

**SECTION 5**  
**ADMINISTRATIVE SERVICES**

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## SECTION 5 ADMINISTRATIVE SERVICES

### GENERAL INFORMATION

#### ADMINISTRATION

The South Carolina Department of Health and Human Services (SCDHHS) administers the South Carolina Medicaid Program, including Partners for Health. This section outlines the available resources for Medicaid providers, with telephone numbers and addresses for county SCDHHS offices.

#### CORRESPONDENCE AND INQUIRIES

All correspondence to the Medicaid administrative staff should be directed to:

Department of Health and Human Services  
Division of Family Services  
Post Office Box 8206  
Columbia, SC 29202-8206

SC Department of Alcohol & Drug Abuse Services  
Managed Care Division  
101 Business Park Boulevard  
Columbia, SC 290203-9498  
(803) 896-5555

Correspondence concerning specific policy and procedural problems must be directed to a SCDHHS program representative. Inquiries concerning specific claims should also be directed to a program representative, but only after corrections have been made on rejected claims and all claims filing requirements have been met. A Medicaid Provider Inquiry (DHHS Form 140) may be used to check the status on outstanding claims. (See the blank form in this section.) Always include the provider's Medicaid number, the recipient's Medicaid number, and the date of service when requesting the status of outstanding claims. **Allow 45 days from the submission date before requesting the status of the claim.**

Questions concerning beneficiary eligibility or identification numbers should be directed to the SCDHHS county office in the beneficiary's county of residence. Beneficiaries who have questions regarding specific coverage issues should be referred to the appropriate staff of their county SCDHHS office for assistance. To verify eligibility status, please call the Medicaid Interactive Voice

## **SECTION 5 ADMINISTRATIVE SERVICES**

### **GENERAL INFORMATION**

#### **CORRESPONDENCE AND INQUIRIES (CONT'D.)**

Response System (IVRS) at (888) 809-3040, or use the South Carolina Medicaid Web-based Claims Submission Tool.

**SECTION 5 ADMINISTRATIVE SERVICES****PROCUREMENT  
OF FORMS**

The Department of Health and Human Services will not supply the CMS-1500 claim form (12/90 version) to providers. Providers should purchase the form in its approved format from the private vendor of their choice. Examples of vendors who supply the form are listed below. This list should not be viewed as an endorsement of these vendors by SCDHHS.

**REPRODUCIBLE  
NEGATIVES**

Government Printing Office  
Room C-836  
Building Three  
Washington, DC 20401  
(202) 275-1189

**SOFTWARE**

Attn: Orders Department  
American Medical Association  
Post Office Box 10946  
Chicago, IL 60610

**HARD COPY CLAIM FORMS**

Government Printing Office  
Superintendent of Documents  
Post Office Box 371954  
Pittsburgh, PA 15250-7954  
(202) 512-1800  
Fax: (202) 512-2250

**PRIVATE VENDORS**

Wallace Computer Service  
2008 Marion St., Suite A  
Columbia, SC 29201  
(803) 252-0614

Physicians' Record Company  
3000 S. Ridgeland Ave.  
Berwyn, IL 60402-0724  
(800) 323-9268 (toll free)

Standard Register Company  
140 Stoneridge Drive, Suite 300  
Columbia, SC 29210  
(803) 256-0004

**SECTION 5 ADMINISTRATIVE SERVICES****PROCUREMENT OF FORMS****PRIVATE VENDORS  
(CONT'D.)**

Duplex Products  
Post Office Box 546  
Columbia, SC 29202-0546  
(803) 256-7692

**FAX REQUESTS**

A provider may request the following forms via fax number (803) 898-4528:

1. Confidential Medicaid Complaint (Form 126)
2. Medicaid Provider Inquiry (Form 140)
3. Request for Medicaid Forms (Form 142)
4. Medicaid Refund Check Remittance (Form 205)

**WEB ADDRESS**

The most current version of this manual is available on the SCDHHS Web site at **[www.scdhhs.gov](http://www.scdhhs.gov)**.

To order a paper or CD version of this manual, please contact South Carolina Medicaid Provider Outreach at (803) 264-9609. Charges for printed manuals are based on actual costs of printing and mailing.

## SECTION 5 ADMINISTRATIVE SERVICES

### DEPARTMENT OF HEALTH AND HUMAN SERVICES COUNTY OFFICES

County	Telephone No.	Address
1. Abbeville County	(864) 366-5638	Medicaid Eligibility Abbeville County DSS Human Services Building 903 W. Greenwood St. Abbeville, SC 29620  Post Office Box 130 Abbeville, SC 29620
2. Aiken County	(803) 643-1938	Medicaid Eligibility Aiken County DHHS County Commissioner's Building 1410 Park Ave. S.E. Aiken, SC 29801  Post Office Box 2748 Aiken, SC 29802
3. Allendale County	(803) 584-8137	Medicaid Eligibility Allendale County DHHS 611 Mulberry St. Allendale, SC 29810  Post Office Box 326 Allendale, SC 29224-0326
4. Anderson County	(864) 260-4541	Medicaid Eligibility Anderson County DHHS 224 McGee Rd. Anderson, SC 29625  Post Office Box 160 Anderson, SC 29622-0160

## SECTION 5 ADMINISTRATIVE SERVICES

### DEPARTMENT OF HEALTH AND HUMAN SERVICES COUNTY OFFICES

County	Telephone No.	Address
5. Bamberg County	(803) 245-4361	Medicaid Eligibility Bamberg County DHHS 374 Log Branch Rd. Bamberg, SC 29003  Post Office Box 544 Bamberg, SC 29003
6. Barnwell County	(803) 541-3825	Medicaid Eligibility Barnwell County DHHS 29 Allen St. Barnwell, SC 29812  Post Office Box 648 Barnwell, SC 29812
7. Beaufort County	(843) 470-4625	Medicaid Eligibility Beaufort County DHHS 1905 Duke St. Beaufort, SC 29902-4403  Post Office Box 1255 Beaufort, SC 29901-1255
8. Berkeley County	(843) 719-1131	Medicaid Eligibility Berkeley County DSS 2 Belt Dr. Moncks Corner, SC 29461  Post Office Box 13748 Charleston, SC 29422-3748
9. Calhoun County	(803) 874-3384	Medicaid Eligibility Calhoun County DHHS 2831 Old Belleville Rd. St. Matthews, SC 29135  Post Office Box 378 St. Matthews, SC 29135

## SECTION 5 ADMINISTRATIVE SERVICES

### DEPARTMENT OF HEALTH AND HUMAN SERVICES COUNTY OFFICES

County	Telephone No.	Address
<b>10.</b> Charleston County	(843) 740-5900	Medicaid Eligibility Charleston County DHHS 326 Calhoun St. Charleston, SC 29401-1124  Post Office Box 13748 Charleston, SC 29422-3748
<b>11.</b> Cherokee County	(864) 487-2521	Medicaid Eligibility Cherokee County DHHS 1434 N. Limestone St. Gaffney, SC 29340-4734  Post Office Box 89 Gaffney, SC 29342
<b>12.</b> Chester County	(803) 377-8135	Medicaid Eligibility Chester County DHHS 115 Reedy St. Chester, SC 29706  Post Office Box 447 Chester, SC 29706
<b>13.</b> Chesterfield County	(843) 623-5226	Medicaid Eligibility Chesterfield County DHHS 201 N. Page St. Chesterfield, SC 29709  Post Office Box 855 Chesterfield, SC 29709
<b>14.</b> Clarendon County	(803) 435-4305	Medicaid Eligibility Clarendon County DSS 3 S. Church St. Manning, SC 29102  Post Office Box 788 Manning, SC 29102

