



# Protect Yourself Against Identity Theft

*If you have filed a SC return since 1998, the State is offering you services and information that can help you protect yourself.*

## IF YOU ARE AN INDIVIDUAL...

**IMPORTANT:** If you do not have access to the internet, do not have a working email address, or there is another reason you are unable to access the internet, then you must call the Experian® Call Center

- **Option 1:** Call the Experian® Call Center
  - Call **1-866-578-5422** to complete the process with a live agent. You may choose to have all future notices from Experian® sent to you by postal mail or email.

### Experian® Call Center Hours:

**Monday – Friday:** 9:00a.m. – 9:00p.m. EST

**Saturday and Sunday:** 11:00a.m. – 8:00p.m. EST

- **Option 2:** Sign up online
  - Go to **[www.protectmyid.com/scdor](http://www.protectmyid.com/scdor)** and use the activation code: **SCDOR123** to initiate the registration process. All future notices from Experian® will be sent to you by email.

## HELPFUL HINTS

- ❖ Do not give out your Credit Card information
- ❖ You will not receive a phone call confirming your registration
- ❖ Each member of your household needs to call individually
- ❖ The average phone wait time is between 8 – 10 minutes
- ❖ Do not hang up

**Remember, the registration deadline is January 31, 2013.**

Please also go to  
<http://www.consumer.sc.gov/consumer/IdentityTheft/Pages/default.aspx>  
to find out more about protecting yourself.

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