



Third Quarter SFY 2012 - 2013

Jan 2013 - March 2013

Region 3

Provider Type	Number Of Trips	Provider Cancellation Percentage	Provider Reroute Percentage	Complaint Free Percentage	On Time Performance (A Leg P/U)	On Time Performance (A Leg D/O)	Monthly Overall Service Score
GOAL		15%	2%	95%	90%	95%	68
Provider #							
220	ADC	244	1.02%	0.00%	100.00%	94.59%	70
41	Private Company	5325	22.95%	3.90%	99.59%	90.06%	45
45	Private Company	16281	17.98%	1.04%	99.96%	80.79%	78
47	Ambulance	525	18.40%	53.79%	99.85%	97.18%	65
221	Private Company	299	30.95%	64.86%	99.33%	72.25%	42
51	Ambulance	905	16.66%	4.40%	100.00%	95.05%	56
54	Private Company	3360	13.14%	2.65%	99.20%	67.57%	49
58	Private Company	3931	17.59%	0.33%	99.82%	86.20%	71
59	Private Company	3443	20.39%	9.92%	100.00%	99.55%	81
60	Ambulance	4038	14.70%	15.23%	99.90%	72.04%	59
222	Private Company	915	19.77%	3.54%	98.66%	77.81%	49
71	ADC	2245	5.70%	0.13%	100.00%	74.48%	73
73	Private Company	398	16.76%	10.82%	100.00%	90.24%	58
77	Private Company	8439	28.82%	24.67%	98.75%	85.68%	44
201	Private Company	92	34.78%	59.78%	98.91%	72.41%	28
79	Private Company	2417	13.41%	1.11%	99.92%	93.81%	66
81	Ambulance	72	9.29%	0.00%	94.60%	100.00%	45
82	Ambulance	90	12.61%	66.74%	98.81%	73.08%	52
83	Ambulance	618	29.31%	78.86%	99.64%	96.15%	58
91	Private Company	2036	23.11%	8.89%	99.45%	69.95%	35
165	Ambulance	55	90.57%	27.02%	100.00%	0.00%	75
101	Private Company	7719	18.49%	6.94%	99.53%	75.13%	49
102	Private Company	510	9.76%	6.74%	99.82%	81.88%	55
216	Private Company	4280	19.79%	4.38%	99.65%	88.80%	52
130	Private Company	2909	24.72%	8.39%	99.10%	91.60%	41
104	Private Company	10597	15.32%	5.91%	99.78%	91.61%	59
105	Private Company	323	9.51%	1.16%	98.84%	33.90%	55



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108	Private Company	3177	19.59%	7.27%	98.90%	73.34%	46
109	Ambulance	1428	18.72%	18.74%	99.58%	56.99%	53
110	Private Company	1442	34.60%	25.87%	99.60%	87.71%	59
114	Private Company	7654	24.23%	4.10%	99.25%	83.21%	54
116	ADC	3122	17.19%	0.00%	100.00%	51.56%	80
157	Private Company	8495	23.22%	10.34%	97.75%	63.05%	35
119	Private Company	36	89.13%	0.00%	100.00%	100.00%	65
121	Private Company	11268	22.45%	2.29%	99.25%	76.48%	57
122	Private Company	6243	14.23%	1.62%	99.97%	74.09%	65
127	RTA	12459	16.05%	21.54%	99.55%	72.64%	47
213	RTA	273	0.73%	1.47%	99.63%	74.40%	37
128	RTA	9928	23.20%	3.56%	99.61%	77.33%	57
134	RTA	6761	19.94%	1.65%	99.76%	71.05%	67
213	Private Company	130	5.14%	12.05%	96.89%	0.00%	27
142	Ambulance	214	26.12%	0.97%	100.00%	70.97%	79
163	Private Company	269	2.92%	0.00%	100.00%	72.44%	70
13	Private Company	458	18.99%	6.47%	99.73%	85.91%	49
154	Private Company	4	50.00%	0.00%	100.00%	100.00%	45
155	Ambulance	2922	16.44%	2.76%	99.93%	51.34%	70
156	Private Company	302	21.01%	42.11%	99.44%	78.04%	58
159	Private Company	3331	11.97%	2.17%	99.97%	84.30%	72
160	Private Company	8002	22.92%	13.26%	99.90%	82.25%	64
169	Private Company	2949	16.52%	3.87%	98.54%	77.61%	37
207	Private Company	784	17.93%	91.43%	99.31%	66.35%	50
175	Private Company	17244	16.50%	1.25%	99.85%	82.20%	69
187	RTA	7351	14.17%	4.92%	99.72%	56.95%	52