

From: Hayden Grooms
To: 'Page, Hank' <hpage@aging.sc.gov>
Date: 5/2/2017 3:09:15 PM
Subject: RE: Video Files

I will check with them just to make sure. Thanks for the help.

From: Page, Hank [<mailto:hpage@aging.sc.gov>]
Sent: Tuesday, May 02, 2017 2:43 PM
To: Hayden Grooms
Subject: RE: Video Files

Hayden,

I honestly can't think of what the problem would be; I've never gotten an error message like that one.

Do you think anyone in Legislative Printing would be able to help you troubleshoot the issue?

Hank Page
State of South Carolina
Lieutenant Governor's Office on Aging
hpage@aging.sc.gov
803-734-2088 Direct

From: Hayden Grooms [<mailto:HaydenGrooms@scstatehouse.gov>]
Sent: Tuesday, May 02, 2017 10:00 AM
To: Page, Hank <hpage@aging.sc.gov>
Subject: Video Files

Good morning,

I haven't been able to get the video files to play or download on a computer. I keep getting "error code 2041-an invalid sample description was found in the movie". I didn't know if you knew a trick to this or if it was just my computer, but I figured I'd let you know.

Thanks,

Hayden Grooms
Manager of External Affairs
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