

**From:** Veldran, Katherine <KatherineVeldran@gov.sc.gov>  
**To:** Meredith ClelandMeredith.Cleland@dor.sc.gov  
**Date:** 8/3/2015 10:15:53 AM  
**Subject:** Fwd: CSID Issue

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Can you please look into this for Rep. Henderson? Please copy me on the follow up.

Thank you,  
Katherine

Begin forwarded message:

**From:** "Rep. Phyllis Henderson" <phyllish21@gmail.com>  
**Date:** August 3, 2015 at 9:46:20 AM EDT  
**To:** Katherine Veldran <katherineveldran@gov.sc.gov>  
**Subject:** CSID Issue

Katherine:

Good morning! I've had a constituent call me and complain that they are unable to open the CSID report on an iphone or Ipad. As you may know, those who have signed up get a monthly email report. This man called CSID and asked about it and they said he would have to open the report on a desktop computer and that they were not planning to make the upgrades necessary for customers to access their information via iphone or ipad.

Can you have someone look into this and get back to me with an answer? It seems to me with the amount of \$ we are paying for this service we could require them to make the information accessible on any platform. Phyllis

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Representative Phyllis Henderson  
SC House District 21  
864-423-3149

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<http://oi.vresp.com?fid=58d852d7a6>

*On Twitter: @phyllish21*

*View my vote record: <http://is.gd/phenderson>*