

## SECTION 5

### ADMINISTRATIVE SERVICES

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## SECTION 5 ADMINISTRATIVE SERVICES

### GENERAL INFORMATION

#### ADMINISTRATION

The Department of Health and Human Services (DHHS) administers the South Carolina Medicaid Program. This section outlines the available resources for Medicaid providers, with telephone numbers and addresses for county DHHS offices.

#### CORRESPONDENCE AND INQUIRIES

Within DHHS, administrative staff of the Behavioral Health Services program area are available to assist providers with questions about Medicaid program policies, procedures, and claims resolutions.

Behavioral Health Services administrative staff can be contacted by telephone at (803) 898-2565, or by fax at (803) 255-8204. Correspondence should be directed to:

Psychological Services  
Department of Health and Human Services  
Behavioral Health Services  
PO Box 8206  
Columbia, SC 29202-8206

Correspondence concerning specific policy and procedural problems must be directed to a DHHS program representative. Inquiries concerning specific claims should also be directed to a program representative, but only after corrections have been made on rejected claims and all claim filing requirements have been met. The Medicaid Provider Inquiry (DHHS Form 140) may be used to check the status on outstanding claims. (See the sample form in this section.) Always include the provider's Medicaid number, the beneficiary's Medicaid number and the date of service when requesting the status of outstanding claims. **Allow 45 days from the submission date before requesting the status of the claim.**

Questions concerning beneficiary eligibility or identification numbers should be directed to the DHHS county office in the beneficiary's county of residence. Beneficiaries who have questions regarding specific coverage issues should be referred to the appropriate staff of their county DHHS office. To verify eligibility status, call the Medicaid Interactive Voice Response System (IVRS) at (888) 809-3040 or use the South Carolina Medicaid Web-based Claims Submission Tool.

## **SECTION 5 ADMINISTRATIVE SERVICES**

### **GENERAL INFORMATION**

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**SECTION 5 ADMINISTRATIVE SERVICES****PROCUREMENT  
OF FORMS**

The Department of Health and Human Services will not supply the CMS-1500 claim form (12/90 version) to providers. Providers should purchase the form in its approved format from the private vendor of their choice. Examples of vendors who supply the form are listed below. This list should not be viewed as an endorsement of these vendors by DHHS.

**REPRODUCIBLE  
NEGATIVES**

Government Printing Office  
Room C-836  
Building Three  
Washington, DC 20401  
(202) 275-1189

**SOFTWARE**

Attn: Orders Department  
American Medical Association  
Post Office Box 10946  
Chicago, IL 60610

**HARD COPY CLAIM FORMS**

Government Printing Office  
Superintendent of Documents  
Post Office Box 371954  
Pittsburgh, PA 15250-7954  
(202) 512-1800  
Fax: (202) 512-2250

**PRIVATE VENDORS**

Wallace Computer Service  
2008 Marion St., Suite A  
Columbia, SC 29201  
(803) 252-0614

Physicians' Record Company  
3000 S. Ridgeland Ave.  
Berwyn, IL 60402-0724  
(800) 323-9268 (toll free)

Standard Register Company  
140 Stoneridge Drive, Suite 300  
Columbia, SC 29210  
(803) 256-0004

**SECTION 5 ADMINISTRATIVE SERVICES****PROCUREMENT OF FORMS****PRIVATE VENDORS  
(CONT'D.)**

Duplex Products  
Post Office Box 546  
Columbia, SC 29202-0546  
(803) 256-7692

**FAX REQUESTS**

A provider may request the following forms via fax number (803) 898-4528:

1. Confidential Medicaid Complaint (Form 126)
2. Medicaid Provider Inquiry (Form 140)
3. Request for Medicaid Forms (Form 142)
4. Medicaid Refund Check Remittance (Form 205)

**WEB ADDRESS**

The most current version of this manual is available on the DHHS Web site at **[www.scdhhs.gov](http://www.scdhhs.gov)**.

To order a paper or CD version of this manual, please contact South Carolina Medicaid Provider Outreach at (803) 264-9609. Charges for printed manuals are based on actual costs of printing and mailing.

**SECTION 5 ADMINISTRATIVE SERVICES****DHHS COUNTY OFFICES****DEPARTMENT OF  
HEALTH AND  
HUMAN SERVICES  
COUNTY OFFICES**

<b>County</b>	<b>Telephone No.</b>	<b>Address</b>
<b>1. Abbeville County</b>	<b>(864) 366-5638</b>	Medicaid Eligibility Abbeville County DSS Human Services Building 903 W. Greenwood St. Abbeville, SC 29620  Post Office Box 130 Abbeville, SC 29620
<b>2. Aiken County</b>	<b>(803) 643-1938</b>	Medicaid Eligibility Aiken County DHHS County Commissioner's Building 1410 Park Ave. S.E. Aiken, SC 29801  Post Office Box 2748 Aiken, SC 29802
<b>3. Allendale County</b>	<b>(803) 584-8137</b>	Medicaid Eligibility Allendale County DHHS 611 Mulberry St. Allendale, SC 29810  Post Office Box 326 Allendale, SC 29224-0326
<b>4. Anderson County</b>	<b>(864) 260-4541</b>	Medicaid Eligibility Anderson County DHHS 224 McGee Rd. Anderson, SC 29625  Post Office Box 160 Anderson, SC 29622-0160

**SECTION 5 ADMINISTRATIVE SERVICES****DHHS COUNTY OFFICES**

<b>County</b>	<b>Telephone No.</b>	<b>Address</b>
<b>5. Bamberg County</b>	<b>(803) 245-4361</b>	Medicaid Eligibility Bamberg County DHHS 374 Log Branch Rd. Bamberg, SC 29003  Post Office Box 544 Bamberg, SC 29003
<b>6. Barnwell County</b>	<b>(803) 541-1200</b>	Medicaid Eligibility Barnwell County DHHS T. Ed Richardson Building 10913 Ellenton St. Barnwell, SC 29812  Post Office Box 648 Barnwell, SC 29812
<b>7. Beaufort County</b>	<b>(843) 470-4625</b>	Medicaid Eligibility Beaufort County DHHS 1905 Duke St. Beaufort, SC 29902-4403  Post Office Box 1255 Beaufort, SC 29901-1255
<b>8. Berkeley County</b>	<b>(843) 719-1131</b>	Medicaid Eligibility Berkeley County DSS 2 Belt Dr. Moncks Corner, SC 29461  Post Office Box 13748 Charleston, SC 29422-3748
<b>9. Calhoun County</b>	<b>(803) 874-3384</b>	Medicaid Eligibility Calhoun County DHHS 2831 Old Belleville Rd. St. Matthews, SC 29135  Post Office Box 378 St. Matthews, SC 29135

**SECTION 5 ADMINISTRATIVE SERVICES****DHHS COUNTY OFFICES**

<b>County</b>	<b>Telephone No.</b>	<b>Address</b>
<b>10. Charleston County</b>	(843) 740-5900	Medicaid Eligibility Charleston County DHHS 326 Calhoun St. Charleston, SC 29401-1124  Post Office Box 13748 Charleston, SC 29422-3748
<b>11. Cherokee County</b>	(864) 487-2521	Medicaid Eligibility Cherokee County DHHS 1434 N. Limestone St. Gaffney, SC 29340-4734  Post Office Box 89 Gaffney, SC 29342
<b>12. Chester County</b>	(803) 377-8135	Medicaid Eligibility Chester County DHHS 115 Reedy St. Chester, SC 29706  Post Office Box 447 Chester, SC 29706
<b>13. Chesterfield County</b>	(843) 623-5226	Medicaid Eligibility Chesterfield County DHHS 201 N. Page St. Chesterfield, SC 29709  Post Office Box 855 Chesterfield, SC 29709
<b>14. Clarendon County</b>	(803) 435-4305	Medicaid Eligibility Clarendon County DSS 3 S. Church St. Manning, SC 29102  Post Office Box 788 Manning, SC 29102



