

Account: South Carolina State Parks

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## South Carolina State Parks

at 1:00:00 on 11/23/2018 UTC · 🌐

The turkey has been eaten.....and here's your final reminder! Our Black Friday Specials for 50% off select cabins & campsite reservations start tonight at midnight and are available for 24 hours! Click here to get all of the details! <https://southcarolinaparks.com/deals/black-friday-specials-2018>



**Lynn Britt Asbury** Kelly Lancaster Smith  
at 1:37:21 on 11/23/2018 UTC



**Kari Smith** Aimee  
at 2:53:49 on 11/23/2018 UTC



**Shelly Rogers** Acacia Telley  
at 2:55:08 on 11/23/2018 UTC



**Christian McDonald** The website reservation system IS NOT WORKING!  
at 5:08:57 on 11/23/2018 UTC



**Scotty Millers** Can't make any reservations, not working.  
at 5:11:12 on 11/23/2018 UTC



**Donna Samples** I am trying to with no luck  
at 5:11:45 on 11/23/2018 UTC



**Andy Dorski** Gotta love this new system!!!  
at 5:12:19 on 11/23/2018 UTC



**Christian McDonald** Very frustrating... Staying up late to book. They really messed up when the dropped Reserve America  
at 5:12:29 on 11/23/2018 UTC



**Misty Jackson Williams** Not working! !!!!!!!  
at 5:12:35 on 11/23/2018 UTC



**Scott Miller** We are unable to make any reservations on the site.  
at 5:13:07 on 11/23/2018 UTC



**Misty Jackson Williams** Unbelievable. Stayed up late just for it not to work  
at 5:13:51 on 11/23/2018 UTC

**Rose Lynn** You're not the only one. My friend has been trying to get this reservation to go



through and nothing is happening. They get to the "Purchase" part and instead of going to "Confirmation" they are stuck in the "Purchase" area...no idea what's going on!  
Could someone at the park let us know what's going on, please?

at 5:14:07 on 11/23/2018 UTC



**Carol Patterson** Ugh!! I thought it was only ME!! I've been waiting all day for this!!

at 5:14:38 on 11/23/2018 UTC



**Jeremy Miller** You are really making it difficult to want to visit your parks South Carolina State Parks when you cannot reserve a site online!

at 5:14:52 on 11/23/2018 UTC



**Christian McDonald** Carol Patterson So have we. Have been doing this for years. Like I said earlier, Reserve America is a PROVEN platform. It works wonderfully. This new system is garbage

at 5:15:32 on 11/23/2018 UTC



**Leslie Pletta-Smith** Timothy Q Smith

at 5:17:37 on 11/23/2018 UTC



**Jane Martin** I miss Reserve America to book SC sites. It worked and was user friendly.

at 5:18:06 on 11/23/2018 UTC



**Misty Jackson Williams** What's funny is i booked a reservation without a code just fine tonight, but with the code it's not working

at 5:18:32 on 11/23/2018 UTC



**Andy Dorski** Absolutely, this new system is terrible. I would be happy to pay more just to have the old system back!!

at 5:18:35 on 11/23/2018 UTC



**Christian McDonald** Misty Jackson Williams I wonder if they will honor the coupon retroactively

at 5:19:50 on 11/23/2018 UTC



**Kimberly Mallard Decell** This is frustrating! Reservation page is not working! South Carolina State Parks please help!

at 5:20:53 on 11/23/2018 UTC



**Donna Samples** I do this every year, stay up to make my reservations and have never had a problem. This is to aggravating. Waste of time.

at 5:21:18 on 11/23/2018 UTC



**Kristalyn Poole** 1hr in still NOT WORKING!

at 5:21:25 on 11/23/2018 UTC



**Steve Anderson** Did anyone at the office do a trial run prior to midnight to make sure it was working? Lack of planning with the system once again!!!

