

From: Dickinson, Gerry <gdickinson@aging.sc.gov>
To: Danny VaratDannyVarat@scstatehouse.gov
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Catherine McNicollCatherineMcNicoll@scstatehouse.gov
Watson, Daledwatson@aging.sc.gov
Date: 1/17/2018 4:17:16 PM
Subject: FW: FW: Beth Monroe - Waccamaw County

Danny,

Here is a response from the Waccamaw AAA regarding Ms. Monroe. It is fairly detailed update but I have still asked Kim Harmon to reach out personally to Ms. Monroe. When Kim communicates with her I'll let you know.

In response to previous communications with Ms. Monroe, the AAA has set up a direct service request with Ms. Monroe's apartment complex, bypassing the Georgetown County Bureau of Aging Service in the future.

Gerry

From: Kimberly Harmon [mailto:kharmon@wrcog.org]
Sent: Wednesday, January 17, 2018 4:04 PM
To: Dickinson, Gerry
Subject: Re: FW: Beth Monroe - Waccamaw County

Gerry,

Justin spoke with Ms. Monroe at the Baskerville Apt. Ms. Monroe made the request for meal services for Ms. Vecchione with Georgetown County Bureau of Aging Services, we are assuming in November. She said that she had a difficult time reaching them to make any referral. I had our Assessment Coordinator as well as our IR&A Specialist conduct research to see if we received a request. The request went to our IR&A Specialist from GCBOAS rather than our Assessment Coordinator. Our IR&A Specialist was able to find a service request form for HDMs received from GCBOAS on November 7th. Our IR&A Specialist called and spoke with Ms. Vecchione and forwarded the request to our Assessment Coordinator. This is where the ball was dropped. Justin has searched through all of his emails and cannot find any receipt of this request but Trina has the string on her computer where it was sent. We never conducted any assessment on Ms. Vecchione. Our IR&A Specialist had Ms. Vecchione on our follow-up list that she uses to see if services requested were received and if satisfied but had not been able to reach Ms. Vecchione.

Justin has set up a direct service request for the Baskerville apt. with Ms. Monroe so that she can have direct access to request services for any senior needing assistance rather than going through the GCBOAS. I have also asked that our Assessment Coordinator and IR&A Specialist review any requests that may come in through IR&A to ensure receipt and status of requests.

If you have any additional questions or if they are additional steps you would like for us to take, please let me know.

Thanks. Kim

On Wed, Jan 17, 2018 at 11:22 AM, Dickinson, Gerry <gdickinson@aging.sc.gov> wrote:

Hey Kim - the Lt. Governor's office received a call from Beth Monroe in the Waccamaw region. Can you read the email below and find out what happened. Whether this senior contacted the Waccamaw AAA for an assessment and whether services were offered or if she was placed on a waiting list. Ms. Moroe's telephone

number is provided below.

Thanks
Gerry

From: Catherine McNicoll [mailto:CatherineMcNicoll@scstatehouse.gov]
Sent: Wednesday, January 17, 2018 11:12 AM
To: Broome, Darryl <dbroome@aging.sc.gov>; Danny Varat <DannyVarat@scstatehouse.gov>
Cc: Watson, Dale <dwatson@aging.sc.gov>; Dickinson, Gerry <gdickinson@aging.sc.gov>
Subject: Beth Monroe - Waccamaw County

Good Morning,

I just received a call from Beth Monroe regarding the low income senior housing she is the manager of in Waccamaw County on Pawley's Island. She had a resident transfer from Horry County in September 2017. The resident almost immediately attempted suicide, resulting in a court order that she attend counseling at Waccamaw Mental Health. This presented a challenge because of transportation, in addition to the counseling was via computer at the Waccamaw Mental Health facility. After beginning counseling she made two more attempts. On the later attempt Georgetown hospital sent her to Lancaster via cab, where her sister was unable to assist with her care, they then sent her back via cab a few days later. The resident committed suicide 5 days ago and was found yesterday. Waccamaw Mental Health did not do a wellness check in that time. Additionally, before her death they had never been able to get any transportation services or meals on wheels through the AAA. Also Waccamaw DSS told the Ms. Monroe that they did not have time for wellness checks on seniors they were too busy with the children.

Ms. Monroe lists the following as specific concerns and says not to blame the local agencies because they don't have the resources:

Transportation
Waccamaw Mental Health's Handling of the situation
Resources for Seniors through the AAA

She is also very upset that the seniors are still paying for VC Summer in their electric bills when they can barely afford them to begin with.

Contact number: [843-240-1333](tel:843-240-1333)

Please advise.

Best Regards,
Catherine McNicoll
Director of Legal & Legislative Affairs
Lieutenant Governor's Office
CatherineMcNicoll@SCStatehouse.gov
[803-734-5292](tel:803-734-5292) (phone)



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