

February 12, 2015

The Honorable Nikki R. Haley

Dear Governor Haley:

I am hoping you may do something about a problem I encountered yesterday. I thought maybe since you are Indian it might help even more because I have been totally ripped off by an Indian company. Around the end of January I was on my computer and a box or banner came up asking me to go to the site and try what I thought was a sample of face cream for a shipping charge of around \$8. It sounded good so I decided to fill out the form and intended to copy it but it went off quickly. It said wrinkleless cream etc. I received it around ten days later as close as I can recall. They had sent two jars of the cream plus two tiny bottles of gold water. There was no invoices in the boxes no info what so ever. Yesterday I received two emails stating another order was on the way. I got online and found so many people had been ripped off by this company to the tune of hundreds of dollars. I immediately called my credit card and found I had the shipping charges plus over \$300 I was so upset I can't recall the exact amount and this did not include the new shipment. People on the blogs have said they tried to call these people and were yelled at and treated very rudely with no help. My credit card is trying to help and are filing a dispute. This company said people did not read the rules well I did not see anything and I did look to see if it said they would automatically ship more if you did not cancel. Like I said after they got your card number it quickly went off. There are many places that advertise these products but I believe the one I was directed to was AloeVella. One woman said it made her skin itch as did mine. One blog said since it isn't made in this country we can't do anything about it BUT IT IS SOLD IN THIS COUNTRY. Mine was shipped from a Distribution Center, 1453 W. 40 S Suite 200. Lindon, UT 84042. There is a company on the product Ojas Enterprises LLC, 87 Taft Ave, Newburgh, NY 12550. They say this is the distributor and one blog said she talked to someone on an island near India sorry I can't recall the name. One woman said she was a single mother and could not afford all the charges. I am a senior citizen and am aware of scams but there was nothing relating to money only the small what I thought

was shipping charges. One blog said the BBB could not help since it was not made in this country but I would think with all their contacts in this country something can be done. I believe I put in Wrinkless Cream Scam or AloeVilla Scam to reach the blogs. I did not sleep last night and felt sick when I woke up this morning to think I may have to pay all this to such crooks for probably what is a very inferior product. One person said the gold water smelled like urine yuk. I try to be so cautious online or on the phone and I honestly saw nothing about cancelling anything I always write down such things. You get no invoice when you receive this stuff therefore, you aren't aware of charges until you get your credit card bill. One blog said they said you have to call within 15 days to cancel but you may not get the bill for much later. I still have not received my bill and now I will have double charges when I do. This is very sickening and hopefully you can think of some way to stop these crooks. I usually buy Olay when they have sales, coupons or rebates and it is expensive for me. My credit card said to keep the second order also I believe but said to not open it. I thought I could write Return to Sender Refused would help but he said not to do that so I will follow his advice because they deal with fraud and should know.

Sincerely,

A handwritten signature in cursive script that reads "Sandra H. Ward".

Sanda Ward, 2774 August Rd., John's Island, SC 29455 Phone 843-814-2763

Email [sleeward123@gmail.com](mailto:sleeward123@gmail.com)

This is a copy of the email I received yesterday and as you can see I did try to reply. I am sorry the print is so small but I can't seem to enlarge it. My credit card said to be sure and keep these as well.

+Sanda

More

6 of 1,081

The Official Google Blog - 7 days ago

Starred  
Important  
Sent Mail  
Drafts (47)  
Circles

Ojas Customer Support : This is an automated email please do not reply : Your tracking number:9274899995575  
3553001396528

support@aloevellaskincare.com 3:24 PM (19 hours ago)

Sanda Ward 4:37 PM (18 hours ago)

Looks like you don't have anyone to chat with yet. Invite some contacts to get started.

I already received an order from you people. I did not authorize another one. It said no other purchases required so please do not send me any auto ship I did not order it.

