

From: Legislative Services Agency <lsa@scstatehouse.gov>

To:

Date: 12/17/2018 3:25:43 PM

Subject: User Notification - Microsoft Office and file access

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## User Notification

Network and System  
Updates from the Legislative  
Services Agency



### General Summary:

The Legislative Services Agency (LSA) is aware of the file and application connectivity issues that users have been experiencing. We are working diligently with Microsoft and other companies to address this issue. Over the weekend our agency worked to prepare a new file server to help correct this issue. Please continue to let us know via phone or email when you experience these events as it helps with diagnosis and resolution. We apologize for any inconvenience this has caused.

Thank you for your patience as we work to resolve these technical issues.

### Services and Systems Impacted:

Microsoft Office and general file access.

If you have any questions please contact the Legislative Services Agency Service Desk at lsa@scstatehouse.gov or 803-212-4420.