## SECTION 5 ADMINISTRATIVE SERVICES

### DHHS COUNTY OFFICES

County	Telephone No.	Address
<b>15. Colleton County</b>	(843) 549-1894	Medicaid Eligibility Colleton County DHHS Bernard Warshaw Building 215 S. Lemacks St. Walterboro, SC 29488
		Post Office Box 110 Walterboro, SC 29488
<b>16. Darlington County</b>	(843) 398-4420	Medicaid Eligibility Darlington County DHHS 300 Russell St., Room 145 Darlington, SC 29532
		Post Office Box 2077 Darlington, SC 29532
<b>17. Dillon County</b>	(843) 332-2289	404 S. Fourth St., Suite 300 Hartsville, SC 29550
		(843) 774-2713 Medicaid Eligibility Dillon County DHHS 1213 Highway 34 W. Dillon, SC 29536
<b>18. Dorchester County</b>	(843) 821-0444	Post Office Box 351 Dillon, SC 29536
		Medicaid Eligibility Dorchester County DSS 201 Johnson St., Bldg. 17 St. George, SC 29477
<b>19. Edgefield County</b>	(803) 637-4040	Post Office Box 13748 Charleston, SC 29422-3748
		Medicaid Eligibility Edgefield County DHHS 500 W. A. Reel Dr. Edgefield, SC 29824
		Post Office Box 386 Edgefield, SC 29824

**SECTION 5 ADMINISTRATIVE SERVICES****DHHS COUNTY OFFICES**

<b>County</b>	<b>Telephone No.</b>	<b>Address</b>
<b>20. Fairfield County</b>	<b>(803) 635-5502 Ext. 425</b>	Medicaid Eligibility Fairfield County DHHS 1136 Kincaid Bridge Rd. Winnsboro, SC 29180-7116  Post Office Box 1139 Winnsboro, SC 29180-5139
<b>21. Florence County</b>	(843) 669-3354	Medicaid Eligibility Florence County DHHS 2685 S. Irby St., Box I Florence, SC 29505
	(843) 394-8575	245 S. Ron McNair Blvd Lake City, SC 29560
<b>22. Georgetown County</b>	(843) 546-5134	Medicaid Eligibility Georgetown County DSS 330 Dozier St. Georgetown, SC 29440-3219  Post Office Box 371 Georgetown, SC 29442
<b>23. Greenville County</b>	(864) 467-7926	Medicaid Eligibility Greenville County DSS 301 University Ridge, Suite 6700 Greenville, SC 29601  Post Office Box 9399 Greenville, SC 29604-9399
<b>24. Greenwood County</b>	(864) 229-5258	Medicaid Eligibility Greenwood County DHHS 1118 Phoenix St. Greenwood, SC 29646-3918  Post Office Box 1016 Greenwood, SC 29648

**SECTION 5 ADMINISTRATIVE SERVICES****DHHS COUNTY OFFICES**

<b>County</b>	<b>Telephone No.</b>	<b>Address</b>
<b>25. Hampton County</b>	(803) 914-0053	Medicaid Eligibility Hampton County DHHS 102 Ginn Altman Ave., Suite B Hampton, SC 29924  Post Office Box 693 Hampton, SC 29924
<b>26. Horry County</b>	(843) 381-8260	Medicaid Eligibility Horry County DHHS 1601 11 <sup>th</sup> Ave., 2 <sup>nd</sup> Floor Conway, SC 29526  Post Office Box 290 Conway, SC 29528
<b>27. Jasper County</b>	(843) 726-7747	Medicaid Eligibility Jasper County DSS 204 N. Jacob Smart Blvd. Ridgeland, SC 29936  Post Office Box 1150 Ridgeland, SC 29936
<b>28. Kershaw County</b>	(803) 432-7676 Ext. 106	Medicaid Eligibility Kershaw County DHHS 110 E. DeKalb St. Camden, SC 29020-4432  Post Office Box 220 Camden, SC 29020-0220
<b>29. Lancaster County</b>	(803) 286-8208	Medicaid Eligibility Lancaster County DHHS 200 E. Dunlap St. Lancaster, SC 29720  Post Office Box 2169 Lancaster, SC 29721-2169

**SECTION 5 ADMINISTRATIVE SERVICES****DHHS COUNTY OFFICES**

<b>County</b>	<b>Telephone No.</b>	<b>Address</b>
<b>30. Laurens County</b>	(864) 833-6109	Medicaid Eligibility Laurens County DHHS 93 Human Services Rd. Clinton, SC 29325-7546  Post Office Box 388 Laurens, SC 29360-0388
<b>31. Lee County</b>	(803) 484-5376	Medicaid Eligibility Lee County DHHS County Welfare Building 820 Brown St. Bishopville, SC 29010  Post Office Box 406 Bishopville, SC 29010
<b>32. Lexington County</b>	(803) 785-2991 (803) 785-2975	Medicaid Eligibility Lexington County DHHS 605 West Main St. Lexington, SC 29072-2550
<b>33. McCormick County</b>	(864) 465-2627	Medicaid Eligibility McCormick County DSS 215 N. Mine St. Highway 28 N. McCormick, SC 29835
<b>34. Marion County</b>	(843) 423-5417	Medicaid Eligibility Marion County DHHS 1311 N. Main St. Marion, SC 29571-6012  Post Office Box 1837 Marion, SC 29571

**SECTION 5 ADMINISTRATIVE SERVICES****DHHS COUNTY OFFICES**

<b>County</b>	<b>Telephone No.</b>	<b>Address</b>
<b>35. Marlboro County</b>	(843) 479-4389	Medicaid Eligibility Marlboro County DHHS County Complex 1 Ag St. Bennettsville, SC 29512  Post Office Box 1074 Bennettsville, SC 29512-1074
<b>36. Newberry County</b>	(803) 321-2155	Medicaid Eligibility Newberry County DSS County Human Services Center 2107 Wilson Rd. Newberry, SC 29108  PO Box 1225 Newberry, SC 29108
<b>37. Oconee County</b>	(864) 638-4400	Medicaid Eligibility Oconee County DHHS 100 Browns Square Dr. Walhalla, SC 29691  Post Office Box 979 Walhalla, SC 29691-0979
<b>38. Orangeburg County</b>	(803) 531-3101	Medicaid Eligibility Orangeburg County DSS 2570 Old St. Matthews Rd., N.E. Orangeburg, SC 29115  Post Office Box 1407 Orangeburg, SC 29116
<b>39. Pickens County</b>	(864) 898-5815	Medicaid Eligibility Pickens County DHHS 212 McDaniel Ave. Pickens, SC 29671  Post Office Box 160 Pickens, SC 29671-0160

**SECTION 5 ADMINISTRATIVE SERVICES****DHHS COUNTY OFFICES**

<b>County</b>	<b>Telephone No.</b>	<b>Address</b>
<b>40. Richland County</b>	(803) 714-7562 (803) 714-7549	Medicaid Eligibility Richland County DHHS 3220 Two Notch Rd. Columbia, SC 29204-2826
<b>41. Saluda County</b>	(864) 445-2139	Medicaid Eligibility Saluda County DSS 613 Newberry Highway Saluda, SC 29138  Post Office Box 245 Saluda, SC 29138
<b>42. Spartanburg County</b>	(864) 596-2714	Medicaid Eligibility Spartanburg County DHHS Pinewood Shopping Center 1000 N. Pine St., Suite 23 Spartanburg, SC 29305  Post Office Box 4847 Spartanburg, SC 29305
<b>43. Sumter County</b>	(803) 773-5531	Medicaid Eligibility Sumter County DHHS 105 N. Magnolia St., 3rd Floor Sumter, SC 29150-4941  Post Office Box 2547 Sumter, SC 29151
<b>44. Union County</b>	(864) 429-1660	Medicaid Eligibility Union County DHHS 200 S. Mountain St. Union, SC 29379  Post Office Box 1068 Union, SC 29379

**SECTION 5 ADMINISTRATIVE SERVICES****DHHS COUNTY OFFICES**

<b>County</b>	<b>Telephone No.</b>	<b>Address</b>
<b>45.</b> Williamsburg County	(843) 355-5411	Medicaid Eligibility Williamsburg County DSS 831 Eastland Ave. Kingstree, SC 29556  Post Office Box 767 Kingstree, SC 29556
<b>46.</b> York County	(803) 327-9061	Medicaid Eligibility York County DHHS 1890 Neelys Creek Road Rock Hill, SC 29730  Post Office Box 710 Rock Hill, SC 29731-6710

