

From: Mottel, Haley <HaleyMottel@gov.sc.gov>
To: lpmole@ddsn.sc.gov <lpmole@ddsn.sc.gov>
CC: Veldran, Katherine <KatherineVeldran@gov.sc.gov>
Date: 12/5/2014 12:44:23 PM
Subject: FW: DDSN Issue

Lois,

Thank you for speaking with me regarding the issue below. Please copy me on any correspondence and let me know how I can further assist you. I appreciate your help with this matter.

The constituent's name is Karie Phillips and her contact information is below:

803-467-2254

Karie2254@yahoo.com

Thank you,

Haley

Haley Mottel

Legislative Liaison

Office of Governor Nikki R. Haley

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HaleyMottel@gov.sc.gov

From: Karie Phillips [<mailto:karie2254@yahoo.com>]

Sent: Thursday, December 04, 2014 11:06 PM

To: Veldran, Katherine

Subject: Re: DDSN Issue

To whom it may concern:

Walker was a typically developing three year old until this July 3rd. He started having seizures and we began a 3 month journey to three different hospitals where he was diagnosed with Viral Encephalitis with an autoimmune disorder , VGKC.

Walker is now stable but has lost almost all of his original functions and has to relearn everything. He still has seizures and stops breathing, he has a g-tube, doesn't communicate and is completely dependent upon us to care, clothe and provide for him. We have been in Outpatient Rehab since

Returning home on September 30.

In August, I mailed in my TEFRA application and am still awaiting approval while his medical bills pile up.

In September, I called DDSN and left first message. On October 17th, he was entered into their system. I have called TEFRA and DDSN since and haven't received calls back until last week . December 2nd was the first call from my case worker who informed me it would be 3-5 more months before we were approved. I've requested to be placed into Bright Starts EI and case management but was told they can't make that referral until I'm approved.

I'm outraged at the deficiency in our system to take so long to approve a child who desperately needs assistance during this critical time in his stage of recovery. Walker will turn 4 on December 17th and only be eligible for services until 5. We don't have time to waste on paperwork and red tape.

I need your help to push this through and make this happen faster so that I can give my son all the opportunities he needs to regain basic functions.

Please help us.

Thank you,
Karie Phillips
803-467-2254
Karie2254@yahoo.com