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Date: 12/4/2002 10:13:53 AM

Subject: Average Wait Time Report as of 12/3/02

Attachments: District_Office_Time_Sum.xls

Please note the following:

There are no average wait times listed for dates 11/22 thru 11/27. I'm am working on getting these figures provided to me.

The 12/3 average wait time report for District 2 was missing in the reports faxed to me. I have notified field administration and requested the report.

Greg