequently I had to make out with no other place to live and could not afford the rent and live without the money I needed for all the other bills) I think Mr. Douglas was deceitful and attempting to man, manipulate me via fear. When I told him and So Ann I can make it fine without being here he seemed to do a 180° turn and said I needed to stay, and So Ann chimed in and said, you need to stay and ~~fixed~~ ^{fixed} up 1st and that the VA just wanted me to fill out a form that was left out when DEETER applied for VA assistance to put me into assisted living in Calumet. So he lied to me at first, why? other clients have told me that the Twiloes and thos causing some clients fear of being homeless. Many here do not have a place to go if they leave CEDAE. One guy told me that Mr. Douglas threatened to put him in jail if he would not 'work with him'. other clients have said similar things about the Douglas' lies to control.

9) when it was the end of the month, Mr. Douglas took money from my \$77.00 monthly ~~allow~~ allowance to buy personal items since they don't supply anything to clients. although I was told of this possibility (my brother in law confirmed) I did not remember anything about the taking of my personal money to put on my said balance. I never heard or understood this possibility or I would have disagreed and most likely walked out. this was my first interview at CEDAE. I moved in the following week. anyway I became very angry but struggled to keep my mouth shut. I stayed up the following 2 nights becoming more and more angry at him, and even thought of causing Mr. Douglas bodily harm, I was having one of my moments. (Since my injury) instead of getting myself in to big trouble, I handled my anger by writing to myself to write various ~~my~~ agencies that deals with handicapp and special needs people, in order to report Douglas. I'm not so angry with him now but his acts are cold hearted in the deprivation of necessary funds to fill my needs. the monthly allowance amount is what the VA gives their ~~new~~ Vets housed in nursing homes, Douglas overrules and he does not have authority to do that, in my perception, he would not give me receipts after I asked for such, I just can not trust him any longer.

10) The stress of being in this environment is too much for me to deal with in my condition. They keep coming back and are telling me about ^{how} much I owe CEDARE. At first it was \$14,000 a month, now as I was told, \$15,000. Why won't Douglas give me receipts? When the VA or Medicaid sends the extra costs, how much will he steal is my question? He has already displayed a greedy character, he has told me lies and his reputation as a retirement, assisted living, independent living center owner is not good. A mental health provider told this female client that CEDARE is listed as one of the worse in the state. He had a warning from DEHEC and some departed clients have voiced complaints. Yet he continues to abuse those who can't help themselves, he has taken on a lot of mentally ill clients when he does not operate a home equipped to deal with such people, a state member told me that they were not supposed to be here. I was told before I came here that this was a assisted living center, in reality it's more like a mental health day care center and a prison all rolled into one. It's advertisement of CEDARE is not correct.

The big question is how much money of all these checks he receives go into a personal account? Douglas is very crafty and seems to have all his bases covered. He behaviors tend to point towards a well thought out scam against the Government. Thanks for listening, if this is not the agency that this letter should be sent to, please reroute it to the proper agency. The above is true and correct to the best of my ability.

PLEASE Keep Confidential and my name out of it.

Sincerely

Douglas Williams

P.S. I realize that there's both good and bad in most people. Douglas is not all bad, ~~he~~ ^{he} is a person affects others and will continue until it is stopped. That's a crime against ~~the mentally ill~~ ^{the mentally ill} in my view.

(4)

Log # 119

From: Brenda Hyleman
To: Thompson, Gwendolyn
CC: Hairston, Harriet; Kluender, Richard; Williams, Everett
Date: 10/3/2011 5:28 PM
Subject: Re: Cedar Retirement Center

Will do. Thanks, Gwen.

>>> "Thompson, Gwendolyn" <thompsqw@dhec.sc.gov> 10/3/2011 5:04 PM >>>

Brenda,

Please forward the complaint to Harriet Hairston at hairsthr@dhec.sc.gov or Everett Williams at wiliamel@dhec.sc.gov. You may also fax it to (803) 545-4212.

Thanks,

On Mon, Oct 3, 2011 at 12:50 PM, Brenda Hyleman <Hyleman@scdhs.gov> wrote:

Hi Gloria,

We received a complaint from a resident of this facility. Since it is not a licensed OSS facility, we don't have any connection with them. I understand from Vicki McGahue that you all have had recent concerns about them as well. Is it okay with you if I forward the letter to you for review?

Thanks,

Brenda

Confidentiality Note

This message is intended for the use of the person or entity to which it is addressed and may contain information, including health information, that is privileged, confidential, and the disclosure of which is governed by applicable law. If the reader of this message is not the intended recipient, or the employee or agent responsible to deliver it to the intended recipient, you are hereby notified that any dissemination, distribution or copying of this information is STRICTLY PROHIBITED.

If you have received this in error, please notify us immediately and destroy the related message.

Gwen C. Thompson, Director

Division of Health Licensing

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