

From: Social Security Administration, Office of External Affairs <oea.net.post@ssa.gov>
To: Kester, Tonykester@aging.sc.gov
Date: 5/1/2017 3:59:20 PM
Subject: New security features for 'my Social Security'

Dear Colleague:

Social Security is adding a new requirement to protect the privacy of **my Social Security** customers. We will be alerting current **my Social Security** account holders of the change via direct email over the next few weeks, and wanted you to be aware in the event you receive any questions from the public about the email or the new requirement.

Effective June 10, 2017, **my Social Security** customers will be required to use their cell phone or email account as a second means of identification for each registration and sign in. To learn more and share this information with your members please visit the latest edition of [Social Security Update](#) online.

Along with this new improvement, we are enhancing the **my Social Security** portal to allow for “responsive design” a technology that resizes the **my Social Security** content based on device screen size – such as tablets, smartphones, etc. All users, regardless of what type of device they use, will experience the same ease of use and full access to our portal.

Please help us spread the word about this important change among your constituents. With your organization at the side, Social Security is here to help secure today and tomorrow. Thank you for your support!

Sincerely,

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