

**From:** Verizon Wireless <verizonwireless@express.medallia.com>  
**To:** Kester, Tonykester@aging.sc.gov  
**Date:** 4/8/2016 1:51:59 PM  
**Subject:** Verizon Wireless Survey - 2 Minutes

---

Your input is valuable and your feedback matters to us.

Dear Tony,

As one of our important business account customers, we'd like to ensure that your experience with Verizon Wireless is of the highest quality. Please take a moment to answer 2 short questions, so we can be sure to provide you with the best service possible.

You can begin the survey by answering this question:

How likely is it that you would recommend Verizon Wireless to a colleague or another business?

Not at all likely

Extremely likely

0	1	2	3	4	5	6	7	8	9	10
---	---	---	---	---	---	---	---	---	---	----

Thank you,  
The Verizon Team

If you are having trouble with the link, copy the following URL into your web browser: <http://survey.medallia.com/?e6ybv9zmzpnz5hhhwwb9>

Should you have any problems accessing or completing the survey, please email Medallia, our partner in this process, at [surveysupport\\_cxplatform.e6ybv9zmzpnz5hhhwwb9@express.medallia.com](mailto:surveysupport_cxplatform.e6ybv9zmzpnz5hhhwwb9@express.medallia.com)

If you would like to be excluded from future surveys, please [click here](#).

Verizon Privacy Policy: <https://www.verizon.com/privacy>

Medallia Inc. Privacy Policy: <https://www.medallia.com/privacy>