## SECTION 5 ADMINISTRATIVE SERVICES

### EXHIBITS

Form Number	Exhibit	Revision Date
252	Referral Form/Authorization for Psychological Services	06/2005
	Treatment Plan Example	
	Psychological Testing/Evaluation Example	
	Psychological Counseling Note Example	
	Consultation Note Example	
	Enrollment Data Form (three pages)	08/2003
CMS-1500	Health Insurance Claim Form	12/1990
205	Medicaid Refunds (two pages)	03/2000
126	Confidential Complaint	12/2004
	Health Insurance Information Referral Form	03/2004
130	Claim Adjustment Form	11/2004
	Reasonable Effort Documentation	
140	Medicaid Provider Inquiry	11/1987
142	Request for Medicaid Forms	05/1997
	Authorization Agreement for Electronic Funds Transfer	12/2005
	Sample Edit Correction Form	
	Sample Remittance Advice (three pages)	



## **SECTION 5 ADMINISTRATIVE SERVICES**

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STATE OF SOUTH CAROLINA  
DEPARTMENT OF HEALTH AND HUMAN SERVICES  
REFERRAL FORM/AUTHORIZATION FOR SERVICES (Form 252)

FORM  
252

PROVIDER'S MEDICAID ID#

\_\_\_\_|\_\_\_\_|\_\_\_\_|\_\_\_\_|\_\_\_\_|\_\_\_\_|

CLIENT'S MEDICAID ID#

\_\_\_\_|\_\_\_\_|\_\_\_\_|\_\_\_\_|\_\_\_\_|\_\_\_\_|\_\_\_\_|\_\_\_\_|\_\_\_\_|\_\_\_\_|

REFERRED TO: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

AUTHORIZATION DATE: \_\_\_\_/\_\_\_\_/\_\_\_\_  
EXPIRATION DATE: \_\_\_\_/\_\_\_\_/\_\_\_\_

Client's Name		County	Address	
Date of Birth ____/____/____	Sex ____	Agency Reference No. _____		City ____ Zip ____
Prior Authorization Number ____ ____ ____ ____ ____ ____		Parent/Guardian _____		

The provider named above is hereby authorized to render the following service(s) on or within the designated time period. The number of units should be based on the medical needs of the client with input from the referral source as appropriate. Only the number of units rendered may be billed. This referral is valid only for the dates on which the client is eligible for Medicaid. Claims for clients who become ineligible for Medicaid should be submitted to the Authorized Referral Entity.

☐ PSYCHOLOGICAL TESTING/EVALUATION

☐ PSYCHOLOGICAL COUNSELING

Agency Representative: \_\_\_\_\_ Title: \_\_\_\_\_

Signature: \_\_\_\_\_ Phone: \_\_\_\_\_

Authorized Referral Entities (one must be checked):

- |   |   |
|---|---|
| <input type="checkbox"/> Department of Social Services                  | <input type="checkbox"/> Continuum of Care for Emotionally Disturbed Children |
| <input type="checkbox"/> Department of Mental Health                    | <input type="checkbox"/> Department of Disabilities and Special Needs         |
| <input type="checkbox"/> Department of Juvenile Justice                 | <input type="checkbox"/> School District/ Department of Education             |
| <input type="checkbox"/> Department of Health and Environmental Control |   |

AGENCY USE ONLY

## Treatment Plan Example

CLIENT NAME: \_\_\_\_\_

MEDICAID NUMBER: \_\_\_\_\_

DATE: \_\_\_\_\_

PROBLEMS	INTERVENTIONS	GOALS	GOAL MET

PSYCHOLOGIST'S SIGNATURE/DATE: \_\_\_\_\_

PERIODIC REVIEW / PSYCHOLOGIST'S SIGNATURE/DATE:

---

**NOTE:** THIS SAMPLE IS INTENDED AS A GUIDE TO ASSIST PROVIDERS IN IDENTIFYING MEDICAID DOCUMENTATION REQUIREMENTS. EACH PROVIDER SHOULD TAILOR THE DOCUMENTATION TO APPROPRIATELY REFLECT THE SERVICES RENDERED.

## Psychological Testing/Evaluation Example

CLIENT'S NAME: \_\_\_\_\_

MEDICAID NUMBER: \_\_\_\_\_

DIAGNOSIS CODE: \_\_\_\_\_

<u>DATE</u>	<u>TIME</u>	<u>TEST</u>	<u>BILL TIME</u>	<u>UNITS</u>
_____	_____	DIAGNOSTIC INTERVIEW	X MINS	X
_____	_____	WISC-III	Y MINS	Y
_____	_____	WPPSI-R	Z MINS	Z
_____	_____	WAIS-R	A MINS	A
_____	_____	KBIT	B MINS	B
_____	_____	PPVT-R	C MINS	C
_____	_____	BEERY DTVMI	*	*
_____	_____	BENDER-GESTALT	*	*
_____	_____	WIAT	*	*
_____	_____	WRAT-3	*	*
_____	_____	BURKS BEH RATING SCALE	*	*
_____	_____	ADDES-HOME VERSION	*	*
_____	_____	MMPI-A	*	*
_____	_____	MMPI-2	*	*
_____	_____	BECK DEPRESSION INV	*	*
_____	_____	BECK ANXIETY INV	*	*
_____	_____	BECK HOPELESSNESS SCALE	*	*
_____	_____	REYNOLDS CHILD DEP SCALE	*	*
_____	_____	REYNOLDS ADOL DEP SCALE	*	*
_____	_____	CHILDREN'S DEPRES. INV	*	*
_____	_____	REYNOLDS SUICIDE IDEA	*	*
_____	_____	RCMAS	*	*
_____	_____	ROBERTS APPERCEPTION	*	*
_____	_____	RORSCHACH INKBLOT	*	*
_____	_____	SENTENCE COMPLETION	*	*
_____	_____	KINETIC FAMILY DRAWING	*	*
_____	_____	FACES	*	*
_____	_____	ISEL	*	*
_____	_____	FAMILY EVAL SCALE	*	*
_____	_____	OTHER	*	*

PSYCHOLOGIST'S SIGNATURE: \_\_\_\_\_

DATE: \_\_\_\_\_

**NOTE:** THIS SAMPLE IS INTENDED AS A GUIDE TO ASSIST PROVIDERS IN IDENTIFYING MEDICAID DOCUMENTATION REQUIREMENTS. EACH PROVIDER SHOULD TAILOR HIS/HER DOCUMENTATION TO APPROPRIATELY REFLECT THE SERVICES RENDERED.

## Psychological Counseling Note Example

CLIENT NAME: \_\_\_\_\_

DATE: \_\_\_\_\_

START TIME: \_\_\_\_\_

END TIME: \_\_\_\_\_

TYPE OF TREATMENT RENDERED: INDIVIDUAL \_\_\_\_ FAMILY \_\_\_\_ GROUP \_\_\_\_

1. Observations (Description of client affect):
2. Focus of session (as related to treatment goals):
3. Interventions:
4. Response -- client/family's response, input, reactions to interventions:
5. Plan -- plans for follow-up:

PSYCHOLOGIST'S SIGNATURE: \_\_\_\_\_

DATE: \_\_\_\_\_

**NOTE:** THIS SAMPLE IS INTENDED AS A GUIDE TO ASSIST PROVIDERS IN IDENTIFYING MEDICAID DOCUMENTATION REQUIREMENTS. EACH PROVIDER SHOULD TAILOR HIS/HER DOCUMENTATION TO APPROPRIATELY AND ACCURATELY REFLECT THE SERVICES RENDERED.

## Consultation Note Example

**CLIENT:** \_\_\_\_\_

**DATE:** \_\_\_\_\_

**START TIME:** \_\_\_\_\_ **END TIME:** \_\_\_\_\_

\_\_\_\_ Telephone contact with: \_\_\_\_\_

relation to client: \_\_\_\_\_

\_\_\_\_ Face-to-face contact with: \_\_\_\_\_

relation to client: \_\_\_\_\_

\_\_\_\_ Interpretation/explanation of the results of tests/evaluations/procedures  
or other accumulated data to: \_\_\_\_\_

relation to client: \_\_\_\_\_

**NOTES:**

**PSYCHOLOGIST'S SIGNATURE:** \_\_\_\_\_

**DATE:** \_\_\_\_\_

**NOTE:** THIS SAMPLE IS INTENDED AS A GUIDE TO ASSIST PROVIDERS IN IDENTIFYING MEDICAID DOCUMENTATION REQUIREMENTS. EACH PROVIDER SHOULD TAILOR HIS/HER DOCUMENTATION TO APPROPRIATELY AND ACCURATELY REFLECT THE SERVICES RENDERED.

