



SERVICE FOR

NICOLE CONE

ACCOUNT NUMBER

Page 1 of 4

TOTAL AMOUNT DUE \$961.96

www.sceg.com

CUSTOMER SERVICE - 24 HOURS A DAY

1-800-251-7234, toll-free

EMERGENCY SERVICE - 24 HOURS A DAY

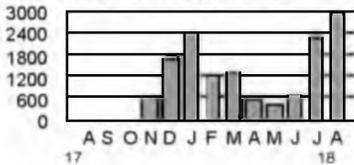
Gas leaks, downed lines or power outages

1-888-333-4465, toll-free

AUGUST STATEMENT GENERATED ON

Aug 30 2018

Electric Usage History - kWh



|                        | Aug 17 | Aug 18   |
|------------------------|--------|----------|
| kWh used               | N/A    | 2973     |
| Avg regional temp      | 82     | 83       |
| Days in billing period | N/A    | 32       |
| Cost                   | N/A    | \$397.79 |

For a complete set of tools to analyze your usage, log on to sceg.com.

SEE IMPORTANT NOTICE

Your previous bill amount was not paid in full, and your account is now past due.

Steps You Should Take

1. Pay the "Past Due Amount" of \$408.05 so that we receive payment by 5:00 PM on 09/14/18.
2. Pay the "Current Charges" of \$553.91 so that we receive payment by 5:00 PM on 09/19/18.

Risk of Disconnection and/or Credit Action

To avoid further credit action, which may include requiring a deposit and/or disconnection of your service, your "Past Due Amount" and "Current Charges" must be received by the dates shown.

For more details about disconnection, your payment options and your rights, see important notice.

ACCOUNT SUMMARY

|                                     |          |
|-------------------------------------|----------|
| Previous Bill Amount                | \$604.82 |
| Payment Received 08/28/18 THANK YOU | -100.00  |
| Adjustments                         | + 1.01   |
| Current Charges                     | 456.13   |

Total Amount Due \$961.96

A late payment charge of 1.5% may be added to any balance remaining 25 days after billing.

SUMMARY OF CURRENT CHARGES

|                                       |                 |
|---------------------------------------|-----------------|
| Electric Charges                      | \$397.79        |
| Other Charges & Credits               | 57.58           |
| Other Charges & Credits - Unregulated | 0.76            |
| <b>Total Current Charges</b>          | <b>\$456.13</b> |

PLEASE KEEP THIS PORTION FOR YOUR RECORDS.

PLEASE PRESENT THIS PORTION OF YOUR BILL WITH YOUR PAYMENT.



Your account is Past Due

|                      |   |                      |   |                  |
|----------------------|---|----------------------|---|------------------|
| PAST DUE AMOUNT      | + | CURRENT CHARGES      | = | TOTAL AMOUNT DUE |
| \$408.05 due 9/14/18 |   | \$553.91 due 9/19/18 |   | \$961.96         |

ACCOUNT NUMBER

00000002139 18 N1 242014763 E

NICOLE CONE

NO PERSONAL CHECKS

Please enter amount paid

\$

PO Box 100255  
Columbia, SC 29202-3255



1210114515186039000004080508180000096196

00111101



A SCANA COMPANY

CUSTOMER SERVICE

1-800-251-7234

ACCOUNT NUMBER



Page 2 of 4

STATEMENT DATE

Aug 30 2018

TOTAL AMOUNT DUE

\$961.96

www.sceg.com

**Payment Options**

**By Mail:** Pay by check or money order in the enclosed envelope.

**Online:** Visit sceg.com to pay directly from your bank account or credit card.

**By Phone:** Call 1-800-450-9160, toll-free, 24 hours a day to pay using your credit card, debit card or directly from your bank account. There is a fee of \$3.50 per transaction that BillMatrix receives for providing this service. Additional limitations may apply.

**Business Office :**

FLORA ST CUSTOMER SERVICE OFFICE,  
1213 FLORA ST, COLUMBIA SC 29201

**Authorized Payment Agencies:**

Visit an authorized payment location near you to pay in person. There is no fee associated with service at an authorized payment location.

THE MAILROOM, 1505 CHARLESTON HWY,  
WEST COLUMBIA SC 29169

WINDY MOUNTAIN, 518 BELTLINE BLVD,  
COLUMBIA SC 29205

ALL SC AND NC WALMARTS

**Unauthorized Payment Agencies:**

Additional payment centers may exist in your area that are not SCE&G authorized payment locations. While these unauthorized locations may accept your SCE&G payment, they will charge a fee for doing so, and your payment will be delayed in reaching SCE&G.

**CURRENT CHARGES**

**Electric Charges**

**RATE PLAN**

008 - Residential Service

**METER READING**

Electric Meter read on 08/28/18 at 09:27 am  
(Next scheduled read date 9/26/18)

| METER NO.   | BILLING PERIOD    | DAYS | CURRENT | PREVIOUS | CONSTANT | KWH    |
|---|-------------------|------|---------|----------|----------|--------|
| 001098406   | 7/27/18 - 8/28/18 | 32   | 63638 - | 60665 X  | 1 =      | 2,973  |
| Basic Facilities Charge                               |                   |      |         |          |          | 10.00  |
| First 800 kWh X \$ 0.136520                           |                   |      |         |          |          | 109.22 |
| Next 2,173 kWh X \$ 0.150220                          |                   |      |         |          |          | 326.43 |
| Renewable Energy Resources                            |                   |      |         |          |          | 1.00   |
| H.4375 Decrement Rider                                |                   |      |         |          |          | -67.80 |
| Franchise Fee 5.00% Paid To The City Of West Columbia |                   |      |         |          |          | 18.94  |