at 5:21:44 on 11/23/2018 UTC



**Misty Jackson Williams** I'm going to book them and cancel tomorrow if I can't end up getting the 50% off

at 5:22:06 on 11/23/2018 UTC



**Lisa Bohman** 22 minutes in and still not working.

at 5:22:39 on 11/23/2018 UTC



**Kimberly Mallard Decell** we can't get anything to reserve, even the ones not using the code

at 5:23:06 on 11/23/2018 UTC

**Suzanne Hart** Wish GA State Parks had 50% off because I certainly would be staying there instead.



at 5:24:37 on 11/23/2018 UTC



**Adam Buckler** Tried multiple times and your website will get you to the confirm screen then just kick you back and won't make the reservation

at 5:27:34 on 11/23/2018 UTC



**Dana Vickery** Can't get reservations to go through

at 5:27:44 on 11/23/2018 UTC



**Misty Jackson Williams** Try again. I just got another to go through, without the code, of course

at 5:27:54 on 11/23/2018 UTC



**Christian McDonald** We will be canceling ours too if we can't get the 50% off.

at 5:28:16 on 11/23/2018 UTC



**Christian McDonald** Donna Samples as do we! We booked ours without the code (this works) and will fight it tomorrow

at 5:31:19 on 11/23/2018 UTC



**Christian McDonald** Lisa Bohman without the code works

at 5:32:09 on 11/23/2018 UTC



**Christian McDonald** Jane Martin dropping Reserve America was a cost saving move. Yay for us 😊

at 5:33:18 on 11/23/2018 UTC



**Kay Whittle Boyce** The code is the issue. It lets you reserve if you pay full price. Very frustrating

at 5:33:29 on 11/23/2018 UTC



**Lisa Bohman** But I need the discount

at 5:33:33 on 11/23/2018 UTC



**Kara M Heywood** we have having the same issue! reservations aren't going through at all:(

at 5:34:59 on 11/23/2018 UTC



**Christian McDonald** Lisa Bohman as do we all. Some of us are reserving without the code and will fight with them tomorrow

at 5:36:09 on 11/23/2018 UTC



**Misty Jackson Williams** Go ahead and expect your call centers to be blasted with phone calls tomorrow. Many loyal, angry campers right now

at 5:37:05 on 11/23/2018 UTC



**Donna Samples** I might do the same then. Thank you

at 5:37:17 on 11/23/2018 UTC



**Andrea Weikal** I stayed up late to book too. There is no one available on the phone and no way to contact anyone... I also really miss the old reservation system. It was way more user friendly - and I also used it as a log of past trip and our favorite sites.

at 5:37:22 on 11/23/2018 UTC



**Misty Jackson Williams** Andrea Weikal me too. I was so sad that I didn't have that log anymore :(

at 5:38:21 on 11/23/2018 UTC



**Christian McDonald** Donna Samples if they refuse to honor it, we will be getting our money back. Buy with a credit card so you have some buyer protection

at 5:38:33 on 11/23/2018 UTC



**Donna Samples** Thank you. I will do that

at 5:39:27 on 11/23/2018 UTC



**Andrea Weikal** Anne Leishman Heywood - just to let you know what is going on. Also - have to change the Oct trip due to no spots available - so give me a holler before you book anything.

at 5:39:45 on 11/23/2018 UTC



**Andrea Weikal** Misty Jackson Williams - I wish we had gotten a heads up about it so we could have saved the years of info before it was gone :-(-

at 5:41:45 on 11/23/2018 UTC



**Dana Elizabeth McAlhany Ball** Not working! Stayed up for absolutely nothing ☹

at 5:45:06 on 11/23/2018 UTC



**Kristi Steele** Kaye Steele, Jan Lowman

at 5:48:10 on 11/23/2018 UTC



**Dana Elizabeth McAlhany Ball** This new site is horrible

at 5:50:57 on 11/23/2018 UTC



**Joan Benkert Mitchell** NOT working☺. Tried for the last 45 min. Went ahead and paid full price. Discount code seems to be the hangup.

at 5:51:41 on 11/23/2018 UTC



**Scott Miller** Same here

at 5:52:39 on 11/23/2018 UTC



**Scott Miller** We booked at the regular price and will be calling tomorrow to get the 50% off.

at 5:53:27 on 11/23/2018 UTC



**Kristalyn Poole** Jane Martin they also had a option to donate to that particular park you book for. This new site doesnt.

at 5:58:18 on 11/23/2018 UTC



**Janine Kaiser** I just took a screen shot of the price with the coupon and had to take off the coupon to book reg rate. At least I got proof on booking so hopefully they will fix the amount. Lets hope. I booked an Oconee cabin.