**Medicaid Enrollment Data  
Other Medical Professionals**

1 Medicaid No.	2 Provider Type	4 Sort Key
<input type="text"/>	<input type="text"/>	<input type="text"/>

**3 PROVIDER'S NAME**

**5 Tax Payer Identification Name (if different from provider name)**

Mailing Address (Physical Location of the Practice)

**7 NUMBER AND STREET, P.O. BOX OR ROUTE NO.**

Items in **ITALIC CAPITALS** must be completed or this form will be returned to you.

**Shaded Items** are for Agency use only and no information should be entered by the Medicaid provider.

**9 CITY**

**10 STATE**

**11 ZIP**

Payment Address (Where Checks and Remits will be received if different from mailing address)

**6 In Care of, Attention, Building Name, etc.**

**8 Number and Street, PO Box or Route No.**

Items marked with an asterisk (\*) should be completed based on the codes listed on the the attachment to this form.

**12 City**

**13 State**

**14 Zip**

**15 COUNTY\***

**16 TELEPHONE (INCL. AREA CODE)**

**17 Type Owner**

**18 EC Ind.**

**20 SOC. SEC. NO.**

**21 Medicare ID No**

**22 LICENSE NO.**

**23 LIC. ISSUE DATE**

**24 LICENSE STATE \***

**25 PRACTICE SPECIALTY\***

**26 Group Numbers**

If a member of a PA, enter ID number assigned by Medicaid.

**27 Enroll Status**

**28 Enroll Date**

**ATTENTION:** A statistically valid random sampling technique may be used for determining overpayments/underpayments to medical providers.

<b>29 CLIA</b>
Number
<input type="text"/>
Cert Type *
<input type="text"/>
Effective Date
<input type="text"/>
Expiration Date
<input type="text"/>

I certify that I have read the conditions of participation and payment on the reverse side of this form, that I understand and agree to the conditions of participation on the reverse side of this form, that the enrollment information I have furnished is true, accurate, and complete and that I will report any change affecting my enrollment. I further certify that I will obtain authorization from each Medicaid Patient to release to SCDHHS medical information necessary for processing Medicaid claims.

Signature of Person listed in field 3: \_\_\_\_\_

Date: \_\_\_\_\_

**A facsimile stamp is not acceptable.**

**AS A CONDITION OF PARTICIPATION AND PAYMENT, I UNDERSTAND AND AGREE;**

- That this agreement shall not be assigned or transferred.
- That upon acceptance of this agreement, the South Carolina Department of Health and Human Services (SCDHHS) will issue a Medicaid provider number which must be used in filing all claims.
- That services shall be provided to Medicaid recipients in compliance with Title VI of the Civil Rights Act of 1964, Section 504 of the Rehabilitation Act of 1973, as amended, and the Age Discrimination Act of 1975 and any regulations promulgated pursuant to any of these Acts.
- In accordance with Title VI of the Civil rights Act of 1964 (42 U.S.C. 2000 et seq.) and regulations pursuant thereto, (45 C.F.R. Part 80, 1996, as amended). In accordance with Title VI of the Civil Rights Act of 1964 (42 U.S.C. 2000 et. Seq.) and its implementing regulation at 45 CFR Part 80, the provider must take adequate steps to ensure that persons with limited English skills receive free of charge the language assistance necessary to afford them meaningful and equal access to the benefits and services provided under this agreement
- That adequate and correct fiscal and medical records shall be kept to disclose the extent of services rendered and to assure that claims for funds are in accordance with all applicable laws, regulations, and policies.
- That all fiscal and medical records shall be retained for a period of three (3) years after last payment was made for services rendered. If any litigation, claim, audit, or other action involving the records has been initiated prior to the expiration of the three (3) years, the records shall be retained until completion of the action and resolution of all issues which arise from it or until the end of the three (3) year period, whichever is later.
- That, for the purposes of reviewing, copying, and reproducing documents, access shall be allowed to all records concerning services and payment under this agreement to the SCDHHS, the State Auditor's Office, the South Carolina Attorney General's Office, the Department of Health and Human Services and/or their designee during normal business hours.
- That upon request, information must be furnished regarding any claim for payment to the SCDHHS.
- That requests for reimbursement for services shall reflect any third party payment received and that any payment received subsequent to claims filing shall be reported.
- That Medicaid will reimburse the co-insurance and/or deductible portions (cost sharing) of Medicare claims for recipients with both coverages only if the provider accepts Medicare assignment. Cost sharing is limited by the Medicaid allowed amount for the service.
- That Medicaid reimbursement is always made to the provider of services and that the recipient shall not be billed pending receipt of such payment.
- That Medicaid reimbursement is payment in full and that the provider shall not bill, request, demand, solicit, or in any manner receive or accept payment from the recipient or any other person, family member, relative, organization or entity for care or services to a recipient/patient except as may otherwise be allowed under Federal regulations or in accordance with SCDHHS policy.
- That this statement applies only to those recipients for whom Medicaid claims are filed and that it in no way requires that the provider render services to any Medicaid recipient.
- Either party may terminate this agreement upon providing the other party with thirty (30) days written notice termination. Such termination shall be sent by Certified Mail, Return Receipt Requested, and be effective thirty (30) days after the date of receipt.
- That the provider shall disclose full and complete information as to ownership, business transactions and criminal activity in accordance with 42 CFR 455.104 through 455.106 (1999). Furthermore, the provider shall disclose any felony convictions under Federal or State law in accordance with 42 CFR 1001.101 Subpart B through 1001.1701 Subpart C (1999).
- That, for any dispute arising under this agreement, the provider shall have as his sole and exclusive remedy the right to request a hearing from SCDHHS within thirty (30) calendar days of the Commission action which he believes himself aggrieved. Such proceeding shall be in accordance with SCDHHS appeals procedures and S.C. Code Ann. 1-23-310 et. seq. (1976, as amended). Judicial review of any final agency administrative decision shall be in accordance with S.C. Code Ann. 1-23-380 (1976, as amended).
- That the provider shall safeguard the use and disclosure of information concerning applicants for or recipients of Title XIX (Medicaid) services in accordance with 42 CFR Part 431 Subpart F (1991), SHHSFC's regulation R.126-170, et. seq., Code of laws of South Carolina (1976) Volume 27 as amended, and all applicable State laws and regulations.
- That none of the funds provided under this agreement shall be used for any partisan political activity, or to further the election or defeat of any candidate for political office, or otherwise in violation of the "Hatch Act."
- That all services rendered and claims submitted shall be in compliance with all applicable federal and state laws and regulations and in accordance with SCDHHS policies, procedures, and Medicaid Provider Manuals.
- That all information provided on the Medicaid enrollment form is incorporated as a part of this agreement.
- That the provider shall be held personally liable for all claims submitted by him or in his behalf as evidenced by his endorsement of his Medicaid reimbursement check.
- That Medicaid reimbursement (payment of claims) is from state and federal funds and that any falsification (false claims, statement or documents) or concealment of material fact may be prosecuted under applicable state and federal laws.
- That the provider must comply with all requirements of the Americans with Disabilities Act of 1990 (ADA), as applicable.
- That the provider shall comply with all terms and conditions of the Drug Free Workplace Act, S.C. Code Ann. Section 44-107-10 et. seq. (1976, as amended) if this agreement is for a stated or estimated value of Fifty Thousand Dollars or more.
- That in accordance with 31 U.S.C. 1352, funds received through this agreement may not be expended to pay any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with any of the following covered Federal actions: the awarding of any Federal contract, the making of any Federal grant, the making of any Federal loan, the entering into of any cooperative agreement, and the extension, continuation, renewal, amendment, or modification of any Federal contract, grant, loan, or cooperative agreement. This restriction is applicable to all contractors and subcontractors.