## SECTION 5 ADMINISTRATIVE SERVICES

### DEPARTMENT OF HEALTH AND HUMAN SERVICES COUNTY OFFICES

County	Telephone No.	Address
<b>15. Colleton County</b>	(843) 549-1894	Medicaid Eligibility Colleton County DHHS Bernard Warshaw Building 215 S. Lemacks St. Walterboro, SC 29488
		Post Office Box 110 Walterboro, SC 29488
<b>16. Darlington County</b>	(843) 398-4420	Medicaid Eligibility Darlington County DHHS 300 Russell St., Room 145 Darlington, SC 29532
		Post Office Box 2077 Darlington, SC 29532
<b>17. Dillon County</b>	(843) 332-2289	404 S. Fourth St., Suite 300 Hartsville, SC 29550
		Medicaid Eligibility Dillon County DHHS 1213 Highway 34 W. Dillon, SC 29536
<b>18. Dorchester County</b>	(843) 774-2713	Post Office Box 351 Dillon, SC 29536
		Medicaid Eligibility Dorchester County DSS 201 Johnson St., Bldg. 17 St. George, SC 29477
<b>19. Edgefield County</b>	(803) 637-4040	Post Office Box 13748 Charleston, SC 29422-3748
		Medicaid Eligibility Edgefield County DHHS 500 W. A. Reel Dr. Edgefield, SC 29824
		Post Office Box 386 Edgefield, SC 29824



## SECTION 5 ADMINISTRATIVE SERVICES

### DEPARTMENT OF HEALTH AND HUMAN SERVICES COUNTY OFFICES

County	Telephone No.	Address
<b>25. Hampton County</b>	(803) 914-0053	Medicaid Eligibility Hampton County DHHS 102 Ginn Altman Ave., Suite B Hampton, SC 29924  Post Office Box 693 Hampton, SC 29924
<b>26. Horry County</b>	(843) 381-8260	Medicaid Eligibility Horry County DHHS 1601 11 <sup>th</sup> Ave., 2 <sup>nd</sup> Floor Conway, SC 29526  Post Office Box 290 Conway, SC 29528
<b>27. Jasper County</b>	(843) 726-7747	Medicaid Eligibility Jasper County DSS 204 N. Jacob Smart Blvd. Ridgeland, SC 29936  Post Office Box 1150 Ridgeland, SC 29936
<b>28. Kershaw County</b>	(803) 432-7676 Ext. 106	Medicaid Eligibility Kershaw County DHHS 110 E. DeKalb St. Camden, SC 29020-4432  Post Office Box 220 Camden, SC 29020-0220
<b>29. Lancaster County</b>	(803) 286-8208	Medicaid Eligibility Lancaster County DHHS 200 E. Dunlap St. Lancaster, SC 29720  Post Office Box 2169 Lancaster, SC 29721-2169

## SECTION 5 ADMINISTRATIVE SERVICES

### DEPARTMENT OF HEALTH AND HUMAN SERVICES COUNTY OFFICES

County	Telephone No.	Address
<b>30. Laurens County</b>	(864) 833-6109	Medicaid Eligibility Laurens County DHHS 93 Human Services Rd. Clinton, SC 29325-7546  Post Office Box 388 Laurens, SC 29360-0388
<b>31. Lee County</b>	(803) 484-5376	Medicaid Eligibility Lee County DHHS County Welfare Building 820 Brown St. Bishopville, SC 29010  Post Office Box 406 Bishopville, SC 29010
<b>32. Lexington County</b>	(803) 785-2991 (803) 785-2975	Medicaid Eligibility Lexington County DHHS 605 West Main St. Lexington, SC 29072-2550
<b>33. McCormick County</b>	(864) 465-2627	Medicaid Eligibility McCormick County DSS 215 N. Mine St. Highway 28 N. McCormick, SC 29835
<b>34. Marion County</b>	(843) 423-5417	Medicaid Eligibility Marion County DHHS 1311 N. Main St. Marion, SC 29571-6012  Post Office Box 1837 Marion, SC 29571

## SECTION 5 ADMINISTRATIVE SERVICES

### DEPARTMENT OF HEALTH AND HUMAN SERVICES COUNTY OFFICES

County	Telephone No.	Address
<b>35.</b> Marlboro County	(843) 479-4389	Medicaid Eligibility Marlboro County DHHS County Complex 1 Ag St. Bennettsville, SC 29512  Post Office Box 1074 Bennettsville, SC 29512-1074
<b>36.</b> Newberry County	(803) 321-2155	Medicaid Eligibility Newberry County DSS County Human Services Center 2107 Wilson Rd. Newberry, SC 29108  PO Box 1225 Newberry, SC 29108
<b>37.</b> Oconee County	(864) 638-4400	Medicaid Eligibility Oconee County DHHS 100 Browns Square Dr. Walhalla, SC 29691  Post Office Box 979 Walhalla, SC 29691-0979
<b>38.</b> Orangeburg County	(803) 531-3101	Medicaid Eligibility Orangeburg County DSS 2570 Old St. Matthews Rd., N.E. Orangeburg, SC 29115  Post Office Box 1407 Orangeburg, SC 29116
<b>39.</b> Pickens County	(864) 898-5815	Medicaid Eligibility Pickens County DHHS 212 McDaniel Ave. Pickens, SC 29671  Post Office Box 160 Pickens, SC 29671-0160

## SECTION 5 ADMINISTRATIVE SERVICES

### DEPARTMENT OF HEALTH AND HUMAN SERVICES COUNTY OFFICES

County	Telephone No.	Address
<b>40.</b> Richland County	(803) 714-7562 (803) 714-7549	Medicaid Eligibility Richland County DHHS 3220 Two Notch Rd. Columbia, SC 29204-2826
<b>41.</b> Saluda County	(864) 445-2139	Medicaid Eligibility Saluda County DSS 613 Newberry Highway Saluda, SC 29138  Post Office Box 245 Saluda, SC 29138
<b>42.</b> Spartanburg County	(864) 596-2714	Medicaid Eligibility Spartanburg County DHHS Pinewood Shopping Center 1000 N. Pine St., Suite 23 Spartanburg, SC 29305  Post Office Box 4847 Spartanburg, SC 29305
<b>43.</b> Sumter County	(803) 773-5531	Medicaid Eligibility Sumter County DHHS 105 N. Magnolia St., 3rd Floor Sumter, SC 29150-4941  Post Office Box 2547 Sumter, SC 29151
<b>44.</b> Union County	(864) 429-1660	Medicaid Eligibility Union County DHHS 200 S. Mountain St. Union, SC 29379  Post Office Box 1068 Union, SC 29379

