

From: Veldran, Katherine <KatherineVeldran@gov.sc.gov>  
To: Soura, Christian <ChristianSoura@gov.sc.gov>  
Baker, Josh <JoshBaker@gov.sc.gov>  
Date: 3/11/2014 8:06:07 PM  
Subject: FW: Tega Cay / Utilities Inc

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FYI

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From: Greg Gregory [mailto:rhvolute@hotmail.com]  
Sent: Tuesday, March 11, 2014 7:32 PM  
To: Veldran, Katherine  
Subject: Tega Cay / Utilities Inc

Katherine -

The tragicomedy of this situation just goes on and on. Last week they spilled another 48,000 gallons of untreated sewage in Lake Wylie. Really, it is like something one would expect from a third world operator.

More information is below, but I'm just passing it along in hopes that the governor's office can get DHEC to continue to exert pressure and fines on this outfit. Utilities Inc has no remorse and the residents of Tega Cay are becoming apoplectic over these endless spills.

Greg Gregory

Begin forwarded message:

From: "Linda Stevenson" <lks@comporium.net>  
Date: March 11, 2014, 6:31:21 PM EDT  
To: <Jocelyn.boyd@psc.sc.gov>, "Catherine Templeton" <Catherine.Templeton@dhec.sc.gov>, "David Baize" <baizedg@dhec.sc.gov>, "David Wilson" <wilsonde@dhec.sc.gov>, <Elizabeth.Dieck@dhec.sc.gov>, "Jeff DeBessonnet" <debessjp@dhec.sc.gov>, "Paul Wise" <WISEPF@dhec.sc.gov>, <Elliott.Richard@epa.gov>, <Jones.Laurie@EPA.gov>, "Dan Hanlon" <dan.hanlon@mail.house.gov>, "Greg Gregory" <rhvolute@hotmail.com>, <Mick.Mulvaney@mail.house.gov>, <philip\_land@lgraham.senate.gov>, <ralph@warrennorman.com>, <RayeFelder@schouse.gov>, "Wes Hayes" <rwhayes@comporium.net>  
Subject: More problems

**To Anyone who may care about the welfare of the York County Citizens**

**Total 104,350 gallons an estimate by  
UI/TCWS for two months and 11 days.**

01-02-2014	46	YORK	TEGA CAY WATER SERVICE INC	TEGA CAY
WWTP #2		Manhole A-6 behind 16106 Heron Run	Roots and in the main	750
Manhole	Yes	Lake Wylie Cove behind Heron Run Drive		

01-28-2014	46	YORK	TEGA CAY WATER SERVICE INC	TEGA CAY
WWTP #3 & #4 UV Banks at Plant 3			Both pumps came on at LS 15	100
Plant 3 @ UV Banks		NULL	NULL	Tega Cay

01-11-2014	46	YORK	TEGA CAY WATER SERVICE INC	TEGA CAY
WWTP #3 & #4		27048 Neptune's landing	I & I 2,000 MH I-52	Yes Lake
Wylie at 27048 Neptune's landing				
01-11-2014	46	YORK	TEGA CAY WATER SERVICE INC	TEGA CAY
WWTP #2		Tega Cay WWTP #2	I & I 50,000 UV Banks at WWTP #2	Yes Lake
Wylie storm drain behind WWTP #2				
01-11-2014	46	YORK	TEGA CAY WATER SERVICE INC	TEGA CAY
WWTP #2		1007 Palmyra Drive, Tega Cay, SC	I & I and pump failure at LS #14 due to over temp fault 1,000 MH A-127	Yes Lake Wylie at 1007 Palmyra Drive
01-11-2014	46	YORK	TEGA CAY WATER SERVICE INC	TEGA CAY
WWTP #2		2141 Manawa Lane, Tega Cay, SC	I & I 1,500 MH #B-51	Yes Lake
Wylie at 2141 Manawa lane, Tega Cay, SC				
01-11-2014	46	YORK	TEGA CAY WATER SERVICE INC	TEGA CAY
WWTP #2		2091 Diamond Head Circle	I & I 500 MH #B-36	Yes Lake Wylie
at 2091 Diamond Head Circle 55, 850 gallons				

Location	Started	Ended	Amount
WWTP#2	3/7/14 7:30 am	3/7/2014 7:20PM	47,000 gallons

#### Manholes

2141 Manawa Lane	3/7/14 9:00 am	3/7/14 10:48 pm	<500 gallons
1007 Palmyra Drive	3/7/14 6:50 am	3/7/14 7:25 am	<1000 gallons

WWTP#3 3/7/14 no gallons reported

I am hoping that the EPA can have more control over Utilities, Inc. than DHEC. Although we have another Consent Order, it is no better than the last two. This company does not care about the health and welfare of the citizens in York County who use the lake for drinking water. They go merrily about doing business as usual and do not follow any rules established by DHEC to get this sewage spill situation under control. We have experienced these same problems since before Utilities, Inc. purchased this system. EPA points out the deficiency in controlling I/I which highlights the need for infrastructure improvements. We have paid for these improvements with rate increases in 2006, 2009/10 and again in 2012/13. PSC ordered them to take care of the I/I problems in Order No. 2009-473-WS. In docket no 2012-177-WS two employees of UI/TCWS testified under oath that they did not have a problem with I/I. This is obviously not true. The EPA is our only hope of enforcement for noncompliance of this most recent Consent Order. I hope EPA will fine this company which is the only way to get their attention and even that will not make a difference as they have no concern for the environment.

More than 48,000 gallons of raw sewage leaked into Lake Wylie on Friday March 7, 2014.. This is just two weeks after the EPA issued a **notice of violation** against the private sewage-treatment company **for repeated sewage spills** in Tega Cay, South Carolina.

On Monday, the company issued a public notice advising people not come into contact with Lake Wylie until the water is confirmed to be safe.

The Tega Cay Water Service says it had workers on site all night on Friday and pump trucks ready, but the heavy rains were still too much for **the 40-year-old system to handle**.

The problem started with a clogged pump which led to two manholes overflowing and a domino

effect that resulted in 48,500 gallons of sewage that flowed into Lake Wylie over a 15 hour period beginning about 7 o'clock Friday morning.

The Tega Cay Water Service urges people to avoid Lake Wylie in the Tega Cay area until the South Carolina department of health determines that bacteria levels in the water are safe.

March 11, 2014, a beautiful sunny day and there was another spill into Lake Wylie on Tulagi Court but no gallons reported at this time. Who cares, it is another spill. Obviously this Consent Order **DOES NOT WORK.**

**Make UI/TCWS leave this beautiful town because they cannot fix the problems.**

*Linda Stevenson*

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