County Codes (Item 15)	State Board Codes (Item 24)	Practice Spec. (Item 25)	CLIA (Item 29)
01 Abbeville	01 Alabama	04 Audiologist	A Accreditation
02 Aiken	02 Alaska	06 Certified Nurse Midwife or Licensed Midwife	C Compliance
03 Allendale	03 Arizona	25 Cert. Registered Nurse Anesthetist/Assistant Anesthetist	P PPMP
04 Anderson	04 Arkansas	82 Psychologist	R Registration
05 Bamberg	05 California	84 Speech Pathologist	T Partial Accredited
06 Barnwell	06 Colorado	85 Physical Therapist	W Waiver
07 Beaufort	07 Connecticut	86 Nurse Pract. / Clinical Nurse Specialist	
08 Berkeley	08 Delaware	87 Occupational Therapist	
09 Calhoun	09 Florida		
10 Charleston	10 Georgia		
11 Cherokee	11 Hawaii		
12 Chester	12 Idaho		
13 Chesterfield	13 Illinois		
14 Clarendon	14 Indiana		
15 Colleton	15 Iowa		
16 Darlington	16 Kansas		
17 Dillon	17 Kentucky		
18 Dorchester	18 Louisiana		
19 Edgefield	19 Maine		
20 Fairfield	20 Maryland		
21 Florence	21 Massachusetts		
22 Georgetown	22 Michigan		
23 Greenville	23 Minnesota		
24 Greenwood	24 Mississippi		
25 Hampton	25 Missouri		
26 Horry	26 Montana		
27 Jasper	27 Nebraska		
28 Kershaw	28 Nevada		
29 Lancaster	29 New Hampshire		
30 Laurens	30 New Jersey		
31 Lee	31 New Mexico		
32 Lexington	32 New York		
33 McCormick	33 North Carolina		
34 Marion	34 North Dakota		
35 Marlboro	35 Ohio		
36 Newberry	36 Oklahoma		
37 Oconee	37 Oregon		
38 Orangeburg	38 Pennsylvania		
39 Pickens	39 Rhode Island		
40 Richland	40 South Carolina		
41 Saluda	41 South Dakota		
42 Spartanburg	42 Tennessee		
43 Sumter	43 Texas		
44 Union	44 Utah		
45 Williamsburg	45 Vermont		
46 York	46 Virginia		
60 Georgia within SC Service Area	47 Washington		
61 Georgia outside SC Service Area	48 West Virginia		
62 North Carolina within SC Service Area	49 Wisconsin		
63 North Carolina outside SC Service Area	50 Wyoming		
64 Other	51 Canada		

PLEASE  
DO NOT  
STAPLE  
IN THIS  
AREA



## HEALTH INSURANCE CLAIM FORM

<input type="checkbox"/> PICA										<b>HEALTH INSURANCE CLAIM FORM</b>										<input type="checkbox"/> PICA																																							
1. MEDICARE <input type="checkbox"/> MEDICAID <input checked="" type="checkbox"/> CHAMPUS <input type="checkbox"/> CHAMPVA <input type="checkbox"/> GROUP HEALTH PLAN (SSN or ID) <input type="checkbox"/> FECA BLK LUNG (SSN) <input type="checkbox"/> OTHER (ID) <input type="checkbox"/>										1a. INSURED'S I.D. NUMBER (FOR PROGRAM IN ITEM 1)										1112345678																																							
2. PATIENT'S NAME (Last Name, First Name, Middle Initial) DOE, JOHN A.										3. PATIENT'S BIRTH DATE MM DD YY M <input type="checkbox"/> F <input type="checkbox"/>										4. INSURED'S NAME (Last Name, First Name, Middle Initial)																																							
5. PATIENT'S ADDRESS (No., Street) 777 WINDY LANE										6. PATIENT RELATIONSHIP TO INSURED Self <input type="checkbox"/> Spouse <input type="checkbox"/> Child <input type="checkbox"/> Other <input type="checkbox"/>										7. INSURED'S ADDRESS (No., Street)																																							
CITY ANYTOWN										STATE SC										CITY										STATE																													
ZIP CODE 29000										TELEPHONE (Include Area Code) ( )										ZIP CODE										TELEPHONE (INCLUDE AREA CODE) ( )																													
9. OTHER INSURED'S NAME (Last Name, First Name, Middle Initial)										10. IS PATIENT'S CONDITION RELATED TO: a. EMPLOYMENT? (CURRENT OR PREVIOUS) <input type="checkbox"/> YES <input type="checkbox"/> NO b. AUTO ACCIDENT? <input type="checkbox"/> YES <input type="checkbox"/> NO c. OTHER ACCIDENT? <input type="checkbox"/> YES <input type="checkbox"/> NO 10d. RESERVED FOR LOCAL USE										11. INSURED'S POLICY GROUP OR FECA NUMBER A12345 a. INSURED'S DATE OF BIRTH MM DD YY M <input type="checkbox"/> F <input type="checkbox"/> b. EMPLOYER'S NAME OR SCHOOL NAME 0.00 c. INSURANCE PLAN NAME OR PROGRAM NAME 401 BCBS of South Carolina d. IS THERE ANOTHER HEALTH BENEFIT PLAN? <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO If yes, return to and complete item 9 a-d.																																							
a. OTHER INSURED'S POLICY OR GROUP NUMBER										b. OTHER INSURED'S DATE OF BIRTH MM DD YY M <input type="checkbox"/> F <input type="checkbox"/>										c. EMPLOYER'S NAME OR SCHOOL NAME										d. INSURANCE PLAN NAME OR PROGRAM NAME																													
12. PATIENT'S OR AUTHORIZED PERSON'S SIGNATURE I authorize the release of any medical or other information necessary to process this claim. I also request payment of government benefits either to myself or to the party who accepts assignment below. SIGNED SIGNATURE ON FILE DATE										13. INSURED'S OR AUTHORIZED PERSON'S SIGNATURE I authorize payment of medical benefits to the undersigned physician or supplier for services described below. SIGNED																																																	
14. DATE OF CURRENT: <input checked="" type="checkbox"/> ILLNESS (First symptom) OR INJURY (Accident) OR PREGNANCY (LMP) MM DD YY										15. IF PATIENT HAS HAD SAME OR SIMILAR ILLNESS, GIVE FIRST DATE MM DD YY										16. DATES PATIENT UNABLE TO WORK IN CURRENT OCCUPATION FROM MM DD YY TO MM DD YY																																							
17. NAME OF REFERRING PHYSICIAN OR OTHER SOURCE										17a. I.D. NUMBER OF REFERRING PHYSICIAN										18. HOSPITALIZATION DATES RELATED TO CURRENT SERVICES FROM MM DD YY TO MM DD YY																																							
19. RESERVED FOR LOCAL USE										20. OUTSIDE LAB? <input type="checkbox"/> YES <input type="checkbox"/> NO \$ CHARGES										21. DIAGNOSIS OR NATURE OF ILLNESS OR INJURY. (RELATE ITEMS 1,2,3 OR 4 TO ITEM 24E BY LINE) 1. 295.32, 2. 3. 4.																																							
22. MEDICAID RESUBMISSION CODE										23. PRIOR AUTHORIZATION NUMBER																																																	
24. A DATE(S) OF SERVICE From To B Place of Service C Type of Service D PROCEDURES, SERVICES, OR SUPPLIES (Explain Unusual Circumstances) E DIAGNOSIS CODE F \$ CHARGES G DAYS OR UNITS H IEP/SDT Family Plan I EMG J COB K RESERVED FOR LOCAL USE																																																											
1 11 01 03 11 01 03 53 90853										\$ 102.00 12																																																	
2																																																											
3																																																											
4																																																											
5																																																											
6																																																											
25. FEDERAL TAX I.D. NUMBER <input type="checkbox"/> SSN <input type="checkbox"/> EIN										26. PATIENT'S ACCOUNT NO. EXAM01										27. ACCEPT ASSIGNMENT? (For govt. claims, see back) <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO										28. TOTAL CHARGE \$ 102.00										29. AMOUNT PAID \$										30. BALANCE DUE \$ 102.00									
31. SIGNATURE OF PHYSICIAN OR SUPPLIER INCLUDING DEGREES OR CREDENTIALS (I certify that the statements on the reverse apply to this bill and are made a part thereof.)										32. NAME AND ADDRESS OF FACILITY WHERE SERVICES WERE RENDERED (If other than home or office)										33. PHYSICIAN'S, SUPPLIER'S BILLING NAME, ADDRESS, ZIP CODE & PHONE # Dr. Jane Smith ABC Mental Health Services Anytown, SC 22229																																							
SIGNED										DATE																																																	

**South Carolina Department of Health and Human Services  
Form for Medicaid Refunds**

**Purpose:** This form is to be used for all refund checks made to Medicaid. This form gives the information needed to properly account for the refund. If the form is incomplete, the provider will be contacted for the additional information.

