

**Account:** South Carolina State Parks

**Content type:** Facebook Page - Timeline posts

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### South Carolina State Parks

at 13:01:41 on 12/11/2021 UTC · 🌐

Day 11 - Dec. 11 - Visit the State House gift shop, spend \$50 get a free park passport! It's that simple. The first 10 families that come visit our gift shop at the SC State House from 10 a.m. to 4 p.m. and spend \$50 on some great merchandise will get a free park passport! That's a \$99 value -- for free! If you are not one of the first 10, spend \$25 and be put in a drawing for an 8 month passport! Come see us!



#### Timeline photos



**Susan Warf** where is the shop?

at 13:57:21 on 12/11/2021 UTC

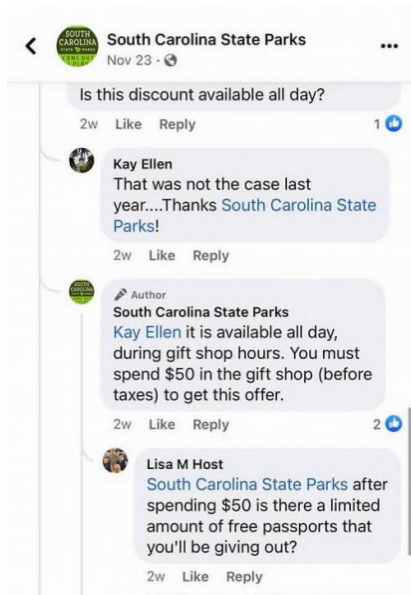


**Megan Elizabeth** The first 10 families only?!?!?!? Why wasn't this specified on the earlier posts about when you announced it. Someone even asked and it was never answered. We live two hours away and thought we had ALL day because you told a person that was the case!!!

at 14:13:13 on 12/11/2021 UTC



**Megan Elizabeth**



at 14:13:48 on 12/11/2021 UTC

Version: Current

Tags: edited



**South Carolina State Parks** Megan Elizabeth there was some confusion when this deal was first posted. We were not aware of the 10 passport limit that was supposed to be implemented. That is why we included this disclaimer on the website. The website was updated immediately after we were told about the limit. We apologize for any confusion.



at 14:45:49 on 12/11/2021 UTC



**Kay Miller McLeod** I'm disappointed in the amount too. I didn't purchase yesterday bc I didn't know about the limit!

at 14:52:45 on 12/11/2021 UTC



**Samantha J Page** Susan Warf inside the State House

at 14:58:49 on 12/11/2021 UTC



**Amy Heath** Passes are already gone.

at 15:07:11 on 12/11/2021 UTC



**Melissa Adams** Already sold out for those looking 😊

at 15:07:16 on 12/11/2021 UTC

Version: Current

Tags: edited



**Beth Stephenson** This originally read ANYONE not the first 10 families...drove an hour and waited outside for 30 minutes. NOT COOL South Carolina State Parks

at 15:10:48 on 12/11/2021 UTC



**Susan Warf** thank you

at 15:11:21 on 12/11/2021 UTC



**Amy Heath** Beth Stephenson us too.

at 15:12:01 on 12/11/2021 UTC



**Darcy Dykstra** Melissa Adams thank you. We were headed there this afternoon for this. Appreciate the info.

at 15:31:43 on 12/11/2021 UTC



**Benjamin Beaver** Perhaps due to the confusion, and as consolation to those who drove from far away, residents could be allowed to take advantage of yesterday's 10% off offer?

at 15:35:51 on 12/11/2021 UTC



**Melissa Adams** Darcy is you spend \$25 they are doing a drawing to win a 8 month park pass. I believe she said 10 people would win that.

at 15:42:13 on 12/11/2021 UTC



**Darcy Dykstra** Melissa Adams thanks for the info!

at 15:44:33 on 12/11/2021 UTC



**Penny Morgan Ginn** EXACTLY!! I didn't buy one yesterday because I planned my entire weekend trip around coming to the State House this morning. I'm really bummed.

at 15:46:11 on 12/11/2021 UTC



**South Carolina State Parks** All passports have been claimed, but you can spend \$25 and be put in a drawing for other park prizes.

at 16:07:03 on 12/11/2021 UTC



**Ann Hagins Brown** so when the 12 days of deals came out in November there was no restriction to the first 10 families. So people who planned to drive to columbia today to get the pass now were met with the info they the deal has been restricted to the first 10 families. Why would you change the rules after publishing the list?

