

From: Sarah Khouri <KhouriS@sctax.org>  
To: Veldran, KatherineKatherineVeldran@gov.sc.gov  
Date: 7/23/2014 10:37:06 AM  
Subject: RE: CSID

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The first like 3 emails are referring to a guy named James?

Sarah Khouri  
SC Department of Revenue  
(803) 898-5177  
khouris@sctax.org

-----Original Message-----

From: Veldran, Katherine [mailto:KatherineVeldran@gov.sc.gov]  
Sent: Wednesday, July 23, 2014 10:06 AM  
To: Sarah Khouri  
Subject: RE: CSID  
Importance: High

The emails below state Jim. Please keep me posted today on the outcome so I can follow up with Rep. Henderson.

Thank you,  
Katherine

Subject: Re: CSID

Call me on my cell phone-864-421-2278  
Jim

Jim's cell

-----Original Message-----

From: Sarah Khouri [mailto:KhouriS@sctax.org]  
Sent: Wednesday, July 23, 2014 9:49 AM  
To: Veldran, Katherine  
Subject: RE: CSID

Sorry, I am just now seeing this for the first time this morning because I do not work in the DOR office on Mondays and Tuesdays every week. Is his name Jim or James? Or are these two individuals that need assistance?

Thanks,

Sarah Khouri  
SC Department of Revenue

(803) 898-5177  
khouris@sctax.org

-----Original Message-----

From: Veldran, Katherine [mailto:KatherineVeldran@gov.sc.gov]  
Sent: Tuesday, July 22, 2014 10:14 AM  
To: Sarah Khouri  
Cc: Mottel, Haley  
Subject: RE: CSID

Status update regarding Rep. Henderson's constituent?  
Thank you,  
Katherine

-----Original Message-----

From: Veldran, Katherine  
Sent: Friday, July 18, 2014 5:48 PM  
To: Sarah Khouri (khouris@sctax.org)  
Subject: FW: CSID

Please contact Jim regarding a CSID issue.  
Contact information below.  
Thank you,  
Katherine

-----Original Message-----

From: O'Reagan [mailto:oreagan@charter.net]  
Sent: Friday, July 18, 2014 4:36 PM  
To: Veldran, Katherine  
Subject: Re: CSID

Call me on my cell phone-864-421-2278  
Jim

Jim's cell

> On Jul 18, 2014, at 1:07 PM, "Veldran, Katherine"  
<KatherineVeldran@gov.sc.gov> wrote:

>  
> James,  
> What is the best way to contact you to discuss this situation?  
> Thank you,  
> Katherine

>

>

> -----Original Message-----

> From: Phyllis Henderson [mailto:PhyllisHenderson@schouse.gov]  
> Sent: Friday, July 18, 2014 11:19 AM

> To: oreagan@charter.net

> Cc: Veldran, Katherine

> Subject: CSID

>

> James

> I am so sorry this happened (and concerned ). I am copying a member of the Governors staff on this email. They have someone who is following up on these issues. Let me know if you don't hear from them in the next week. Thanks for contacting me. Phyllis Sent from my iPhone

>

>> On Jul 18, 2014, at 8:35 AM, "oreagan@charter.net"

<oreagan@charter.net> wrote:

>>

>> I (and my wife) have been trying to sign up for scid protection. Despite providing all accurate information, it won't allow us to sign up. So I complain and offer that maybe the apostrophe in my name is causing problems. This is the reponse I got in the attachment. If they can't even tell that I am a state resident (for 13 years) how am I supposed to trust them to protect my ID?

>>

>> James O'Reagan

>> 121 Pentland Ct

>> Greer, SC 29651

>> <csid.docx>