**Items 1 - 6 must be completed.**

**Attach appropriate document(s) as listed in item 7.**

**1. Provider Name:** \_\_\_\_\_ **2. Medicaid Provider #**

--	--	--	--	--	--

  
(Six Digits)

**3. Person to Contact:** \_\_\_\_\_ **4. Telephone Number:** \_\_\_\_\_

**5. Reason for Refund:** [check appropriate box]

☐ Other Insurance Paid (please complete **a - f** below and attach insurance EOMB)

**a** Type of Insurance: ( ) Accident/Auto Liability ( ) Health/ Hospitalization

**b** Insurance Company Name: \_\_\_\_\_

**c** Policy # : \_\_\_\_\_

**d** Policyholder: \_\_\_\_\_

**e** Group Name/Group: \_\_\_\_\_

**f** Amount Insurance Paid: \_\_\_\_\_

☐ Medicare

( ) Full payment made by Medicare

( ) Deductible not due

( ) Adjustment made by Medicare

☐ Requested by DHHS (please attach a copy of the request)

☐ Other, describe in detail reason for refund:

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

**6. Patient/Service Identification:**

Patient Name	Medicaid I.D. # (10 digits)	Date(s) of Service	Amount of Medicaid Payment	Amount of Refund

**7. Attachment(s):** [Check appropriate box]

☐ Medicaid Remittance Advice (required)

☐ Explanation of Benefits (EOMB) from Insurance Company (if applicable)

☐ Explanation of Benefits (EOMB) from Medicare (if applicable)

**Instructions  
Form for Medicaid Refunds**

Make all checks payable to: **South Carolina Department of Health and Human Services**

Mail all checks to:

**Reporting and Receivables Division  
South Carolina Department of Health and Human Services  
Post Office Box 8355  
Columbia, South Carolina 29202-8355**

**Purpose:** This form is to be used for all refund checks made to Medicaid. This form gives the information needed to properly account for the refund. If the form is incomplete, the provider will be contacted for the additional information.

**Item 1 – Provider Name.** Self explanatory.

**Item 2 – Medicaid Provider Number.** Enter the six – digit provider number under which payment was made. This number appears in the upper left – hand corner of the Medicaid remittance advice.

**Item 3 – Person to contact.** Self – explanatory.

**Item 4 – Telephone Number.** Self – explanatory.

**Item 5 – Reason for refund.** Check one of the four boxes shown. If box one “Other Insurance Paid” is checked, items a – f must be completed.

**Item 6 – Patient/Service Identification.** Self – explanatory.

**Item 7 – Attachments.** Submit attachment(s) with this form.

**Please complete Items 1 – 6. Attach appropriate document(s) as listed in Item 7.**





STATE OF SOUTH CAROLINA  
DEPARTMENT OF HEALTH  
AND HUMAN SERVICES

**CONFIDENTIAL COMPLAINT**

SEND TO: DIRECTOR, DIVISION OF PROGRAM INTEGRITY  
DEPARTMENT OF HEALTH AND HUMAN SERVICES  
P.O. BOX 100210, 1801 MAIN STREET, COLUMBIA, SOUTH CAROLINA 29202-3210

**PROGRAM INTEGRITY**

THIS REPORT IS DESIGNED FOR THE REPORTING OF POSSIBLE ABUSE BY MEDICAID PROVIDERS AND/OR RECIPIENTS. USE THE SPACE BELOW TO EXPLAIN IN DETAIL YOUR COMPLAINT. PLEASE IDENTIFY YOURSELF AND WHERE YOU CAN BE REACHED FOR FUTURE REFERENCES. UNLESS OTHERWISE INDICATED, ALL INFORMATION SHOULD BE PRINTED OR TYPED.

YOUR COMPLAINT WILL REMAIN CONFIDENTIAL.

SUSPECTED INDIVIDUAL OR INDIVIDUALS:

MEDICAID PROVIDER ENROLLMENT NUMBER: (if applicable)

MEDICAID RECIPIENT I.D. NUMBER: (if applicable)

ADDRESS OF SUSPECT:

LOCATION OF INCIDENT:

DATE OF INCIDENT:

**COMPLAINT:**

NAME OF PERSON REPORTING: (Please print)

SIGNATURE OF PERSON REPORTING:

DATE OF REPORT:

ADDRESS OF PERSON REPORTING:

TELEPHONE NUMBER OF PERSON REPORTING:

SIGNATURE: (SCDHHS Representative Receiving Report)

Medicaid Insurance Verification Services  
For  
**SOUTH CAROLINA DEPARTMENT OF HEALTH AND HUMAN SERVICES**  
**HEALTH INSURANCE INFORMATION REFERRAL FORM**

*This form is designed to give the Medicaid program information that can be used to verify or reverify private health insurance coverage for Medicaid beneficiaries.*

Beneficiary Name: \_\_\_\_\_ Date Referral Completed \_\_\_\_\_

Medicaid ID#: \_\_\_\_\_ SSN: \_\_\_\_\_

Insurance Company Name: \_\_\_\_\_

Policy Number: \_\_\_\_\_ Group Number: \_\_\_\_\_

Insured's Name: \_\_\_\_\_

Employer's Name: \_\_\_\_\_

Employer's Address: \_\_\_\_\_

**REASON FOR REFERRAL: (PLEASE SUPPLY AS MUCH INFORMATION AS POSSIBLE)**

- \_\_\_\_\_ 1. The beneficiary's Medicaid Eligibility File does not list the policy above.
- \_\_\_\_\_ 2. Insurance documentation gives information that should be used to update Medicaid's files, such as the following:
- \_\_\_\_\_ a. beneficiary has never been covered by the policy
- \_\_\_\_\_ b. beneficiary's coverage ended (date) \_\_\_\_\_
- \_\_\_\_\_ c. policy lapsed (date) \_\_\_\_\_
- \_\_\_\_\_ d. carrier has changed; new carrier is \_\_\_\_\_
- \_\_\_\_\_ e. other \_\_\_\_\_

**PLEASE ATTACH A COPY OF THE APPROPRIATE DOCUMENTATION TO THIS FORM.**

Fax this information to Medicaid Insurance Verification Services at 803 252 0870 **OR**  
Please send this form to the following address: Medicaid Insurance Verification Services  
Post Office Box 101110  
Columbia, SC 29211-9804

Provider or Department Name: \_\_\_\_\_ Provider ID# \_\_\_\_\_

Contact Person: \_\_\_\_\_ Phone #: \_\_\_\_\_

# South Carolina Department of Health and Human Services - Claim Adjustment Form 130

Provider Name: (Please use black or blue ink when completing form)

Provider Address:

Provider City, State, Zip:

Total paid amount on the original claim:

Original CCN:

--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--

Provider ID:

--	--	--	--	--	--

Recipient ID:

--	--	--	--	--	--	--	--	--	--	--	--	--	--	--

Adjustment Type:

☐ Void ☐ Void/Replace

Originator:

☐ DHHS ☐ MCCS ☐ Provider ☐ MIVS

Reason For Adjustment: (Fill One Only)

- |   |   |
|---|---|
| <input type="radio"/> Insurance payment different than original claim   | <input type="radio"/> Medicaid paid twice - void only |
| <input type="radio"/> Keying errors                                     | <input type="radio"/> Incorrect provider paid         |
| <input type="radio"/> Incorrect recipient billed                        | <input type="radio"/> Incorrect dates of service paid |
| <input type="radio"/> Voluntary provider refund due to health insurance | <input type="radio"/> Provider filing error           |
| <input type="radio"/> Voluntary provider refund due to casualty         | <input type="radio"/> Medicare adjusted the claim     |
| <input type="radio"/> Voluntary provider refund due to Medicare         | <input type="radio"/> Other                           |