at 16:15:25 on 12/11/2021 UTC

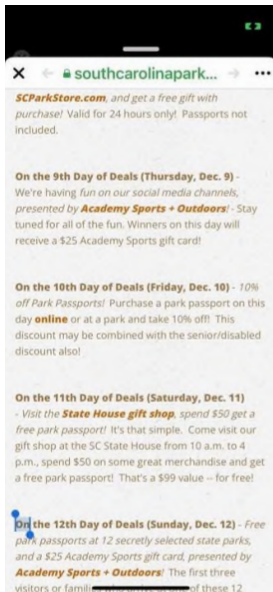


**Megan Elizabeth** Penny Same!! Very frustrating and upsetting- we planned everything around this as well, and the holidays are busy enough that this seems like a very large oversight to do with families at this time of year 😞

at 16:15:38 on 12/11/2021 UTC



**Ann Hagins Brown** this is what it said at thanksgiving.



at 16:16:23 on 12/11/2021 UTC

**Megan Elizabeth** Benjamin Beaver I agree, that would be kind and considerate of them to



do.

at 16:16:39 on 12/11/2021 UTC



**Chelsea Koch** It's really unfortunate that the wrong information was originally posted on the state park website because our family went and was very disappointed to learn it was only the first 10 people. This is what I read on the website, that has now been changed.



at 16:17:18 on 12/11/2021 UTC



**Ann Hagins Brown** South Carolina State Parks well my sister drove there from camden to get the deal and they said they just changed the rules to limit it. that is rotten. You should not make changes to the conditions after publishing a promotion.

at 16:24:24 on 12/11/2021 UTC



**Susan White** I drove 45 minutes to get there, based on your first post that didn't mention limiting to 10 families. Quite frustrated right now.

at 16:25:51 on 12/11/2021 UTC



**Heather Farrow Yanek** EPIC FAIL! We drove almost 2 hours to claim this deal only to find out y'all changed it to the first 10 people last minute. VERY disappointed especially because we could have saved the time and gas money and gotten 10% off yesterday. How was that messed up so bad?

at 16:31:37 on 12/11/2021 UTC



**Debbie Mazurek** I was very disappointed giving up my morning in a very busy season. I have a lot to do on the weekend, and completely wasted my time today.

at 16:59:34 on 12/11/2021 UTC



**Michelle Howard** Beth Stephenson same here! The original posting mentioned nothing about the first 10 people 😊

at 17:02:25 on 12/11/2021 UTC



**Scott Shrader** Ann Hagins Brown what did they change it too. Their was an extra long line so we just went to soda city

at 17:32:57 on 12/11/2021 UTC



**Kay Miller McLeod** WIS TV bait and switch? Confidence lost in SC State Parks!

at 17:35:52 on 12/11/2021 UTC



**Beth Stephenson** South Carolina State Parks so you have a statement to cover yourself... still doesn't make it ethical.

at 17:57:38 on 12/11/2021 UTC



















**Amy Heath** We were there and waited and was at the door when they said sorry. First 10 is already filled. I think this could have been handled alot better. Alot of people were going after what was previously stated and we could have just stayed home and bought the pass yesterday for 10% off and saved gas. Now we have lost out on both.