**Total Electric Charges \$397.79**

**Other Charges & Credits**

|   |        |
|---|--------|
| Deposit                                     | 150.00 |
| H. 4375 One-time Bill Credit - Prior Months | -97.14 |
| Late Payment Charge                         | 4.72   |

**Total Other Charges & Credits \$57.58**

**Other Charges & Credits - Unregulated**

Your electric and/or natural gas service may not be terminated for failure to pay for the following unregulated services.

|                     |      |
|---------------------|------|
| Late Payment Charge | 0.76 |
|---------------------|------|

**Total Other Charges & Credits - Unregulated \$0.76**

**ADJUSTMENTS**

|                       |         |
|-----------------------|---------|
| Returned Check        | 281.01  |
| Returned Check Charge | 25.00   |
| Voucher Payment       | -175.00 |
| Voucher Payment       | -130.00 |



CUSTOMER SERVICE

ACCOUNT NUMBER

Page 3 of 4

1-800-251-7234



STATEMENT DATE

TOTAL AMOUNT DUE

Aug 30 2018

\$961.96

www.sceg.com

**Total Adjustments \$1.01**

**H.4375 Decrement Rider**

In response to legislation passed by South Carolina lawmakers in late June, the Public Service Commission of South Carolina (PSC) ordered SCE&G to temporarily remove from retail electric rates the increases associated with the Base Load Review Act (BLRA) after 2010. This temporary reduction (also known as a decrement rider) of approximately 15 percent is being reflected on customer bills issued on and after Aug. 7, 2018, and will be effective through December 2018, or earlier if the PSC issues approval in the company's filing to merge with Dominion Energy. August bills also include a one-time bill credit for BLRA-related electric charges collected during April, May, June, and July 2018.

For more information, please visit our webpage at [sceg.com/billchanges](http://sceg.com/billchanges).

**Electronic check conversion.** When you provide a check as payment, you authorize us either to use information from your check to make a one-time electronic fund transfer from your account or to process the payment as a check transaction.



**IMPORTANT NOTICE**

80104

**Past Due Amount** - The previous bill amount was not paid in full, creating a "Past Due Amount" of \$408.05. This past due amount includes a charge of \$357.29 for regulated services which **must be received by 5:00 PM on 09/14/18** to avoid further credit action, which may include requiring a deposit and/or disconnection of your service. The past due amount also includes \$50.76 in charges for unregulated products and/or services. Failure to pay these charges will result in special collection activities related to non-payment for these unregulated products/services that you have purchased.

**Current Charges** - The "Current Charges" of \$553.91, includes a charge for \$553.15 for electric and/or natural gas services which **must be received by 5:00 PM on 09/19/18** to avoid further credit action which may include requiring a deposit and/or disconnection of your service. The current charges also include \$0.76 in charges for unregulated products and/or services. Failure to pay these charges will result in special collection activities related to non-payment for these unregulated products/services that you have purchased.

If service is disconnected, the total amount due for electric and/or natural gas service, a reconnection fee, and a deposit may be required to restore your service.

Please use one or more of the following payment options:

- CASH • CHECK • MONEY ORDER • CASHIER'S CHECK
- ONLINE at [sceg.com](http://sceg.com) (by credit card or directly from your bank account)
- BY PHONE using BillMatrix

To contact BillMatrix, call 1-800-450-9160. (There is a fee of \$3.50 per transaction which BillMatrix receives as the provider of this service.) Payments may also be made by mail or by visiting one of our business offices or payment agencies. For your protection, please do not mail cash or place cash in SCE&G's night deposit boxes.

If this notice does not agree with your records, or if you require assistance with payment options, please contact SCE&G immediately at 1-800-251-7234.

**Before Service Is Disconnected**

1. You have the right to a personal interview with an SCE&G representative authorized to accept full payment or assist you in making other payment arrangements prior to disconnection. To arrange an interview, call 1-800-251-7234 between 8:00 AM and 5:00 PM Monday through Friday to reach an SCE&G representative at 220 Operation Way, Cayce, SC 29033.
2. Residential service will not be terminated from December 1 to March 31 if the customer, or a member of his household at the premises being served, furnishes SCE&G, no less than 3 days prior to termination or to the terminating crew at the time of termination, a certificate on a form provided by SCE&G and signed by (i) a licensed physician, stating that termination of electric and/or gas service would be especially dangerous to such person's health, and (ii) the customer, stating that he is unable to pay by installments. A certification expires 31 days after execution by the physician and may be renewed for an additional 30 days no more than 3 times.
3. If you are a residential customer enrolled in SCE&G's White Cross Plus+ Program, then service may only be disconnected in accordance with S.C. Code Ann. § 58-5-1110 and/or § 58-27-2510 et seq., as amended.
4. SCE&G works with its customers, including special needs customers, who require help from local agencies.
5. Call 1-800-251-7234 to have SCE&G investigate any dispute you may have concerning your service. The South Carolina Office of Regulatory Staff is available at 1-800-922-1531 to investigate and review any unresolved disputes between you and SCE&G.

**Third Party Notification Program** is a safety net that allows others to be aware of a situation that may affect your energy service, especially during extreme weather conditions. This program gives you the option of naming another person (such as a friend, relative, neighbor, clergy or social agency) to receive a copy of any disconnection notice sent to you. **The third party is not responsible for paying the bill.** Call 1-800-251-7234 to enroll.