**SECTION 5 ADMINISTRATIVE SERVICES****DEPARTMENT OF HEALTH AND HUMAN SERVICES COUNTY OFFICES**

<b>County</b>	<b>Telephone No.</b>	<b>Address</b>
<b>45. Williamsburg County</b>	(843) 355-5411	Medicaid Eligibility Williamsburg County DSS 831 Eastland Ave. Kingstree, SC 29556  Post Office Box 767 Kingstree, SC 29556
<b>46. York County</b>	(803) 327-9061	Medicaid Eligibility York County DHHS 1890 Neelys Creek Road Rock Hill, SC 29730  Post Office Box 710 Rock Hill, SC 29731-6710

## SECTION 5 ADMINISTRATIVE SERVICES

### EXHIBITS

Form Number	Exhibit	Revision Date
DAODAS Form PE	Physical Examination *	11/2001
	Medical Necessity Statement for Children's Behavioral Health Services	
	Medical Necessity Statement for Therapeutic Behavioral Services	7/2005
254	Referral Form/Authorization for Services — Children's Behavioral Health Services	03/2006
	Consumer Satisfaction Survey	
560	Therapeutic Behavioral Services ** (formerly Therapeutic Child Treatment) Assessment — Attachment H (two pages) <i>Providers are not required to use this sample format.</i>	09/2005
561	Therapeutic Behavioral Services ** (formerly Therapeutic Child Treatment) Weekly Progress Summary Notes <i>Providers are not required to use this sample format.</i>	02/2005
562	Therapeutic Behavioral Services ** (formerly Therapeutic Child Treatment) Individual Treatment Plan — Attachment G <i>Providers are not required to use this sample format.</i>	02/2005
CMS-1500	Health Insurance Claim Form	12/1990
DHHS 130	Claim Adjustment Form	11/2004
205	Medicaid Refunds (two pages)	03/2000
126	Confidential Complaint	12/2004
	Health Insurance Information Referral Form	03/2004
	Reasonable Effort Documentation	08/2006
140	Medicaid Provider Inquiry	11/1987
142	Request for Medicaid Forms and Publications	05/1997
	Authorization Agreement for Electronic Funds Transfer	12/2005
	Sample Remittance Advice	
	Sample Edit Correction Form	

\* Request forms from county AOD Abuse Commission

\*\* Request forms from SCDHHS

**SECTION 5 ADMINISTRATIVE SERVICES**

**EXHIBITS**

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## Physical Examination

Client Name (Last, First, MI) \_\_\_\_\_ ID# \_\_\_\_\_

Medicaid Client # \_\_\_\_\_ Date of  
Physical Examination \_\_\_\_\_

Physician Name and Address \_\_\_\_\_

1. Brief medical history to include hospital admissions, surgeries, allergies, present medications (include names and telephone numbers of prescribing physicians), information (where appropriate) about shared needles, sexual activity/orientation, and history of hepatitis and liver disease
2. History of patient/family involvement with alcohol/drugs
3. Assessment of patient nutritional status



**S. C. DEPARTMENT OF HEALTH AND HUMAN SERVICES  
MEDICAL NECESSITY STATEMENT  
FOR  
THERAPEUTIC BEHAVIORAL SERVICES**

Recipient's Name: \_\_\_\_\_

Recipient's Date of Birth: \_\_\_\_ / \_\_\_\_ / \_\_\_\_

Recipient's Social Security Number: \_\_\_\_ / \_\_\_\_ / \_\_\_\_

Recipient's Medicaid Number: \_\_\_\_\_

Diagnosis Code: \_\_\_\_\_ ICD-9 CM or Acceptable V-Code

I recommend that the above named Medicaid recipient receive Therapeutic Behavioral Services for maximum reduction of physical or mental disability and restoration of the recipient to his/her best possible functional level. The recipient meets the medical necessity criteria for this service as evidenced by

1. The attached developmental and emotional screening tool used. (Must be comparable to the Denver Developmental Screening Test II as used in Early and Periodic Screening Diagnosis and Treatment (EPSDT) screenings), and
2. Meeting one of the following criteria: (circle the appropriate criteria(s))
  - 2.1 The child is unable to attend regular child care due to substantiated developmental or behavioral problems,
  - 2.2 The child exhibits developmental or behavioral problems as a result of substantiated cases of abuse /neglect with behavior problems, or
  - 2.3 The child is in imminent danger of being removed from the home due to substantiated developmental or behavioral problems.

\_\_\_\_\_  
(Signature of Physician or Licensed Practitioner of the Healing Arts)

\_\_\_\_\_  
(Professional Title)

Date of Signature: \_\_\_\_/\_\_\_\_/\_\_\_\_ (Service must be initiated within 90 days)



**STATE OF SOUTH CAROLINA  
DEPARTMENT OF HEALTH AND HUMAN SERVICES  
REFERRAL FORM/AUTHORIZATION FOR SERVICES (Form 254)  
CHILDREN'S BEHAVIORAL HEALTH SERVICES**

**FORM  
254**

PROVIDER'S MEDICAID I. D. #

--	--	--	--	--	--	--	--

CHILD'S MEDICAID I. D. #

--	--	--	--	--	--	--	--	--	--

REFERRED TO: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

AUTHORIZATION DATE:    /    /    \_\_\_\_\_  
 EXPIRATION DATE:        /    /    \_\_\_\_\_

Name		County	Address		
Date of Birth /    /	Sex	Agency Reference No.	City	State	Zip
Prior Authorization Number		Parent/Guardian			

**Services are authorized for the period from the Authorization Date through the Expiration Date as noted above. The authorization period is subject to change pending notification by the Authorizing Agency or by the Department of Health and Human Services.**

- |  |   |
|--|---|
| <input type="checkbox"/> PSYCHIATRIC HOSPITAL  | <input type="checkbox"/> MENTAL HEALTH SERVICES NOT OTHERWISE SPECIFIED (Formerly Intensive Family Services) (H0046)                |
| <input type="checkbox"/> RESIDENTIAL TREATMENT FACILITY  | <input type="checkbox"/> PSYCHOSOCIAL REHABILITATIVE SERVICES (Formerly Clinical Day Programming) (H2018)                           |
| <input type="checkbox"/> THERAPEUTIC BEHAVIORAL SERVICES (Formerly High Management Rehabilitative Services) (H2020-TG)                         | <input type="checkbox"/> THERAPEUTIC BEHAVIORAL SERVICES (Formerly Therapeutic Child Treatment) (H2019 & H2020-HA)                  |
| <input type="checkbox"/> THERAPEUTIC BEHAVIORAL SERVICES (Formerly Moderate Management Rehabilitative Services) (H2020-TF)                     | <input type="checkbox"/> THERAPEUTIC BEHAVIORAL SERVICES (Formerly Supervised Independent Living) (H2020)                           |
| <input type="checkbox"/> THERAPEUTIC FOSTER CARE   | <input type="checkbox"/> SEXUAL OFFENDERS TREATMENT SERVICES (Formerly Specialized Treatment Services For Sexual Offenders) (H2029) |
| <input type="checkbox"/> LEVEL I <input type="checkbox"/> LEVEL II <input type="checkbox"/> LEVEL III<br>(S5145)       (S5145-TF)   (S5145-TG) | <input type="checkbox"/> OTHER _____  |