at 5:59:14 on 11/23/2018 UTC



**Michael Walden** I stayed up until midnight to book the sites I wanted and it didn't work thanks South Carolina State Park

at 6:00:57 on 11/23/2018 UTC



**JB Collins** This new reservation system is SHIT!! Screw whomever made that change!

at 6:02:15 on 11/23/2018 UTC



**Brent Mitchell** Not working, it's the coupon code that doesn't work, sale states it's good for 24 hours, paid full price and I will deal with it later I guess.

at 6:04:58 on 11/23/2018 UTC



**Misty Jackson Williams** Janine Kaiser nice idea. I'm going to do the same. Thank you

at 6:05:21 on 11/23/2018 UTC



**Lisa Bohman** Hamilton Branch let me book but Calhoun Falls made me wait 2 minutes. Done

at 6:07:06 on 11/23/2018 UTC



**Chris Broadbent** Same issues here; if you reserve for full price it processes. I did that, and will hopefully speak to someone there about getting the Black Friday deal applied to the reservation.

at 6:07:38 on 11/23/2018 UTC



**Shelly Rogers** 😞😞

at 6:14:07 on 11/23/2018 UTC



**Dana Elizabeth McAlhany Ball** Reserve America was much better. Like y'all I used it as a log too. Really miss it

at 6:14:54 on 11/23/2018 UTC



**Jeremy Miller** Booked anyway. Sure hope you give that 50% off tomorrow or you will be losing a frequent customer

at 6:25:03 on 11/23/2018 UTC



**Sharon L Smith** yeah, I've been trying since the stroke of midnight, I finally thought to check to see if anything was being said on Facebook, so I went ahead and booked at full price and will fight it out in the morning. I even tried the coupon code for the 40% off at Cheraw for the winter rates and that didn't work either, I feel bad for the folks at the call center, they are gonna have a heck of a mess to clean up!

at 6:58:53 on 11/23/2018 UTC



**Michael Walden** Suzanne Hart maybe it will work better or they will have it together before they post something

at 7:02:44 on 11/23/2018 UTC



**Sharon L Smith** I also emailed the parks that I was trying to make the reservations for and I left a message at the Parks main office.

at 7:04:40 on 11/23/2018 UTC



**Leslie Phillips Ballard** Not working with discount code. Miss Reserve America. Hope this is fixed later today.

at 7:29:05 on 11/23/2018 UTC



**South Carolina State Parks** This is an issue with the new reservation system and the discount code. We are working to resolve this problem. Please bear with us.

at 7:48:39 on 11/23/2018 UTC



**Rose Lynn** Thank you so much!

at 7:49:17 on 11/23/2018 UTC



**South Carolina State Parks** This is an issue that has occurred with the new reservation system. We do apologize. We are working with them to resolve the issue. Please bear with us. We do apologize for the inconvenience.

at 8:03:12 on 11/23/2018 UTC



**Michael Walden** Well I had to pay full price for one site, when I could had booked 3 different state parks for the same price

at 8:11:47 on 11/23/2018 UTC



**South Carolina State Parks** Rose Lynn Thank you for your patience & understanding. We do apologize.

at 8:48:36 on 11/23/2018 UTC



**Kelly Warhurst** Will it be fixed today so we can use it ?

at 9:30:43 on 11/23/2018 UTC



**Terry Pat Conn** it's 5am and it's still not working

at 10:07:19 on 11/23/2018 UTC



**Marilyn Davey Buchanan** Will it be corrected today and will the discount period be extended?

at 11:32:09 on 11/23/2018 UTC



**Rachael Jones** Luke Jones x  
at 11:38:28 on 11/23/2018 UTC



**South Carolina State Parks** We have our reservation company working on it now, and we will extend the discount period, depending when everything is up and running correctly.  
at 11:43:37 on 11/23/2018 UTC



**Mary Beasley Brandenberger** Still trying. Thanks a lot! Why don't you give out some extra specials since some of us stayed up all night for this.  
at 11:51:00 on 11/23/2018 UTC

**Tags:** deleted



**Michael Burns** It's frustrating but most of us work with computers and have problems at some point. Hopefully it will be corrected soon and I can go back to bed...  
at 12:23:17 on 11/23/2018 UTC



