

From: Kester, Tony
To: 'Miller Bowman, Amy' <amillerbowman@amerihealthcaritas.com>
Date: 11/12/2014 5:00:50 PM
Subject: RE: SC Medicare Medicaid Plans

Amy,

Thanks for the reminder. Randi had some difficulty explaining the purpose of the meeting. I will check with the LTC Ombudsman and see if any of the dates work.

Thanks.

Tony

Tony Kester
Aging Director
South Carolina Lieutenant Governor's Office on Aging
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Columbia, SC 29201
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kester@aging.sc.gov

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From: Miller Bowman, Amy [mailto:amillerbowman@amerihealthcaritas.com]
Sent: Wednesday, November 12, 2014 4:51 PM
To: Kester, Tony
Cc: Schwartz, Randi
Subject: SC Medicare Medicaid Plans

Good afternoon,

Tony I was reaching out to you to clarify the outreach that you received below from Randi Schwartz regarding our DSNP plan and the Healthy Connections Prime Dual Demonstration product that we are launching.

When I had a chance to meet you at the NASUAD HCBS conference you had just learned that not only would you have oversight of the SHIP due to your directory leaving but also the ombudsman responsibilities for the dual demonstration. We had spoke about putting together a meeting so that we could answer any questions that you may have about our product and ensure that you had the correct contacts. I know you went to Florida very close after that conference and we have been unfortunately played phone tag and email tag. If I can clarify any questions you have prior to setting up this call please let me know.

Amy Miller-Bowman
Corporate Provider Network Management
Communications Specialist
AmeriHealth Caritas Family of Companies
(402)658-8758



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From: Schwartz, Randi
Sent: Wednesday, November 12, 2014 11:12 AM
To: Kester@aging.sc.gov
Subject: First Choice VIP Care DSNP and First Choice VIP Care PLUS MMP
Importance: High

Good morning Tony,

I wanted to follow up with the voicemail I left this morning to schedule a meeting to discuss the non-renewal of our DSNP plan, First Choice VIP Care, as well as discuss the start-up of our MMP Plan, First Choice VIP Care PLUS. I have provided dates of availability for this call, as shown below:

Tuesday, December 2nd- 9-10 a.m. ; 4-5 p.m.
Thursday, December 4th- 9-10 a.m.; 10-11 a.m.
Friday, December 5th- 9-10 a.m.; 3-4 p.m.; 4-5 p.m.

Kindly note that all times are eastern standard time. Please confirm which date(s) suit your schedule when you have an opportunity.

Thank you.

Best,

Randi Schwartz

Coordinator, Medicare Sales and Marketing
AmeriHealth Caritas VIP Plans
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mail2.amerihealthcaritas.com made the following annotations

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