Agency Representative: \_\_\_\_\_

Title: \_\_\_\_\_

Signature: \_\_\_\_\_

Phone: \_\_\_\_\_

**Authorizing Agency: (one must be checked)**

- |   |   |                                     |
|---|---|-------------------------------------|
| <input type="checkbox"/> Department of Social Services  | <input type="checkbox"/> Continuum of Care for Emotionally Disturbed Children | <input type="checkbox"/> United Way |
| <input type="checkbox"/> Department of Mental Health    | <input type="checkbox"/> Department of Disabilities and Special Needs         |                                     |
| <input type="checkbox"/> Department of Juvenile Justice | <input type="checkbox"/> School District/ Department of Education             |                                     |

AGENCY USE ONLY
-----------------

## Consumer Satisfaction Survey

Please help us improve this program by answering some questions about the services you have gotten over the past several months. We are interested in your honest opinions, good or bad. Please answer all the questions. Thank you very much. We appreciate your help.

*(Circle your answer)*

1. How would you rate the quality of service you and your child received?

Excellent                      Good                      Fair                      Poor

2. Did your child get the kind of service you wanted?

No, definitely not              Not really              Yes, generally              Yes, definitely

3. Have these services met your child's needs?

Almost all of his/her needs have been met.              Most of his/her needs have been met.              Only a few of his/her needs have been met.              None of his/her needs have been met.

4. How satisfied are you with the amount of help you and your child received?

Quite dissatisfied              Indifferent or Mildly dissatisfied              Mostly satisfied              Very satisfied

5. Have the services your child has received helped you to deal with your child's problems?

Yes, they helped a great deal.              Yes, they helped somewhat.              No, they didn't really help.              No, they seemed to make things worse.

6. If you were to look for help again, would you use these same services?

No, definitely not              No, not really              Yes, generally              Yes, definitely

# Therapeutic Behavioral Services (formerly Therapeutic Child Treatment) Assessment

Attachment H

Client: \_\_\_\_\_ Birth Date: \_\_\_\_ / \_\_\_\_ / \_\_\_\_

DATES Admittion: \_\_\_\_ / \_\_\_\_ / \_\_\_\_ Plan: \_\_\_\_ / \_\_\_\_ / \_\_\_\_

Participants	Initial Goals / Desired Outcomes	Strengths	Barriers
Primary Caregiver			
Secondary Caregiver			
Other Family			
TBS Child			
School / Day Care			
Neighborhood/Community			

## Therapeutic Behavioral Services Assessment

Client: \_\_\_\_\_  
 DHHHS Form 560 (09/2005 Version)  
 Page # 1

\_\_\_\_\_  
 Lead Clinical Staff (LCS) Signature      Date

\_\_\_\_\_  
 Supervising LCS Signature      Date

Genogram	Presenting Problem and the Impacting Issues

Lead Clinical Staff (LCS) Signature \_\_\_\_\_ Date \_\_\_\_\_

Supervising LCS Signature \_\_\_\_\_ Date \_\_\_\_\_

# Therapeutic Behavioral Services

(formerly Therapeutic Child Treatment)

## WEEKLY PROGRESS SUMMARY

### NOTES

Client: \_\_\_\_\_ / \_\_\_\_\_ / \_\_\_\_\_  
 Birth Date: \_\_\_\_\_ / \_\_\_\_\_ / \_\_\_\_\_

	Mon	Tue	Wed	Thu	Fri
Date					
Number of Units					

Attachment      DHHS Form 561

Page 1

Short Term Goals addressed this week <small>(These should complement the Overarching and Short Term Goals listed in the child's ITP)</small>	Intervention(s) used to address Short Term Goals	Barriers to Short Term Goals	Advancement in Treatment	Changes in Assessment	Short Term Goals for Next Week

Non-LCS Signature (When Required) \_\_\_\_\_ Date \_\_\_\_\_  
 Lead Clinical Staff (LCS) Signature \_\_\_\_\_ Date \_\_\_\_\_  
 Supervising LCS Signature: \_\_\_\_\_ Date \_\_\_\_\_

# Therapeutic Behavioral Services (formerly Therapeutic Child Treatment) INDIVIDUAL TREATMENT PLAN

Attachment G

Client: \_\_\_\_\_

Birth Date: \_\_\_\_ / \_\_\_\_ / \_\_\_\_

**DATES**

Admission: \_\_\_\_ / \_\_\_\_ / \_\_\_\_  
 1<sup>st</sup> Review: \_\_\_\_ / \_\_\_\_ / \_\_\_\_  
 3<sup>rd</sup> Review: \_\_\_\_ / \_\_\_\_ / \_\_\_\_

Plan: \_\_\_\_ / \_\_\_\_ / \_\_\_\_  
 2<sup>nd</sup> Review: \_\_\_\_ / \_\_\_\_ / \_\_\_\_  
 Re-Development: \_\_\_\_ / \_\_\_\_ / \_\_\_\_

Reasons for Referral / Presenting Problems:

Overarching Goals	Criteria for Achievement	Target Date	Completion Date
1		____ / ____ / ____	____ / ____ / ____
2.		____ / ____ / ____	____ / ____ / ____
3.		____ / ____ / ____	____ / ____ / ____
4.		____ / ____ / ____	____ / ____ / ____

**Therapeutic Behavioral Services  
(formerly Therapeutic Child Treatment)  
Individual Treatment Plan**

Client: \_\_\_\_\_

Page # 1

DHHS Form 562 (02/2005 Version)

