

DEPARTMENT OF HEALTH AND HUMAN SERVICES  
OFFICE OF DIRECTOR

ACTION REFERRAL

TO <i>Myers</i>	DATE <i>1-22-08</i>
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DIRECTOR'S USE ONLY	ACTION REQUESTED
1. LOG NUMBER <b>000383</b>	<input type="checkbox"/> Prepare reply for the Director's signature DATE DUE _____
2. DATE SIGNED BY DIRECTOR <i>CC: Deps, Ms. Forkner</i> <i>See the attached e-mail.</i>	<input type="checkbox"/> Prepare reply for appropriate signature DATE DUE _____
	<input checked="" type="checkbox"/> Necessary Action

APPROVALS (Only when prepared for director's signature)	APPROVE	* DISAPPROVE (Note reason for disapproval and return to preparer.)	COMMENT
1. <i>Cleared 2/13/08 letter attached.</i>			
2.			
3.			
4.			

Department of Health & Human Services  
Centers for Medicare & Medicaid Services  
61 Forsyth St, SW, Suite 4120  
Atlanta, Georgia 30303-8909

**CMS**  
CENTERS for MEDICARE & MEDICAID SERVICES

January 17, 2008

*Log: Myers  
cc: Depp,  
Ms. Forkner*

**RECEIVED**

JAN 22 2008

Emma Forkner, Director  
South Carolina Department of Health and Human Services  
P.O. Box 8306  
Columbia, SC 29202-8206

Department of Health & Human Services  
OFFICE OF THE DIRECTOR

Dear Ms. Forkner:

This is in response to a letter dated December 20, 2007, signed by Rhonda C. Feaster of your Department, notifying the Centers for Medicare & Medicaid Services (CMS) that the Care Call replacement project has been impacted by a recent merger/acquisition by the contractor.

CMS requests that your department submit an Implementation Planning Document Update (IAPDU) to reflect the changes outlined in the letter, and the impact on the Detailed Implementation Scheduled (DIS), the financial estimates, and any collateral impact on other Medicaid Management Information System (MMIS) projects. CMS will review the information contained in the IAPDU, and provide our official decision regarding continuing Federal Financial Participation (FFP) for this project.

If there are any questions concerning this approval, please contact L. David Hinson at (404) 562-7411 or via E-mail at [Lawrence.hinson@cms.hhs.gov](mailto:Lawrence.hinson@cms.hhs.gov).

Sincerely,

*David Hinson*

Jay Gavens

Acting Associate Regional Administrator  
Division of Medicaid & Children's Health Operations

Log #383

**From:** Jan Polatty  
**To:** brenda James  
**Date:** 1/28/2008 2:41 pm  
**Subject:** Re: Fwd: Log Letter Regarding Care Call

Hey, Can you determine which log this is from Roy Smith's e-mail below and relog it to Deirdra per Felicity's info, please? Let me know if I can help. Thank you!!!!

>>> Felicity Myers 01/28/08 1:22 PM >>>  
**If it could be relogged that would be great. Maybe we could just do a "nonspecific" response in the next two weeks**

-----Original Message-----

**From:** Jan Polatty  
**To:** Felicity Myers <MYERSFC@scdhs.gov>

**Sent:** 1/28/2008 9:59:30 AM  
**Subject:** Re: Fwd: **Log Letter Regarding Care Call**

Would you like it relogged to Deirdra/Rhonda - or leave as is? And, extend due date? Please just let me know. Thanks, Jan

>>> Felicity Myers 01/23/08 12:29 PM >>>  
Jan,  
This sounds like a long timeline...

>>> ROY SMITH 1/23/2008 10:54 AM >>>

Per the attached, we got a letter from CMS regarding the delays Rhonda F. reported in her communication to them. These delays are related to First Data's needing more time to make the modifications called for in the RFP.

We had an intensive 2 ½ day on-site with them last week and are having phone meetings of 10-15 hours per week this week and probably forward. Everyone on their side and ours is working extremely hard on this project. However, estimated completion date will still be the latter part of April.

