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**Subject:** DEW Media Advisory: Agency first in the nation to unveil new tool designed to prevent fraud, improve customer service

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## Media Advisory

### For Immediate Release

April 22, 2014

### DEW is First in the U.S. to Unveil New Tech Tool Designed to Prevent Fraud, Improve Customer Service

The SC Department of Employment and Workforce (DEW) is the first workforce agency in the nation to unveil a new technology-driven tool designed to prevent unemployment insurance fraud and improve customer service. A demonstration will be given for members of the news media via web conference at 10 a.m., Wednesday, April 23.

**What:** Web and phone conference for members of the media.

**When:** 10 to 10:30 a.m., Wednesday, April 23. The demonstration will last approximately 20 minutes, and questions will be taken afterwards.

**Access Web conference at:** <https://join.me/radhaconsulting>

Enter your name, and click the "knock to join" button.

**Phone conference line:** 951.797.1058

**Passcode:** 390245, followed by the \* (star) key

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