Primary Caregiver Signature \_\_\_\_\_

Date \_\_\_\_\_

Lead Clinical Staff (LCS) Signature \_\_\_\_\_

Date \_\_\_\_\_

Other Caregiver Signature \_\_\_\_\_

Date \_\_\_\_\_

Supervising LCS Signature \_\_\_\_\_

Date \_\_\_\_\_

PLEASE  
DO NOT  
STAPLE  
IN THIS  
AREA



**HEALTH INSURANCE CLAIM FORM**

PICA <span style="float: right;">PICA</span>																																																																																																																																																																																																																																																																																											
1. MEDICARE <input type="checkbox"/> MEDICAID <input type="checkbox"/> CHAMPUS <input type="checkbox"/> CHAMPVA <input type="checkbox"/> GROUP HEALTH PLAN <input type="checkbox"/> FECA BLK LUNG <input type="checkbox"/> OTHER <input type="checkbox"/> <small>(Medicare #) (Medicaid #) (Sponsor's SSN) (VA File #) (SSN or ID) (SSN) (ID)</small>					1a. INSURED'S I.D. NUMBER (FOR PROGRAM IN ITEM 1) <b>X 1112345678</b>																																																																																																																																																																																																																																																																																						
2. PATIENT'S NAME (Last Name, First Name, Middle Initial) <b>DOE, JOHN A.</b>					3. PATIENT'S BIRTH DATE MM DD YY      SEX M <input type="checkbox"/> F <input type="checkbox"/>																																																																																																																																																																																																																																																																																						
5. PATIENT'S ADDRESS (No., Street) <b>777 WINDY LANE</b>					6. PATIENT RELATIONSHIP TO INSURED Self <input type="checkbox"/> Spouse <input type="checkbox"/> Child <input type="checkbox"/> Other <input type="checkbox"/>																																																																																																																																																																																																																																																																																						
CITY <b>ANYTOWN</b>			STATE <b>SC</b>		7. INSURED'S ADDRESS (No., Street)			CITY      STATE																																																																																																																																																																																																																																																																																			
ZIP CODE <b>29000</b>			TELEPHONE (Include Area Code) (    )		8. PATIENT STATUS Single <input type="checkbox"/> Married <input type="checkbox"/> Other <input type="checkbox"/>			ZIP CODE      TELEPHONE (INCLUDE AREA CODE) (    )																																																																																																																																																																																																																																																																																			
9. OTHER INSURED'S NAME (Last Name, First Name, Middle Initial)					10. IS PATIENT'S CONDITION RELATED TO:																																																																																																																																																																																																																																																																																						
a. OTHER INSURED'S POLICY OR GROUP NUMBER					a. EMPLOYMENT? (CURRENT OR PREVIOUS) <input type="checkbox"/> YES <input type="checkbox"/> NO																																																																																																																																																																																																																																																																																						
b. OTHER INSURED'S DATE OF BIRTH      SEX MM DD YY      M <input type="checkbox"/> F <input type="checkbox"/>					b. AUTO ACCIDENT?      PLACE (State) <input type="checkbox"/> YES <input type="checkbox"/> NO																																																																																																																																																																																																																																																																																						
c. EMPLOYER'S NAME OR SCHOOL NAME					c. OTHER ACCIDENT? <input type="checkbox"/> YES <input type="checkbox"/> NO																																																																																																																																																																																																																																																																																						
d. INSURANCE PLAN NAME OR PROGRAM NAME					10d. RESERVED FOR LOCAL USE																																																																																																																																																																																																																																																																																						
9. OTHER INSURED'S NAME (Last Name, First Name, Middle Initial)					11. INSURED'S POLICY GROUP OR FECA NUMBER <b>A12345</b>																																																																																																																																																																																																																																																																																						
a. OTHER INSURED'S POLICY OR GROUP NUMBER					a. INSURED'S DATE OF BIRTH      SEX MM DD YY      M <input type="checkbox"/> F <input type="checkbox"/>																																																																																																																																																																																																																																																																																						
b. OTHER INSURED'S DATE OF BIRTH      SEX MM DD YY      M <input type="checkbox"/> F <input type="checkbox"/>					b. EMPLOYER'S NAME OR SCHOOL NAME																																																																																																																																																																																																																																																																																						
c. EMPLOYER'S NAME OR SCHOOL NAME					c. INSURANCE PLAN NAME OR PROGRAM NAME <b>401 BCBS of South Carolina</b>																																																																																																																																																																																																																																																																																						
d. INSURANCE PLAN NAME OR PROGRAM NAME					d. IS THERE ANOTHER HEALTH BENEFIT PLAN? <input type="checkbox"/> YES <input type="checkbox"/> NO <i>If yes, return to and complete item 9 a-d.</i>																																																																																																																																																																																																																																																																																						
<b>READ BACK OF FORM BEFORE COMPLETING &amp; SIGNING THIS FORM.</b>																																																																																																																																																																																																																																																																																											
12. PATIENT'S OR AUTHORIZED PERSON'S SIGNATURE I authorize the release of any medical or other information necessary to process this claim. I also request payment of government benefits either to myself or to the party who accepts assignment below.  SIGNED _____ DATE _____					13. INSURED'S OR AUTHORIZED PERSON'S SIGNATURE I authorize payment of medical benefits to the undersigned physician or supplier for services described below.  SIGNED <b>SIGNATURE ON FILE</b>																																																																																																																																																																																																																																																																																						
14. DATE OF CURRENT: MM DD YY			15. IF PATIENT HAS HAD SAME OR SIMILAR ILLNESS. GIVE FIRST DATE MM DD YY			16. DATES PATIENT UNABLE TO WORK IN CURRENT OCCUPATION FROM MM DD YY TO MM DD YY																																																																																																																																																																																																																																																																																					
17. NAME OF REFERRING PHYSICIAN OR OTHER SOURCE			17a. I.D. NUMBER OF REFERRING PHYSICIAN			18. HOSPITALIZATION DATES RELATED TO CURRENT SERVICES FROM MM DD YY TO MM DD YY																																																																																																																																																																																																																																																																																					
19. RESERVED FOR LOCAL USE																																																																																																																																																																																																																																																																																											
21. DIAGNOSIS OR NATURE OF ILLNESS OR INJURY. (RELATE ITEMS 1,2,3 OR 4 TO ITEM 24E BY LINE) 1. <b>295 32</b>					20. OUTSIDE LAB?      \$ CHARGES <input type="checkbox"/> YES <input type="checkbox"/> NO																																																																																																																																																																																																																																																																																						
2. _____					22. MEDICAID RESUBMISSION CODE      ORIGINAL REF. NO.																																																																																																																																																																																																																																																																																						
3. _____					23. PRIOR AUTHORIZATION NUMBER																																																																																																																																																																																																																																																																																						
4. _____																																																																																																																																																																																																																																																																																											
<table border="1" style="width:100%; border-collapse: collapse;"> <thead> <tr> <th colspan="2">A</th> <th colspan="2">B</th> <th colspan="2">C</th> <th colspan="2">D</th> <th colspan="2">E</th> <th colspan="2">F</th> <th colspan="2">G</th> <th colspan="2">H</th> <th colspan="2">I</th> <th colspan="2">J</th> <th colspan="2">K</th> </tr> <tr> <th colspan="2">DATE(S) OF SERVICE</th> <th colspan="2">Place of Service</th> <th colspan="2">Type of Service</th> <th colspan="2">PROCEDURES, SERVICES, OR SUPPLIES (Explain Unusual Circumstances)</th> <th colspan="2">DIAGNOSIS CODE</th> <th colspan="2">\$ CHARGES</th> <th colspan="2">DAYS OR UNITS</th> <th colspan="2">EPSDT Family Plan</th> <th colspan="2">EMG</th> <th colspan="2">COB</th> <th colspan="2">RESERVED FOR LOCAL USE</th> </tr> <tr> <th>From</th> <th>To</th> <th>MM</th> <th>DD</th> <th>YY</th> </tr> </thead> <tbody> <tr> <td>11</td> <td>01</td> <td>03</td> <td>11</td> <td>01</td> <td>03</td> <td>53</td> <td>H2020</td> <td></td> <td></td> <td>\$ 102 00</td> <td></td> <td></td> <td>1</td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> </tr> <tr><td> </td><td> </td></tr> <tr><td> </td><td> </td></tr> <tr><td> </td><td> </td></tr> <tr><td> </td><td> </td></tr> <tr><td> </td><td> </td></tr> <tr><td> </td><td> </td></tr> <tr><td> </td><td> </td></tr> <tr><td> </td><td> </td></tr> </tbody> </table>										A		B		C		D		E		F		G		H		I		J		K		DATE(S) OF SERVICE		Place of Service		Type of Service		PROCEDURES, SERVICES, OR SUPPLIES (Explain Unusual Circumstances)		DIAGNOSIS CODE		\$ CHARGES		DAYS OR UNITS		EPSDT Family Plan		EMG		COB		RESERVED FOR LOCAL USE		From	To	MM	DD	YY	11	01	03	11	01	03	53	H2020			\$ 102 00			1																																																																																																																																																																																																																			
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11	01	03	11	01	03	53	H2020			\$ 102 00			1																																																																																																																																																																																																																																																																														
25. FEDERAL TAX I.D. NUMBER      SSN EIN			26. PATIENT'S ACCOUNT NO. <b>EXAM01</b>			27. ACCEPT ASSIGNMENT? (For govt. claims, see back) <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO		28. TOTAL CHARGE \$ <b>102 00</b>		29. AMOUNT PAID \$		30. BALANCE DUE \$ <b>102 00</b>																																																																																																																																																																																																																																																																															
31. SIGNATURE OF PHYSICIAN OR SUPPLIER INCLUDING DEGREES OR CREDENTIALS (I certify that the statements on the reverse apply to this bill and are made a part thereof.)					32. NAME AND ADDRESS OF FACILITY WHERE SERVICES WERE RENDERED (If other than home or office)																																																																																																																																																																																																																																																																																						
33. PHYSICIAN'S, SUPPLIER'S BILLING NAME, ADDRESS, ZIP CODE & PHONE # <b>RICHLAND DISTRICT 2 111 MEDICAID AVE ANYTOWN SC 29000</b>					PIN# 123456      GRP#																																																																																																																																																																																																																																																																																						