**Luke Jones** I had to take out the coupon code, as it wouldn't let me book. I paid the 50% deposit, so you can just waive the remaining payment. Please reach out for my booking details to apply.  
at 12:29:18 on 11/23/2018 UTC



**Luke Jones** Note: availability was running out, so couldn't wait for you to get it working.  
at 12:29:51 on 11/23/2018 UTC



**Lindsay Cooper Dickinson** Joyce Dickinson  
at 12:36:49 on 11/23/2018 UTC



**Amy Beckworth Casto** Suzanne Hart they're running a special but it's for December only until the end of this year.  
at 12:39:48 on 11/23/2018 UTC



**Sharon L Smith** South Carolina State Parks yeah, modern technology is wonderful when it works and a nightmare when it lets us down!  
at 12:47:43 on 11/23/2018 UTC



**Sharon L Smith** South Carolina State Parks yeah, modern technology is wonderful when it works and a nightmare when it lets us down!  
at 12:48:45 on 11/23/2018 UTC



**Sharon L Smith** South Carolina State Parks yeah modern technology is wonderful when it works but a nightmare when it lets us down!  
at 12:49:37 on 11/23/2018 UTC



**Sharon L Smith** South Carolina State Parks  
at 12:49:52 on 11/23/2018 UTC



**Heather Dobson Venable** Any update?  
at 12:55:42 on 11/23/2018 UTC



**Marilyn Davey Buchanan** Yeah, South Carolina State Parks do you have an estimated time for correcting the problem? Still waiting to book.  
at 13:03:03 on 11/23/2018 UTC



**Angela Riddle** Stayed up late trying to get it to go through even though I'm sick. 😞 I just decided to go ahead and book at full price just to make sure I didn't lose the site/dates we need. Surely SCSP will honor the sale.  
at 13:22:13 on 11/23/2018 UTC



**Scott Jones** Need to go back with Reserve America. Much easier to use.  
at 13:26:10 on 11/23/2018 UTC



**Julia Troy** South Carolina State Parks so will the people who went ahead and booked full price have their prices adjusted? I'm just trying to figure out if I should book now at full price and y'all adjust it later or should I wait?

at 13:31:35 on 11/23/2018 UTC



**Karen Miller McLeod** South Carolina State Parks so should we book without coupon call back in later and get remaining balance waived?

at 13:31:39 on 11/23/2018 UTC



**Jessica Perry** Timothy Wi

at 13:38:47 on 11/23/2018 UTC



**Marilyn Davey Buchanan** South Carolina State Parks - Same question - if we pay full price can we get it adjusted? Will there be a time constraint for adjustments if even allowed? I am sure the call center is going to be overwhelmed today with calls.

at 13:42:34 on 11/23/2018 UTC



**Luke Jones** South Carolina State Parks the answer has to be yes, surely? Because the availability was running out so we were forced to book, with you rectifying later.

at 13:51:18 on 11/23/2018 UTC



**Debbie McDonald** Carlton-Ingrid Robinson see it wasn't just you!

at 13:54:12 on 11/23/2018 UTC



**Carlton-Ingrid Robinson** I think they did that on purpose. What happened to Reserve America?

at 13:58:19 on 11/23/2018 UTC



**Julia Troy** Luke Jones their reservation system is really wacky now so I didn't want to assume. We had issues with a refund before. We ended up getting it but their system made it quite difficult. Seems to me they might just offer a gift card of credit and not you money back. So I wanted to make sure before booking. Also somewhere in this feed they said they would elongate the time you can use the code. Why elongate the time and offer refunds? It might make me unpopular but it did say you HAD to use the code. If you choose to reserve at full price you are taking on the risk.

at 14:01:57 on 11/23/2018 UTC



**Carlton-Ingrid Robinson** Is there a way you can see reservations that you have already booked?

I don't know where to go to see those. Ingrid

at 14:07:59 on 11/23/2018 UTC



**Amy Beckworth Casto** Guys and it looks like the reservation line is down today they are going to be closed it says for the holiday. So all of us are going to have to wait until they fix this problem or until it opens again on Monday

at 14:10:30 on 11/23/2018 UTC



**Martha Hopper Compton** Please update when it is fixed.

at 14:13:09 on 11/23/2018 UTC



**Tyra Galloway** I hate hate hate new website! Hate cant see correct reservations on new website. Now cant book using black Friday sales. Get this fixed sc state parks!

at 14:14:02 on 11/23/2018 UTC



**South Carolina State Parks** We are experiencing some technical issues with our reservation system applying the Black Friday discount to reservations made via our online reservation system. We apologize profusely for this inconvenience, and we are working to resolve this issue. You may make reservations today by calling the parks directly. If you made reservations at full price during the Black Friday sale, you may call our toll free call center on Monday and they will be able to apply the discount for you retroactively, and issue any refunds.