For Agency Use Only

Analyst ID:

--	--	--	--	--	--

- |  |   |
|--|---|
| <input type="radio"/> Hospital/Office Visit included in Surgical Package | <input type="radio"/> Web Tool error          |
| <input type="radio"/> Independent lab should be paid for service         | <input type="radio"/> Reference File error    |
| <input type="radio"/> Assistant surgeon paid as primary surgeon          | <input type="radio"/> MCCS processing error   |
| <input type="radio"/> Multiple surgery claims submitted for the same DOS | <input type="radio"/> Claim review by Appeals |
| <input type="radio"/> MMIS claims processing error                       |   |
| <input type="radio"/> Rate change  |   |

Comments:

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Phone: \_\_\_\_\_

**REASONABLE EFFORT DOCUMENTATION**

**PROVIDER** \_\_\_\_\_ **DOS** \_\_\_\_\_

**MEDICAID BENEFICIARY NAME** \_\_\_\_\_

**MEDICAID BENEFICIARY ID#** \_\_\_\_\_

**INSURANCE COMPANY NAME** \_\_\_\_\_

**POLICYHOLDER** \_\_\_\_\_

**POLICY NUMBER** \_\_\_\_\_

**ORIGINAL DATE FILED TO INSURANCE COMPANY** \_\_\_\_\_

**DATE OF FOLLOW UP ACTIVITY** \_\_\_\_\_

**RESULT:**

**FURTHER ACTION TAKEN:**

**DATE OF SECOND FOLLOW UP** \_\_\_\_\_

**RESULT:**

**I HAVE EXHAUSTED ALL OPTIONS FOR OBTAINING A PAYMENT OR SUFFICIENT  
RESPONSE FROM THE PRIMARY INSURER.**

\_\_\_\_\_  
(SIGNATURE AND DATE)

**ATTACH A COPY OF FORM TO THE APPROPRIATE CLAIM OR ECF AND FORWARD TO  
YOUR MEDICAID CLAIMS PROCESSING POST OFFICE BOX.**



<b>STATE OF SOUTH CAROLINA HEALTH AND HUMAN SERVICES</b>		<b>MEDICAID PROVIDER INQUIRY</b>	
<b>MAIL TO:</b>  ATTENTION _____ UNIT SC DEPT OF HEALTH AND HUMAN SERVICES POST OFFICE BOX 8206 COLUMBIA, SOUTH CAROLINA 29202-8206		TODAY'S DATE	
		PROVIDER NUMBER, SIX DIGITS – INCLUDE GROUP NBR, IF ANY	
		TELEPHONE	
<b>PROVIDER NAME AND ADDRESS</b>		TYPE OF PROVIDER I.E. DENTIST – GP, ETC.	
		DATE CLAIM FILED:	
----- FOLD HERE -----			
PATIENT'S NAME (First, Initial, Last)		MEDICAID NUMBER (10 Digits)	
		DATE OF SERVICE	
HAS THE CLAIM APPEARED ON THE PROVIDER'S REMITTANCE ADVICE? (CHECK ONE)		IS MEDICARE COVERAGE INVOLVED?	
<input type="checkbox"/> YES <input type="checkbox"/> NO		<input type="checkbox"/> YES <input type="checkbox"/> NO	
CLAIMS STATUS ON REMITTANCE ADVICE		17 DIGIT CLAIM REFERENCE NUMBER	
PAYMENT DATE			
<b>STATEMENT OF PROBLEM OR QUESTION</b>			
SIGNATURE OF PROVIDER			
<b>RESPONSE</b>			
AGENCY REPRESENTATIVE			DATE



STATE OF SOUTH CAROLINA  
DEPARTMENT OF HEALTH AND HUMAN SERVICES

REQUEST FOR MEDICAID FORMS AND PUBLICATIONS

PART I (FOR ALL ITEMS EXCEPT PHARMACY SERVICES CLAIM FORM)

WHEN COMPLETED PLEASE FORWARD TO:

SC Department of Health and Human Services  
Supply  
Post Office Box 8206  
Columbia, South Carolina 29202-8206

- OR -

FAX TO: (803) 253-4027

MEDICAID NO:

TYPE OF PROVIDER:

TELEPHONE:

CONTACT NAME:

NAME OF PROVIDER

STREET ADDRESS FOR UPS DELIVERY (PLEASE PRINT OR TYPE)

ITEMS REQUESTED

FORM/PUBLICATION NO.	TITLE OF FORM OR PUBLICATION	QUANTITY

DHHS FORM 142 (5/97)

PART II (TO BE COMPLETED WHEN ORDERING PHARMACY SERVICES CLAIM FORMS)



STATE OF SOUTH CAROLINA  
DEPARTMENT OF HEALTH AND HUMAN SERVICES

REQUEST FOR STATEMENT OF PHARMACY SERVICES

DHHS FORM 3211 (11/96)

WHEN COMPLETED PLEASE FORWARD OR FAX:

- REQUEST FOR PREPRINTED FORMS TO YOUR PROVIDER REPRESENTATIVE; OR
- REQUEST FOR BLANK FORMS 3211 TO SUPPLY

MEDICAID NO:

TELEPHONE:

CONTACT NAME:

NAME OF PROVIDER

STREET ADDRESS FOR UPS DELIVERY (PLEASE PRINT OR TYPE)

QUANTITY REQUESTED

PREPRINTED WITH NAME, ADDRESS AND PROVIDER NUMBER [ ] YES [ ] NO

DHHS FORM 142 (5/97)

**South Carolina**  
Department of Health and Human Services  
*Authorization Agreement for Electronic Funds Transfer*

**Provider Name:** \_\_\_\_\_

**Provider DBA Name (if applicable):** \_\_\_\_\_

**Medicaid Provider Number:** \_\_\_\_\_

**Provider NPI Number:** \_\_\_\_\_

**Provider EIN Number:** \_\_\_\_\_

**Address:** \_\_\_\_\_

**City:** \_\_\_\_\_ **State:** \_\_\_\_\_ **Zip:** \_\_\_\_\_

I (we) hereby authorize the Department of Health and Human Services to initiate credit entries and to initiate, if necessary, debit entries for any credit entries in error to my account indicated below and the financial institution named below, to credit and/or debit the same to such account. These credit entries will pertain only to the Department of Health and Human Services payment obligations resulting from Medicaid services rendered by the provider.

I (we) understand that credit entries to the account of the above named payee are done with the understanding that payment will be from federal and/or state funds and that any false claims, statements or documents or concealments of a material fact, may be prosecuted under applicable federal or state laws.

I (we) certify that the information shown is correct and that this account is used solely for business purposes.

I (we) further agree to provide thirty (30) days written notice to the address shown below prior to revoking or revising this authorization.

Please contact your bank to obtain the correct electronic deposit information:

**Financial Institution:** \_\_\_\_\_

**Address:** \_\_\_\_\_

**City:** \_\_\_\_\_ **State:** \_\_\_\_\_ **Zip:** \_\_\_\_\_

**Transit/ABA Number:** \_\_\_\_\_

**Account No.:** \_\_\_\_\_

**Type of Account:**    ☐ Checking    ☐ Savings

**Signed:** \_\_\_\_\_ (Signature)

\_\_\_\_\_ (Print)

**Title:** \_\_\_\_\_

**Date:** \_\_\_\_\_

**Contact Name:** \_\_\_\_\_ **Phone:** \_\_\_\_\_

RETURN TO:  
Department of Health and Human Services  
Medicaid Provider Enrollment  
P. O. BOX 8806  
COLUMBIA, S.C. 29202-8809  
FAX (803) 699-8637

RUN DATE 11/31/2004 0000  
REPORT NUMBER CLM3500  
ANALYST ID  
SIGNON ID

SC DEPARTMENT OF HEALTH AND HUMAN SERVICES  
**EDIT CORRECTION FORM**  
HIC - 76 SPEC -  
CLAIM RESTART DATE / / DOC IND N

CLAIM CONTROL #0401000123810220A  
PAGE 37267 ECF 37249 PAGE 1 OF 1  
EMC Y

1	2	3	4	5	6	7	8	9
PROVIDER	RECIPIENT	P AUTH	TPL	INJURY	EMERG	PC COORD	DIAGNOSIS	
ID	ID	NUMBER		CODE			PRIMARY	SECONDARY
ABC000	2022222301						871.3	.