South Carolina Department of Health and Human Services - Claim Adjustment Form 130

Provider Name: (Please use black or blue ink when completing form)

Provider Address:

Provider City, State, Zip:

Total paid amount on the original claim:

Original CCN:

Grid for Original CCN (15 boxes)

Provider ID:

Grid for Provider ID (6 boxes)

Recipient ID:

Grid for Recipient ID (10 boxes)

Adjustment Type:

- Void, Void/Replace

Originator:

- DHHS, MCCS, Provider, MIVS

Reason For Adjustment: (Fill One Only)

- Insurance payment different than original claim, Medicaid paid twice - void only, Keying errors, Incorrect provider paid, Incorrect recipient billed, Incorrect dates of service paid, Voluntary provider refund due to health insurance, Provider filing error, Voluntary provider refund due to casualty, Medicare adjusted the claim, Voluntary provider refund due to Medicare, Other

For Agency Use Only

Analyst ID:

Grid for Analyst ID (6 boxes)

- Hospital/Office Visit included in Surgical Package, Independent lab should be paid for service, Assistant surgeon paid as primary surgeon, Multiple surgery claims submitted for the same DOS, MMIS claims processing error, Rate change, Web Tool error, Reference File error, MCCS processing error, Claim review by Appeals

Comments:

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Phone: \_\_\_\_\_

**South Carolina Department of Health and Human Services  
Form for Medicaid Refunds**

**Purpose:** This form is to be used for all refund checks made to Medicaid. This form gives the information needed to properly account for the refund. If the form is incomplete, the provider will be contacted for the additional information.

**Items 1 - 6 must be completed.**

**Attach appropriate document(s) as listed in item 7.**

**1. Provider Name:** \_\_\_\_\_ **2. Medicaid Provider #**        
(Six Digits)

**3. Person to Contact:** \_\_\_\_\_ **4. Telephone Number:** \_\_\_\_\_

**5. Reason for Refund:** [check appropriate box]

- Other Insurance Paid (please complete a - f below and attach insurance EOMB)
  - a Type of Insurance: ( ) Accident/Auto Liability ( ) Health/ Hospitalization
  - b Insurance Company Name: \_\_\_\_\_
  - c Policy # : \_\_\_\_\_
  - d Policyholder: \_\_\_\_\_
  - e Group Name/Group: \_\_\_\_\_
  - f Amount Insurance Paid: \_\_\_\_\_

- Medicare
  - ( ) Full payment made by Medicare
  - ( ) Deductible not due
  - ( ) Adjustment made by Medicare

Requested by DHHS (please attach a copy of the request)

Other, describe in detail reason for refund:

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

**6. Patient/Service Identification:**

Patient Name	Medicaid I.D. # (10 digits)	Date(s) of Service	Amount of Medicaid Payment	Amount of Refund

**7. Attachment(s):** [Check appropriate box]

- Medicaid Remittance Advice (required)
- Explanation of Benefits (EOMB) from Insurance Company (if applicable)
- Explanation of Benefits (EOMB) from Medicare (if applicable)

**Instructions**  
**Form for Medicaid Refunds**

Make all checks payable to: **South Carolina Department of Health and Human Services**

Mail all checks to:

**Reporting and Receivables Division**  
**South Carolina Department of Health and Human Services**  
**Post Office Box 8355**  
**Columbia, South Carolina 29202-8355**

**Purpose:** This form is to be used for all refund checks made to Medicaid. This form gives the information needed to properly account for the refund. If the form is incomplete, the provider will be contacted for the additional information.

**Item 1 – Provider Name.** Self explanatory.

**Item 2 – Medicaid Provider Number.** Enter the six – digit provider number under which payment was made. This number appears in the upper left – hand corner of the Medicaid remittance advice.

**Item 3 – Person to contact.** Self – explanatory.

**Item 4 – Telephone Number.** Self – explanatory.

**Item 5 – Reason for refund.** Check one of the four boxes shown. If box one “Other Insurance Paid” is checked, items a – f must be completed.

**Item 6 – Patient/Service Identification.** Self – explanatory.

**Item 7 – Attachments.** Submit attachment(s) with this form.

**Please complete Items 1 – 6. Attach appropriate document(s) as listed in Item 7.**



STATE OF SOUTH CAROLINA  
DEPARTMENT OF HEALTH  
AND HUMAN SERVICES

## CONFIDENTIAL COMPLAINT

SEND TO: DIRECTOR, DIVISION OF PROGRAM INTEGRITY  
DEPARTMENT OF HEALTH AND HUMAN SERVICES  
P.O. BOX 100210, 1801 MAIN STREET, COLUMBIA, SOUTH CAROLINA 29202-3210

### PROGRAM INTEGRITY

THIS REPORT IS DESIGNED FOR THE REPORTING OF POSSIBLE ABUSE BY MEDICAID PROVIDERS AND/OR RECIPIENTS. USE THE SPACE BELOW TO EXPLAIN IN DETAIL YOUR COMPLAINT. PLEASE IDENTIFY YOURSELF AND WHERE YOU CAN BE REACHED FOR FUTURE REFERENCES. UNLESS OTHERWISE INDICATED, ALL INFORMATION SHOULD BE PRINTED OR TYPED.

