

**From:** Adams, Marcia S.  
**To:** Earley, Jr., James E. <Earley\_JamesE@scdps.state.sc.us>  
**Date:** 12/16/2002 9:29:19 AM  
**Subject:** FW: IRP files

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Do we have a trouble ticket concerning this IRP issue? How long will it take to correct the problem?

-----Original Message-----

**From:** Burgis, David  
**Sent:** Sunday, December 15, 2002 1:48 PM  
**To:** Adams, Marcia S.  
**Cc:** Phelps, Annie L.  
**Subject:** RE: IRP files

where are we on this?

-----Original Message-----

**From:** Adams, Marcia S.  
**Sent:** Monday, December 02, 2002 11:25 AM  
**To:** Burgis, David  
**Subject:** FW: IRP files

Have you seen this? I will add this to the list of system issues.

-----Original Message-----

**From:** Phelps, Annie L.  
**Sent:** Monday, November 25, 2002 5:14 PM  
**To:** Adams, Marcia S.; Burgis, David  
**Cc:** Green, Gwendolyn  
**Subject:** FW: IRP files

FYI

-----Original Message-----

**From:** Findlay, David [mailto:DavidFindlay@scstp.org]  
**Sent:** Monday, November 25, 2002 10:58 AM  
**To:** Dolder, Rolf P.  
**Cc:** Cameron, Cheryl; Neiswonger, William D.; HarleyNimmons, Sharon; Rick\_Schulte@polk.com; Phelps, Annie L.  
**Subject:** IRP files

Hi Rolf,

Darl met with Cheryl Cameron and Rick Shulte (R.L. Polk) last week. Polk is now waiting to get the column definitions needed to update the Phoenix system. I contacted Darl and he stated that a Trouble Ticket has been opened on this. Do you know what the status is and can we upgrade this to critical? We have already had some customers get cited in other states because the Phoenix system not getting updated on IRP registrations.

Thanks

**W. David Findlay**  
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