EDITS

INSURANCE EDITS

CLAIM EDITS

LINE EDITS

01) 234

02) 234

03)

10 RECIPIENT NAME - JANE R DOE

11 DATE OF BIRTH 03/17/1974

12 SEX F

13	14	15	16	17	18	19	20	21	22
RES	ALLOWED	LN	DATE OF	PLACE	PROC	INDIVIDUAL	CHARGE	PAY	UNITS
		NO	SERVICE		CODE	PROVIDER		IND	
	.00	1	02/01/04		96100	000	000	60.00	001
	.00	2	02/01/04		90804	000	000	30.00	001
	.00	3	/ /						
		4	/ /						
		5	/ /						
		6	/ /						
		7	/ /						
		8	/ /						

\*\*\*\*\*  
\*\* AGENCY USE ONLY \*\*  
\*\* APPROVED EDITS \*\*  
\*\* REJECTED LINE EDITS \*\*  
\*\*\*\*\*

!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!  
! CLAIMS/LINE PAYMENT INFO !  
! !  
! EDIT PAYMENT DATE !  
! !  
!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!

23	24	25	26	27	28	29
INS CARR	POLICY	INS CARR	TOTAL CHARGE	AMT REC'D INS	BALANCE DUE	OWN REF #
NUMBER	NUMBER	PAID				
01			90.00	.00	90.00	012345
02						
03						

RESOLUTION DECISION \_R\_

RETURN TO:  
MEDICAID CLAIMS RECEIPT  
P. O. BOX 1412  
COLUMBIA, S.C. 29202-1412

INSURANCE POLICY INFORMATION

PROVIDER:  
ABC GROUP HOME  
PO BOX 00000  
ANYWHERE

XO 00000-0000

"PLEASE NOTE: EDIT CORRECTION FORMS RETURNED TO DHHS WITH NO CORRECTIVE ACTION WILL BE DISREGARDED"

# Sample Remittance Advice (page 1)

This page of the sample Remittance Advice shows a paid claim, as well as a Void/Replacement claim for which both the Void and the Replacement processed during the same payment cycle.

# AB0008 ABC GROUP HOME		PO BOX 000000	FLORENCE	SC000000000
.121212121234.	Y			
PROVIDER ID.		PROFESSIONAL SERVICES	PAYMENT DATE	PAGE
AB0008	DEPT OF HEALTH AND HUMAN SERVICES	REMITTANCE ADVICE	03/26/2004	1
	SOUTH CAROLINA MEDICAID PROGRAM			

  

PROVIDERS OWN REF. NUMBER	CLAIM REFERENCE NUMBER	PY IND	SERVICE RENDERED DATE(S) MMDDYY	PROC.	AMOUNT BILLED	TITLE 19 PAYMENT MEDICAID	S ID. NUMBER	RECIPIENT NAME LAST NAME	M O D	TLE. 18 ALLOWED CHARGES	COPAY AMT	TITLE 18 PAYMENT
ABB222222	0406001089000400A				1192.00	243.71	P	1112233333	M		0.00	
	01		021504	96100	800.00	117.71	P			000		0.00
	02		021504	90804	392.00	126.00	P			000		0.00
VOID OF ORIGINAL CCN 0404711253670430A PAID 02/28/04												
ABB222222	0406001089000400U				1412.00	273.71	P	1112233333	M			
	01		012104	90804	1112.00	143.71	P			000		
	02		012104	96100	300.00	130.00	P			000		
REPLACEMENT OF ORIGINAL CCN 0404711253670430A PAID 02/28/04												
ABB222222	0407701389002500A				1001.50	42.75	P	1112233333	M		0.00	
	01		012104	90804	142.50	42.75	P			000		0.00
	02		012104	96100	859.00	0.00	R			000		0.00
TOTALS			2		2193.50	286.46					0.00	0.00

  

				\$286.46
FOR AN EXPLANATION OF THE ERROR CODES LISTED ON THIS FORM REFER TO: "MEDICAID PROVIDER MANUAL".	CERT. PG TOT		MEDICAID PG TOT	
	\$0.00		\$286.46	
	CERTIFIED AMT		MEDICAID TOTAL	
IF YOU STILL HAVE QUESTIONS PHONE THE D.H.H.S. NUMBER SPECIFIED FOR INQUIRY OF CLAIMS IN THAT MANUAL.	\$0.00	\$0.00	0.00	
FEDERAL RELIEF	MAXIMUS AMT	CHECK TOTAL	CHECK NUMBER	

  

STATUS CODES:	PROVIDER NAME AND ADDRESS
P = PAYMENT MADE R = REJECTED S = IN PROCESS E = ENCOUNTER	ABC GROUP HOME PO BOX 000000 FLORENCE SC 00000

# Sample Remittance Advice (page 2)

This page of the sample Remittance Advice shows a claim-level Void without a corresponding Replacement claim.

PROVIDER ID.		DEPT OF HEALTH AND HUMAN SERVICES		CLAIM ADJUSTMENTS		PAYMENT DATE		PAGE	
AB1111		SOUTH CAROLINA MEDICAID PROGRAM				03/26/2004		2	

  

PROVIDERS OWN REF. NUMBER	CLAIM REFERENCE NUMBER	PY IND	SERVICE RENDERED DATE(S) MMDDYY	PROC.	AMOUNT BILLED	TITLE 19 PAYMENT MEDICAID	RECIPIENT ID. NUMBER	RECIPIENT NAME LAST NAME	M F M O D	ORG CHECK DATE	ORIGINAL CCN
ABB222222	0406001089000400U				513.00-	197.71-	1112233333	CLARK	M	022804	0404711253670430A
	01		012104	90804	453.00	160.71- P				000	
	02		012104	96100	60.00	33.00- P				000	
	TOTALS		1		513.00-	193.71-					

  

DEBIT BALANCE PRIOR TO THIS REMITTANCE	MEDICAID TOTAL	CERTIFIED AMT	FEDERAL RELIEF	TO BE REFUNDED IN THE FUTURE
0.00	\$243.71	0.00	0.00	0.00
	ADJUSTMENTS	MAXIMUS AMT	PROVIDER NAME AND ADDRESS	
	\$193.71-		ABC GROUP HOME	
YOUR CURRENT DEBIT BALANCE	CHECK TOTAL	CHECK NUMBER		
0.00	\$50.00	4197304	PO BOX 000000 FLORENCE SC 00000	

# Sample Remittance Advice (page 3)

This page of the sample Remittance Advice shows four gross-level adjustments.  
Gross-level adjustments always appear on the final page of the Remittance Advice.

PROVIDER ID.		DEPT OF HEALTH AND HUMAN SERVICES		ADJUSTMENTS		PAYMENT DATE		PAGE		
AB1111		SOUTH CAROLINA MEDICAID PROGRAM				03/26/2004		3		
PROVIDERS OWN REF. NUMBER	CLAIM REFERENCE NUMBER	SERVICE DATE(S) MMDDYY	PROC / DRUG CODE	RECIPIENT ID. NUMBER	RECIPIENT NAME F M LAST NAME I I	ORIG. CHECK DATE	ORIGINAL PAYMENT	ACTION	DEBIT / CREDIT AMOUNT	EXCESS REFUND
TPL 2	0408600003700000U	-						DEBIT	-2389.05	
TPL 4	0408600004700000U	-						DEBIT	-1949.90	
TPL 5	0408600005700000U	-						DEBIT	-477.25	
TPL 6	0408600006700000U	-						DEBIT	-477.25	
PAGE TOTAL:									5293.45	0.00
DEBIT BALANCE PRIOR TO THIS REMITTANCE			MEDICAID TOTAL		CERTIFIED AMT		FEDERAL RELIEF		TO BE REFUNDED IN THE FUTURE	
0.00			0.00		0.00		0.00		0.00	
ADJUSTMENTS			MAXIMUS AMT		PROVIDER NAME AND ADDRESS					
0.00			0.00		ABC GROUP HOME					
YOUR CURRENT DEBIT BALANCE			CHECK TOTAL		CHECK NUMBER		FLORENCE		SC 00000	
5293.45			0.00							