at 18:00:41 on 12/11/2021 UTC



**Ann Hagins Brown** Scott Shrader only the first 10 families got a free pass.

at 18:02:14 on 12/11/2021 UTC

-  **South Carolina State Parks** Because of the misunderstanding, we will honor the spend \$50 at the statehouse and get a free passport until 4:00pm today. Please show them this post. Also, if you were there earlier, did not get the deal and you have already left and cannot return by 4:00 please message us directly and we will give you another option.  
at 18:15:34 on 12/11/2021 UTC
-  **South Carolina State Parks** Ann Hagins Brown please check our most recent post in this thread.  
at 18:17:25 on 12/11/2021 UTC
-  **South Carolina State Parks** Scott Shrader please check our most recent post in this thread.  
at 18:18:06 on 12/11/2021 UTC
-  **South Carolina State Parks** Amy Heath please check our most recent post in this thread.  
at 18:18:26 on 12/11/2021 UTC
-  **South Carolina State Parks** Megan Elizabeth please check our most recent post in this thread.  
at 18:18:36 on 12/11/2021 UTC
-  **South Carolina State Parks** Penny Morgan Ginn please check our most recent post in this thread.  
at 18:19:05 on 12/11/2021 UTC
-  **South Carolina State Parks** Beth Stephenson please check our most recent post in this thread.  
at 18:19:16 on 12/11/2021 UTC
-  **South Carolina State Parks** Michelle Howard please check our most recent post in this thread.  
at 18:19:24 on 12/11/2021 UTC
-  **South Carolina State Parks** Debbie Mazurek please check our most recent post in this thread.  
at 18:19:32 on 12/11/2021 UTC
-  **South Carolina State Parks** Heather Farrow Yanek please check our most recent post in this thread.  
at 18:20:34 on 12/11/2021 UTC
-  **South Carolina State Parks** Susan White please check our most recent post in this thread.  
at 18:20:45 on 12/11/2021 UTC
-  **South Carolina State Parks** Chelsea Koch please check our most recent post in this thread.  
at 18:21:02 on 12/11/2021 UTC
-  **South Carolina State Parks** Ann Hagins Brown please check our most recent post in this thread.  
at 18:21:14 on 12/11/2021 UTC
-  **South Carolina State Parks** Melissa Adams please check our most recent post in this thread.  
at 18:21:23 on 12/11/2021 UTC
-  **South Carolina State Parks** Darcy Dykstra please check our most recent post in this thread.  
at 18:21:29 on 12/11/2021 UTC
-  **South Carolina State Parks** Susan Warf please check our most recent post in this thread.  
at 18:21:38 on 12/11/2021 UTC

**South Carolina State Parks** Amy Heath please check our most recent post in this thread.



at 18:21:43 on 12/11/2021 UTC



**South Carolina State Parks** Kay Miller McLeod please check our most recent post in this thread.

at 18:21:51 on 12/11/2021 UTC



**Ashley Bragg Auspelmyer** South Carolina State Parks Thank you for considering this change! I showed up just 10 minutes after 10 AM and the line was out the door... I know not everyone will be able to make it back, but thanks for doing this. I'm going to try to make it back before 4 pm and I appreciate the opportunity!

at 18:30:11 on 12/11/2021 UTC



**Megan Elizabeth** South Carolina State Parks Thank you, sent message.

at 18:32:05 on 12/11/2021 UTC



**Heather Farrow Yanek** South Carolina State Parks thank you - messaging you now.

at 18:52:50 on 12/11/2021 UTC



**Darcy Dykstra** South Carolina State Parks thank you! 😊

at 19:04:02 on 12/11/2021 UTC



**South Carolina State Parks** Kay Miller McLeod please check our most recent post in this thread.

at 19:08:53 on 12/11/2021 UTC

**Tags:** deleted



**Scott Shrader** South Carolina State Parks. Seem like fales advertising. Changing the terms back and forth.

at 19:10:35 on 12/11/2021 UTC



**Kay Miller McLeod** South Carolina State Parks thanks for making it right!!!!

at 19:12:48 on 12/11/2021 UTC



**Scott Shrader** South Carolina State Parks I just messaged you on the messenger

at 19:14:07 on 12/11/2021 UTC



**Susan Warf** Angie Burnett Monica Nogmo LeeTara Wilson we will be doing these this year if ya'll want to get one.

at 19:20:17 on 12/11/2021 UTC



**Ralph Keisler** South Carolina State Parks message sent on messenger. Thanks for making this right.

at 19:35:21 on 12/11/2021 UTC



**Beth Stephenson** South Carolina State Parks thank you

at 19:36:07 on 12/11/2021 UTC



**Scott Shrader** Thank you

at 19:42:41 on 12/11/2021 UTC



**Alex Leibowitz** South Carolina State Parks thanks for the passport. I don't know why there is confusion because since the first day I read it was only for the first 10 people on the website. Maybe something else different was written on Facebook that caused confusion.

at 21:11:11 on 12/11/2021 UTC



**Robyn Matheny George** South Carolina State Parks there was no way for us to make it back today by 4. Will y'all still be pulling for the 10 extra passes?

at 1:33:07 on 12/12/2021 UTC

**Penny Morgan Ginn** SC Parks - thank you so much for acknowledging the angst that was



caused by the mixup, and for what you did to make it right. This caring is a big part of what makes our State Parks the best in the nation!

at 4:04:25 on 12/12/2021 UTC