

From: Michele Neal <MicheleNeal@scsenate.gov>
To: Veldran, KatherineKatherineVeldran@gov.sc.gov
Date: 11/6/2012 10:08:12 AM
Subject: RE: Experian refuses to cover South Carolina taxpayers who live outside the US.

Oh good, she didn't mention that.

Thank you,
Michele

From: Veldran, Katherine [mailto:KatherineVeldran@gov.sc.gov]
Sent: Tuesday, November 06, 2012 9:39 AM
To: Michele Neal
Cc: summrshere@btinternet.com
Subject: RE: Experian refuses to cover South Carolina taxpayers who live outside the US.

Michele,
I have been working on Martha's case with both her and Experian.
Please know we will do all we can to make sure she is protected. We have a call today at 4:00pm.
I will keep you posted on the progress.

Please let me know if you have any other questions.
Thank you,
Katherine

From: Michele Neal [mailto:MicheleNeal@scsenate.gov]
Sent: Tuesday, November 06, 2012 9:11 AM
To: Veldran, Katherine
Subject: FW: Experian refuses to cover South Carolina taxpayers who live outside the US.

A constituent wanted us to be sure the Governor's office is aware that her sister who lives in Scotland will not be covered by Experian.

Take care,

Michele Neal
Senator Joel Lourie's office
P. O. Box 142
Suite 601 Gressette Building
Columbia, SC 29202
803-212-6116

From: Harriet Showman [mailto:harrietshowman@yahoo.com]
Sent: Monday, November 05, 2012 5:31 PM
To: Michele Neal
Subject: Experian refuses to cover South Carolina taxpayers who live outside the US.

More bad news, Michele.

This is the (snotty) response my sister, a South Carolina taxpayer who lives in Scotland, received from Experian:

"Thank you for giving us the opportunity to address your concerns. We will not be able to monitor your account without a U.S. address. I apologize for any inconvenience or misunderstanding. Please feel free to contact me if you have additional questions.

Regards,

Schwanda Grant
Consumer Relations Group
ConsumerInfo.com, Inc., an Experian Company
949.567.3885"

From: Michele Neal <MicheleNeal@scsenate.gov>
To: "'harrietshowman@yahoo.com'" <harrietshowman@yahoo.com>
Sent: Wednesday, October 31, 2012 12:04 PM
Subject: FW: Media packet

Here is some information from SCDOR.

Michele Neal
Senator Joel Lourie's office
P. O. Box 142
Suite 601 Gressette Building
Columbia, SC 29202
803-212-6116

From: Michele Neal
Sent: Wednesday, October 31, 2012 9:00 AM
To: 'M Mullins'
Subject: FW: Media packet

FYI

From: Meredith Cleland [<mailto:CLELANM@sctax.org>]
Sent: Monday, October 29, 2012 12:54 PM
To: Michele Neal
Subject: FW: Media packet

Hey Michele!

Attached please find some information that was put out the other day which contains good information for taxpayers. The easiest way to get to the protection is to go to the website protectmyid.com/scdor and use the code scdor123 to get access. Going directly to the website may keep them from having to spend time calling the toll free number.

Please let me know if you get any questions and we'll try to answer them.

Thanks