Also, due to this inconvenience we will be extending the Black Friday discount through Monday, November 26. Thank you for your patience.

at 14:15:13 on 11/23/2018 UTC



**Shannon Haynes King** Judy  
at 14:23:30 on 11/23/2018 UTC



**Julia Troy** South Carolina State Parks Thanks for letting us know that you will honor the discount 😊 and thank you for offering it on the first place. You guys are awesome!  
at 14:25:41 on 11/23/2018 UTC



**Meredith Langley** Still not working 😞  
at 14:28:12 on 11/23/2018 UTC



**Steve Anderson** That is the new system, book one site and it asks if you want to book another and then tells you that you have to wait two minutes, maybe they will fix this glitch also.  
at 14:28:50 on 11/23/2018 UTC



**Martha Hopper Compton** Thank you for being willing to credit the discount on Monday!  
at 14:32:18 on 11/23/2018 UTC



**Amanda Price** Dennise Matzke  
at 14:44:57 on 11/23/2018 UTC



**Luke Jones** South Carolina State Parks thanks. Good response to the problem.  
at 14:54:51 on 11/23/2018 UTC



**Janine Kaiser** Misty Jackson Williams Things happen! They are rectifying the situation and I am just so thankful for this!!  
at 15:20:46 on 11/23/2018 UTC



**Mic Bonfilio** Dani Bryant  
at 16:23:55 on 11/23/2018 UTC



**Kim Pugh Cannan** Lois Pugh  
at 16:40:51 on 11/23/2018 UTC



**Sandy Haga** I wish you would bring back the Black Friday discount on the park pass, to give people that like to make day trips to parks, a discount as well, for lots of reasons, not everyone can spend the night.  
at 16:56:31 on 11/23/2018 UTC



**South Carolina State Parks** The issue with using the code online has been resolved. You should be able to book reservations online and use the code to receive the discount.  
at 17:21:33 on 11/23/2018 UTC



**Amy Beckworth Casto** South Carolina State Parks I'm glad you were able to get it fixed we were able to book four separate camping trips this year one for everyone's birthday  
at 17:22:25 on 11/23/2018 UTC



**Judy Gordon Cedilote** Shannon Haynes King already made 3 reservations! Scouts need to make one now!  
at 18:51:25 on 11/23/2018 UTC



**Shannon Haynes King** Judy that's what I was wondering about for scouts. Maybe you can talk to Robin? I know nothing about this camping stuff 😊  
at 18:54:49 on 11/23/2018 UTC



**Brown Lynn Davis Michelle** Just booked at Oconee State Park! Been wanting to go back and this offer just sealed the deal. Can't wait to return! Thanks for offering this!  
at 22:20:05 on 11/23/2018 UTC



**South Carolina State Parks** This was fixed earlier today. You can also call the call center on Monday. Thank you.

at 0:28:26 on 11/24/2018 UTC



**South Carolina State Parks** This was fixed earlier this morning.

at 0:28:40 on 11/24/2018 UTC



**South Carolina State Parks** Trying to respond to everyone in this feed.....if you booked today at full price when we were having issues, we will honor the discount. Please call 1-866-345-7275 and speak to one of our reservation specialist on Monday and they will assist you. Thank you for your patience!

at 2:06:29 on 11/24/2018 UTC



**Kelly Lancaster Smith** Thanks Lynn

at 1:55:28 on 11/25/2018 UTC



**Javier Isaac Morales Cabrera** Sarah  
Lourdes  
Verenis  
Ricardo

at 19:27:55 on 11/01/2019 UTC



**Sarah Lynn Morales Cabrera** Javier Isaac Morales Cabrera this is from last year

at 19:28:52 on 11/01/2019 UTC