

From: Catherine McNicoll <CatherineMcNicoll@scstatehouse.gov>  
To: 'Broome, Darryl' <dbroome@aging.sc.gov>  
CC: Danny Varat <DannyVarat@scstatehouse.gov>  
Date: 4/3/2017 2:05:13 PM  
Subject: FW: Lewis Smith Concerns

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Good Afternoon Darryl,

I apologize I thought I had sent this last week. The gentlemen below has lost his mother and it looks like he had some interaction with the ombudsman in the time around her passing. He is generally interested in the efforts being made to improve care for the elderly and would like us to respond to him. I am going to check with Danny, but I suspect that we will want to send him a letter with some information on what efforts are being made. Would you be able to help us with that information please. Thank you.

*Best Regards,  
Catherine McNicoll  
Director of Legal & Legislative Affairs  
Lieutenant Governor's Office  
CatherineMcNicoll@SCStatehouse.gov  
803-734-5292 (phone)*

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From: Lt Gov Intern  
Sent: Monday, March 27, 2017 3:51 PM  
To: Catherine McNicoll  
Subject: Lewis Smith Concerns

Catherine,

Mr. Lewis Smith called today and requested a formal letter detailing what the Office on Aging and/or the Ombudsmens Office is doing to improve the care for the elderly in South Carolina.

Mr. Smith's father in law died as a result of dehydration which was brought on by a lack of adequate care in the rehabilitation facility. As a result of this, Mr. Smith is pursuing legal action against the facility and is in contact with SLED. Pursuant to this experience, Mr. Smith would like to know what is being done to improve South Carolina's ranking as 47 out of 50 states in terms of care for the elderly. In his research into this issue Mr. Smith has encountered numerous anecdotal accounts of similar abuse and neglect in several elderly care facilities across the State. Of particular interest to Mr. Smith is why there is no list of facilities which have repeat violations against their patients.

He would like a letter regarding what our office is doing to improve elderly healthcare.

His contact information is:

Mr. Lewis Smith  
803-237-5067  
[dmnynke@bellsouth.net](mailto:dmnynke@bellsouth.net)

Thanks,

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