



Fourth Quarter SFY 2012 - 2013

April 2013 - June 2013

Region 2

	Provider Type	Number Of Trips	Provider Cancellation Percentage	Provider Reroute Percentage	Complaint Free Percentage	On Time Performance (A Leg P/U)	On Time Performance (A Leg D/O)	Monthly Overall Service Score
GOAL			15%	2%	95%	90%	95%	68
Provider #								
36	Private Company	381	52.56%	532.19%	99.68%	100.00%	96.64%	70
38	Private Company	1966	17.04%	1.65%	99.91%	88.09%	80.48%	72
39	Private Company	8311	9.13%	5.22%	99.71%	94.49%	93.88%	57
40	COA	9832	20.14%	7.11%	98.49%	65.82%	58.82%	43
42	Private Company	1956	15.33%	0.39%	99.96%	93.11%	79.11%	59
43	COA	2540	13.47%	2.85%	99.58%	82.20%	84.87%	48
44	Ambulance	84	15.74%	7.41%	100.00%	87.82%	47.39%	70
45	Private Company	11064	16.49%	0.73%	99.97%	83.90%	75.49%	78
224	Ambulance	1474	8.62%	20.19%	99.81%	93.89%	87.16%	49
218	Private Company	1444	22.39%	7.21%	99.85%	85.93%	76.14%	57
48	COA	4726	20.13%	1.08%	99.92%	92.04%	96.39%	82
50	Private Company	5934	19.60%	9.12%	99.13%	82.50%	69.54%	47
52	Ambulance	4062	18.82%	4.96%	99.55%	79.88%	82.31%	45
65	Private Company	3744	16.62%	5.78%	96.97%	81.03%	65.56%	26
53	ADC	3354	11.40%	0.82%	100.00%	98.66%	98.66%	85
55	Private Company	4780	15.34%	4.28%	99.89%	85.75%	82.81%	63
56	Ambulance	2900	7.95%	14.09%	99.78%	82.80%	74.01%	47
61	Private Company	12948	17.84%	1.24%	98.98%	81.98%	78.47%	57
238	Private Company	137	21.90%	20.44%	98.54%	68.75%	68.75%	43
65	Private Company	6114	32.28%	0.00%	100.00%	69.83%	71.49%	86
68	Ambulance	184	17.38%	17.44%	99.60%	76.26%	62.63%	58
72	Private Company	2267	23.21%	46.48%	99.60%	88.97%	86.62%	43
9	Private Company	1376	12.17%	15.79%	98.19%	81.52%	62.22%	35
226	Private Company	46	39.13%	73.91%	91.30%	0.00%	0.00%	25
74	ADC	1442	11.83%	1.14%	100.00%	90.85%	84.83%	77



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75	Private Company	1284	10.53%	23.61%	99.85%	81.00%	43
76	Private Company	489	12.33%	0.39%	99.33%	22.78%	61
199	Private Company	3659	13.08%	4.83%	99.70%	76.73%	53
78	Private Company	1102	24.12%	34.17%	95.33%	63.10%	38
80	RTA	5124	18.39%	1.51%	99.79%	93.61%	57
84	Private Company	284	9.32%	12.67%	98.04%	47.05%	39
86	COA	3267	20.65%	3.43%	99.78%	75.83%	64
87	Private Company	469	14.64%	23.56%	99.78%	74.78%	48
206	ADC	196	20.30%	3.03%	100.00%	97.10%	85
89	Private Company	7852	27.07%	10.74%	98.21%	88.32%	42
90	Private Company	1068	1.93%	0.00%	99.18%	88.95%	48
211	Private Company	206	25.52%	0.00%	100.00%	99.15%	93
92	Ambulance	2029	12.15%	38.19%	99.69%	58.02%	51
94	ADC	7168	12.15%	0.03%	100.00%	82.92%	77
219	Private Company	2480	11.33%	27.28%	99.70%	75.69%	50
231	Private Company	176	27.36%	12.85%	98.24%	91.16%	32
200	Ambulance	3	0.00%	0.00%	100.00%	0.00%	70
241	Private Company	60	31.67%	38.33%	98.33%	65.22%	44
96	COA	6034	19.58%	5.31%	99.90%	95.52%	72
204	Ambulance	41	15.56%	27.78%	97.22%	86.67%	68
97	Private Company	1753	18.16%	1.66%	99.86%	70.38%	59
98	Ambulance	994	10.46%	4.75%	100.00%	96.24%	70
106	Ambulance	202	13.39%	28.55%	93.57%	75.47%	36
107	Ambulance	1	0.00%	100.00%	100.00%	0.00%	55
111	Ambulance	8362	11.61%	7.08%	98.97%	95.41%	50



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Provider #							
112	Private Company	4863	26.47%	6.49%	99.47%	89.53%	42
113	Private Company	1164	12.30%	21.22%	99.75%	90.70%	58
115	Ambulance	1787	10.06%	44.43%	99.86%	80.96%	55
117	Private Company	3992	18.81%	1.05%	99.85%	84.43%	73
118	COA	3091	8.53%	4.84%	99.77%	85.68%	50
120	Private Company	4317	17.45%	42.31%	99.21%	76.21%	46
212	Ambulance	4246	15.52%	26.56%	99.81%	90.48%	55
18	Ambulance	8438	14.04%	2.56%	99.09%	90.49%	59
23	Private Company	1603	12.57%	6.99%	99.06%	97.94%	58
126	Private Company	6445	13.42%	6.74%	99.76%	92.87%	64
140	Private Company	718	17.42%	40.57%	98.31%	99.24%	38
141	Private Company	2843	20.46%	6.94%	99.48%	85.82%	59
151	Private Company	150	26.11%	67.66%	99.24%	87.79%	54
20	Ambulance	4741	17.50%	4.32%	99.94%	90.71%	69
158	COA	3034	3.27%	0.47%	99.87%	90.33%	62
133	Private Company	6592	24.62%	6.62%	99.21%	79.93%	50
234	Private Company	334	5.99%	14.09%	100.00%	97.60%	73
162	Private Company	11131	15.16%	1.90%	99.32%	74.50%	56
166	RTA	4163	10.27%	10.48%	99.59%	82.41%	46
167	Private Company	810	9.47%	17.85%	99.48%	81.14%	47
170	Private Company	260	8.91%	21.91%	100.00%	95.93%	72
235	Private Company	534	25.51%	3.86%	96.49%	54.91%	50
172	Private Company	3294	13.60%	8.06%	97.32%	79.98%	28
185	Private Company	126	4.01%	0.00%	100.00%	28.30%	71
35	Ambulance	941	10.53%	45.34%	99.36%	93.81%	38



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188	Ambulance	515	18.90%	0.65%	100.00%	94.38%	73.06%	70
189	COA	6038	28.02%	2.90%	99.88%	96.64%	93.13%	80
190	Private Company	5652	17.11%	18.67%	99.91%	93.73%	84.37%	63