

From: Soura, Christian
To: Rasmussen, Richard <RRasmussen@oepp.sc.gov>
Date: 9/11/2012 11:25:45 AM
Subject: RE: BlackBerry Swap

Thanks for the phone back...I'd hoped to be without it a little longer... Heh heh heh.

CLS

Christian L. Soura
Deputy Chief of Staff

(803) 543-0792
ChristianSoura@gov.sc.gov

From: Soura, Christian
Sent: Monday, September 10, 2012 9:49 AM
To: Rasmussen, Richard
Subject: RE: BlackBerry Swap

Would 10AM tomorrow work? Thanks.

CLS

Christian L. Soura
Deputy Chief of Staff

(803) 543-0792
ChristianSoura@gov.sc.gov

From: Rasmussen, Richard
Sent: Friday, September 07, 2012 9:46 AM
To: Soura, Christian
Subject: BlackBerry Swap

I have a new BlackBerry Bold 9930 for you.

I normally do the following to change to a new phone:

- 1 – I will need the phone (and phone password to enable backup and activation on the BES)
- 2 - make a backup of all phone data
- 3 - activate the new phone
- 4 – restore all data and settings to the new phone
- 5 – activate the new phone on the BlackBerry server to enable email
- 6 - when you have checked the new phone, I do a security wipe of the old phone

The process normally takes less than two hours, if there are no problems.

If you want me to do this, please advise of when you would like to proceed with this.

Thanks

Richard L. Rasmussen

Director of Information Technology
Phone: 803-734-4511