

**From:** Delayne Hogan <delayne@ctri-intl.com>  
**To:** Kester, Tonykester@aging.sc.gov  
**Date:** 2/23/2015 11:46:29 AM  
**Subject:** Crisis Response Planning live webinar - access training right from your desk

---

**Access the following training right from your desk:**

**Crisis Response Planning**

March 9, 2015 from 1:00 PM - 2:00 PM (CST)

The increase of critical incidents (violence, suicide, tragedy, etc.) requires schools, communities and organizations to be prepared to respond to these unfortunate events. This webinar will focus on how to organize effectively and quickly at a time of high stress so that groups are better prepared to respond to the emotional needs of those affected by a critical incident. Participants will develop an understanding of how to implement their own crisis response team and plan for their specific environment.

*Need this webinar sooner? [Click Here](#) to purchase our pre-recorded webinar on the topic.*

---

**De-escalating Potentially Violent Situations™**

March 23, 2015 from 1:00 PM - 2:00 PM (CST)

For those who work in an environment where there is potential for violence, it is important to develop the skills needed to defuse dangerous situations. This webinar will focus on how to de-escalate potentially violent situations through assertiveness and interpersonal communication. Participants will gain a clear understanding of how to assess the potential for violence and respond with a diverse set of interpersonal tools and strategies designed to defuse potentially violent situations.

*Need this webinar sooner? [Click Here](#) to purchase our pre-recorded webinar on the topic.*

---

**More upcoming live webinars:**

**Suicide Awareness and Intervention**

February 24, 2015 from 1:00 PM - 2:00 PM (CST)

**Mindfulness as a Counseling Tool**

April 6, 2015 from 1:00 PM - 2:00 PM (CST)

**Violence Threat Assessment – Planning and Response**

April 24, 2015 from 1:00 PM - 2:00 PM (CST)

**Register early and save 10% - Save an additional 5% when you pay online.**

**Free Webinar - Each month CTRI offers a complimentary webinar.**

**Click Here for this month's *free webinar!***

For more information, please visit our website: [www.ctrinstitute.com](http://www.ctrinstitute.com)

Regards,

Delayne Hogan  
Public Workshop Coordinator, CTRI Inc.  
877.353.3205  
[delaynehogan@ctrinstitute.com](mailto:delaynehogan@ctrinstitute.com)

Please [confirm](#) your continued interest in receiving our newsletters.

**CTRI** provides a wide variety of workshops and services for individuals, communities and organizations affected by or involved in working with issues of crisis and trauma. Our trainers and consultants are specialists in their field who deliver content-oriented presentations that are both engaging and informative.

*Copyright © 2013 Crisis & Trauma Resource Institute Inc., all rights reserved.*

**Crisis & Trauma Resource Institute Inc.**  
2751 Hennepin Avenue South, Suite 715  
Minneapolis, MN 55408  
204-452-9199

[confirm subscription](#) | [unsubscribe](#) | [click here to update your info](#)