YOUR COMPLAINT WILL REMAIN CONFIDENTIAL.

SUSPECTED INDIVIDUAL OR INDIVIDUALS:

MEDICAID PROVIDER ENROLLMENT NUMBER: (if applicable)

MEDICAID RECIPIENT I.D. NUMBER: (if applicable)

ADDRESS OF SUSPECT:

LOCATION OF INCIDENT:

DATE OF INCIDENT:

### COMPLAINT:

NAME OF PERSON REPORTING: (Please print)

SIGNATURE OF PERSON REPORTING:

DATE OF REPORT:

ADDRESS OF PERSON REPORTING:

TELEPHONE NUMBER OF PERSON REPORTING:

SIGNATURE: (SCDHHS Representative Receiving Report)

Medicaid Insurance Verification Services  
For  
**SOUTH CAROLINA DEPARTMENT OF HEALTH AND HUMAN SERVICES**  
**HEALTH INSURANCE INFORMATION REFERRAL FORM**

*This form is designed to give the Medicaid program information that can be used to verify or reverify private health insurance coverage for Medicaid beneficiaries.*

Beneficiary Name: \_\_\_\_\_ Date Referral Completed \_\_\_\_\_

Medicaid ID#: \_\_\_\_\_ SSN: \_\_\_\_\_

Insurance Company Name: \_\_\_\_\_

Policy Number: \_\_\_\_\_ Group Number: \_\_\_\_\_

Insured's Name: \_\_\_\_\_

Employer's Name: \_\_\_\_\_

Employer's Address: \_\_\_\_\_

**REASON FOR REFERRAL: (PLEASE SUPPLY AS MUCH INFORMATION AS POSSIBLE)**

- \_\_\_\_\_ 1. The beneficiary's Medicaid Eligibility File does not list the policy above.
- \_\_\_\_\_ 2. Insurance documentation gives information that should be used to update Medicaid's files, such as the following:
  - \_\_\_\_\_ a. beneficiary has never been covered by the policy
  - \_\_\_\_\_ b. beneficiary's coverage ended (date) \_\_\_\_\_
  - \_\_\_\_\_ c. policy lapsed (date) \_\_\_\_\_
  - \_\_\_\_\_ d. carrier has changed; new carrier is \_\_\_\_\_
  - \_\_\_\_\_ e. other \_\_\_\_\_

**PLEASE ATTACH A COPY OF THE APPROPRIATE DOCUMENTATION TO THIS FORM.**

Fax this information to Medicaid Insurance Verification Services at 803 252 0870 **OR**  
Please send this form to the following address: Medicaid Insurance Verification Services  
Post Office Box 101110  
Columbia, SC 29211-9804

Provider or Department Name: \_\_\_\_\_ Provider ID# \_\_\_\_\_

Contact Person: \_\_\_\_\_ Phone #: \_\_\_\_\_

**REASONABLE EFFORT DOCUMENTATION**

**PROVIDER** \_\_\_\_\_ **DOS** \_\_\_\_\_

**MEDICAID BENEFICIARY NAME** \_\_\_\_\_

**MEDICAID BENEFICIARY ID#** \_\_\_\_\_

**INSURANCE COMPANY NAME** \_\_\_\_\_

**POLICYHOLDER** \_\_\_\_\_

**POLICY NUMBER** \_\_\_\_\_

**ORIGINAL DATE FILED TO INSURANCE COMPANY** \_\_\_\_\_

**DATE OF FOLLOW UP ACTIVITY** \_\_\_\_\_

**RESULT:**

**FURTHER ACTION TAKEN:**

**DATE OF SECOND FOLLOW UP** \_\_\_\_\_

**RESULT:**

**I HAVE EXHAUSTED ALL OPTIONS FOR OBTAINING A PAYMENT OR SUFFICIENT RESPONSE FROM THE PRIMARY INSURER.**

\_\_\_\_\_  
**(SIGNATURE AND DATE)**

**ATTACH A COPY OF FORM TO THE APPROPRIATE CLAIM OR ECF AND FORWARD TO YOUR MEDICAID CLAIMS PROCESSING POST OFFICE BOX.**

STATE OF SOUTH CAROLINA  
HEALTH AND HUMAN SERVICES

MEDICAID PROVIDER INQUIRY

MAIL TO:

ATTENTION \_\_\_\_\_ UNIT  
SC DEPT OF HEALTH AND HUMAN SERVICES  
POST OFFICE BOX 8206  
COLUMBIA, SOUTH CAROLINA 29202-8206

TODAY'S DATE

PROVIDER NUMBER, SIX DIGITS -- INCLUDE GROUP NBR, IF ANY

TELEPHONE

PROVIDER NAME AND ADDRESS

TYPE OF PROVIDER I.E. DENTIST - GP, ETC.

DATE CLAIM FILED:

----- FOLD HERE -----

PATIENT'S NAME (First, Initial, Last)

MEDICAID NUMBER (10 Digits)

DATE OF SERVICE

HAS THE CLAIM APPEARED ON THE PROVIDER'S REMITTANCE ADVICE?  
(CHECK ONE)

YES

NO

IS MEDICARE COVERAGE INVOLVED?

YES

NO

CLAIMS STATUS ON REMITTANCE ADVICE

PAYMENT DATE

17 DIGIT CLAIM REFERENCE NUMBER

STATEMENT OF PROBLEM OR QUESTION

SIGNATURE OF PROVIDER

RESPONSE

AGENCY REPRESENTATIVE

DATE



**South Carolina**  
Department of Health and Human Services  
*Authorization Agreement for Electronic Funds Transfer*

**Provider Name:** \_\_\_\_\_

**Provider DBA Name (if applicable):** \_\_\_\_\_

**Medicaid Provider Number:** \_\_\_\_\_

**Provider NPI Number:** \_\_\_\_\_

**Provider EIN Number:** \_\_\_\_\_

**Address:** \_\_\_\_\_

**City:** \_\_\_\_\_ **State:** \_\_\_\_\_ **Zip:** \_\_\_\_\_

I (we) hereby authorize the Department of Health and Human Services to initiate credit entries and to initiate, if necessary, debit entries for any credit entries in error to my account indicated below and the financial institution named below, to credit and/or debit the same to such account. These credit entries will pertain only to the Department of Health and Human Services payment obligations resulting from Medicaid services rendered by the provider.

I (we) understand that credit entries to the account of the above named payee are done with the understanding that payment will be from federal and/or state funds and that any false claims, statements or documents or concealments of a material fact, may be prosecuted under applicable federal or state laws.

I (we) certify that the information shown is correct and that this account is used solely for business purposes. I (we) further agree to provide thirty (30) days written notice to the address shown below prior to revoking or revising this authorization.