While we would rather see an earlier completion date, it is not critical. What is being done now is to enhance what we have. The things we have are working and have been for five years. Byron and I have made it clear that we will only pay at the old, established rate until all modifications are in place. This will reduce our overall payments, although only slightly over the five years of the contract.

Rhonda/Byron, could you please give us some help in answering this letter from CMS? I guess it got logged to us because Rhonda Feaster's name is on it. I'll get you a copy of the letter. Please give me a call when you have had a chance to look at it - Roy

*Re Richard F. - he has given Bryan Roberts  
a copy of the log and he is working on it.  
Don't log to Singleton.  
1/28/08*

DEPARTMENT OF HEALTH AND HUMAN SERVICES  
OFFICE OF DIRECTOR

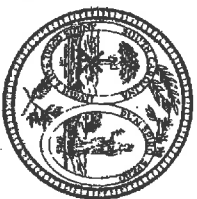
ACTION REFERRAL

copy to  
Rumrill  
Deedra

TO <i>Myers</i>	DATE <i>1-22-08</i>
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DIRECTOR'S USE ONLY	ACTION REQUESTED
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2. DATE SIGNED BY DIRECTOR  <i>cc: Deps, Ms. <del>Farkner</del></i> <i>g</i>	<input type="checkbox"/> Prepare reply for appropriate signature DATE DUE _____
	<input type="checkbox"/> FOIA DATE DUE _____
	<input checked="" type="checkbox"/> Necessary Action

APPROVALS (Only when prepared for director's signature)	APPROVE	* DISAPPROVE (Note reason for disapproval and return to preparer.)	COMMENT
1.			
2.			
3.			
4.			



Log # 383 ✓

*State of South Carolina*  
*Department of Health and Human Services*

Mark Sanford  
Governor

Emma Forkner  
Director

February 13, 2008

Mr. Jay Gavens  
Acting Associate Regional Administrator  
Division of Medicaid and Children's Health  
Centers for Medicare and Medicaid Services  
61 Forsyth Street, SW, Suite 4T20  
Atlanta, Georgia 30303-8909

Dear Mr. Gavens:

This is in response to your letter dated January 17, 2008, requesting that the Department of Health and Human Services (DHHS) submit an Implementation Planning Document Update (IAPDU) regarding the Care Call replacement project. Please accept this letter as our IAPDU.

As was outlined in our November 26, 2007, IAPDU, the implementation completion date was February 29, 2008. As you are aware, our contractor, First Data Government Solutions (First Data), is being acquired by another company. As a result of this acquisition, several First Data staff members that were involved with the Care Call project were laid off. This has resulted in a delay in the implementation completion date. Due to the turnover in contractor staff, the implementation completion date referenced on the monthly status report is now April 22, 2008. However, in an effort to account for this delay and any unforeseen future delays, we are updating our previous implementation schedule to reflect a new implementation completion date of May 31, 2008. The updated schedule is as follows:

Contract Period	Total Implementation Cost	Federal Share	State Share
Year 1 08/24/07 – 05/31/08	Total: \$410,000 90/10: \$410,000	Total: \$369,000 90%: \$369,000	Total: \$41,000 10%: \$41,000

Office of the Director  
P. O. Box 8206 Columbia South Carolina 29202-8206  
(803) 898-2504 Fax (803) 255-8235

Mr. Jay Gavens  
February 13, 2008  
Page 2

As you can see, the delay in implementation only impacts the implementation completion date and has no impact on the financial estimates nor does it have any collateral impact on other Medicaid Management Information System (MMIS) projects. Therefore, DHHS requests approval for continuing Federal Financial Participation (FFP) for this project.

If you have additional questions, do not hesitate to contact Byron Roberts at (803) 898-2795 or Rhonda Morrison at (803) 898-2999.

Sincerely,

A handwritten signature in cursive script, appearing to read "Emma Forkner".

Emma Forkner  
Director

EF/smb