Please contact your bank to obtain the correct electronic deposit information:

**Financial Institution:** \_\_\_\_\_

**Address:** \_\_\_\_\_

**City:** \_\_\_\_\_ **State:** \_\_\_\_\_ **Zip:** \_\_\_\_\_

**Transit/ABA Number:** \_\_\_\_\_

**Account No.:** \_\_\_\_\_

**Type of Account:**     **Checking**     **Savings**

**Signed:** \_\_\_\_\_ (Signature)

\_\_\_\_\_ (Print)

**Title:** \_\_\_\_\_

**Date:** \_\_\_\_\_

**Contact Name:** \_\_\_\_\_ **Phone:** \_\_\_\_\_

RETURN TO:

**Department of Health and Human Services**  
**Medicaid Provider Enrollment**  
**P. O. BOX 8806**  
**COLUMBIA, S.C. 29202-8809**  
**FAX (803) 699-8637**

# Sample Remittance Advice (page 1)

This page of the sample Remittance Advice shows a paid claim, as well as a Void/Replacement claim for which both the Void and the Replacement processed during the same payment cycle.

# AB0008 ABC PROVIDER .121212121234. PROVIDER ID.	Y	PO BOX 000000 FLORENCE SC0000000000	PROFESSIONAL SERVICES	PAYMENT DATE 03/26/2004	PAGE 1
DEPT OF HEALTH AND HUMAN SERVICES		REMITTANCE ADVICE			
SOUTH CAROLINA MEDICAID PROGRAM					

PROVIDERS OWN REF. NUMBER	CLAIM REFERENCE NUMBER	PY IND	SERVICE RENDERED DATE(S) MMDDYY PROC.	AMOUNT BILLED	TITLE 19 PAYMENT MEDICAID	S T S	RECIPIENT ID. NUMBER	RECIPIENT NAME F M I I LAST NAME	M O D	TLE. 18 ALLOWED CHARGES	COPAY AMT	TITLE 18 PAYMENT
2212345	0406001089000400A			1192.00	243.71	P	1112233333	M CLARK				
	01		021504 H2020	800.00	117.71	P			OTF	0.00	0.00	
	02		021504 H2019	392.00	126.00	P			000	0.00	0.00	
VOID OF ORIGINAL CCN 0404711253670430A PAID 02/28/04												
ABB222222	0406001089000400U			1412.00-	273.71-		1112233333	M CLARK				
	01		012104 H2020	1112.00-	143.71-				OTF			
	02		012104 H2019	300.00-	130.00-				000			
REPLACEMENT OF ORIGINAL CCN 0404711253670430A PAID 02/28/04												
ABB222222	0407701389002500A			1001.50	42.75	P	1112233333	M CLARK			0.00	
	01		012104 H2020	142.50	42.75	P			OTF			0.00
	02		012104 H2019	859.00	0.00	R			000			0.00
TOTALS				2	2193.50	286.46					0.00	0.00

FOR AN EXPLANATION OF THE ERROR CODES LISTED ON THIS FORM REFER TO: "MEDICAID PROVIDER MANUAL".  IF YOU STILL HAVE QUESTIONS PHONE THE D.H.H.S. NUMBER SPECIFIED FOR INQUIRY OF CLAIMS IN THAT MANUAL.	CERT. PG TOT \$0.00 CERTIFIED AMT \$0.00 FEDERAL RELIEF	MEDICAID PG TOT \$286.46 MEDICAID TOTAL 0.00 MAXIMUS AMT	\$286.46 CHECK TOTAL	STATUS CODES: P = PAYMENT MADE R = REJECTED S = IN PROCESS E = ENCOUNTER CHECK NUMBER	PROVIDER NAME AND ADDRESS ABC PROVIDER PO BOX 000000 ANYWHERE XO 00000-00000
--	---	--	-------------------------	--	---

# Sample Remittance Advice (page 2)

This page of the sample Remittance Advice shows a claim-level Void without a corresponding Replacement claim.

PROVIDER ID.	DEPT OF HEALTH AND HUMAN SERVICES	CLAIM ADJUSTMENTS	PAYMENT DATE	PAGE
AB0008	SOUTH CAROLINA MEDICAID PROGRAM		03/26/2004	2

PROVIDERS OWN REF. NUMBER	CLAIM REFERENCE NUMBER	PY IND	SERVICE RENDERED DATE(S) MMDYY	PROC.	AMOUNT BILLED	TITLE 19 PAYMENT MEDICAID	S T S	RECIPIENT ID. NUMBER	RECIPIENT NAME LAST NAME I I	M O D	ORG CHECK DATE	ORIGINAL CCN
ABB222222	0406001089000400U				513.00-	197.71-		1112233333	CLARK	M	022804	0404711253670430A
	01		012104	H2020	453.00	160.71-	P				OTF	
	02		012104	H2019	60.00	33.00-	P				000	
	TOTALS		1		513.00-	193.71-						

	MEDICAID TOTAL	CERTIFIED AMT	FEDERAL RELIEF	TO BE REFUNDED IN THE FUTURE
DEBIT BALANCE PRIOR TO THIS REMITTANCE	+-----+   \$243.71   +-----+	+-----+   0.00   +-----+	+-----+   0.00   +-----+	+-----+   0.00   +-----+
0.00	ADJUSTMENTS	MAXIMUS AMT	PROVIDER NAME AND ADDRESS	
+-----+	\$193.71-	+-----+	+-----+	
YOUR CURRENT DEBIT BALANCE	+-----+   \$50.00   +-----+	+-----+   4197304   +-----+	+-----+   ABC PROVIDER PO BOX 000000 ANYWHERE XO 00000-00000 +-----+	
0.00	+-----+	+-----+	+-----+	

# Sample Remittance Advice (page 3)

This page of the sample Remittance Advice shows four gross-level adjustments.  
Gross-level adjustments always appear on the final page of the Remittance Advice.

PROVIDER ID.	DEPT OF HEALTH AND HUMAN SERVICES	ADJUSTMENTS	PAYMENT DATE	PAGE
AB0008	SOUTH CAROLINA MEDICAID PROGRAM		03/26/2004	3

PROVIDERS OWN REF. NUMBER	CLAIM REFERENCE NUMBER	SERVICE DATE(S) MMDDYY	PROC / DRUG CODE	RECIPIENT ID. NUMBER	RECIPIENT NAME F M LAST NAME I I	ORIG. CHECK DATE	ORIGINAL PAYMENT	ACTION	DEBIT / CREDIT AMOUNT	EXCESS REFUND
TPL 2	0408600003700000U	-						DEBIT	-2389.05	
TPL 4	0408600004700000U	-						DEBIT	-1949.90	
TPL 5	0408600005700000U	-						DEBIT	-477.25	
TPL 6	0408600006700000U	-						DEBIT	-477.25	
PAGE TOTAL:									5293.45	0.00

DEBIT BALANCE PRIOR TO THIS REMITTANCE	MEDICAID TOTAL	CERTIFIED AMT	FEDERAL RELIEF	TO BE REFUNDED IN THE FUTURE
0.00	0.00	0.00	0.00	0.00
YOUR CURRENT DEBIT BALANCE	ADJUSTMENTS	MAXIMUS AMT	PROVIDER NAME AND ADDRESS	
5293.45	CHECK TOTAL	CHECK NUMBER		
			ABC PROVIDER PO BOX 000000 ANYWHERE XO 00000-00000	

