

**From:** Shane Massey <asmlaw30@bellsouth.net>  
**To:** Veldran, KatherineKatherineVeldran@gov.sc.gov  
**Date:** 5/22/2014 4:28:38 PM  
**Subject:** Re: Senator Massey Constituent Issue

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thank you

A. Shane Massey  
Nance, McCants & Massey  
P.O. Box 2881  
Aiken, SC 29802  
803-649-6200, ext. 30  
fax: 803-649-2525

On Thursday, May 22, 2014 1:00 PM, "Veldran, Katherine" <KatherineVeldran@gov.sc.gov> wrote:

Please read below - update about Mr. Faircloth.  
I will keep you posted.  
KV

**From:** Smith, Austin [mailto:smitha3@dhec.sc.gov]  
**Sent:** Thursday, May 22, 2014 12:12 PM  
**To:** Veldran, Katherine  
**Cc:** Hanak-Coulter, Jessica  
**Subject:** Re: Senator Massey Constituent Issue

I've spoken with Mr. Faircloth and relayed the information to child support director Katie Morgan. She is going to have her best person phone him today. I'll let you know when we close the loop.

----- Original message -----

From: Kevin  
Date: 05/21/2014 6:16 PM (GMT-05:00)  
To: Shane Massey  
Subject: Website Contact

Name
Kevin Faircloth
Email
<a href="mailto:emtfyr@bellsouth.net">emtfyr@bellsouth.net</a>
Address
106 Ridgecrest Rd Graniteville, South Carolina 29829 United States <a href="#">Map It</a>
Phone
(803)645-4006
Your message:

I am writing to see if you can help me. I have been trying for weeks to have my case worker or their supervisor from Child Support Services in Columbia to call me. I have called several times & only get a call taker who tells me she can only pass the message on. I am currently trying to have my case moved from Ga to SC because my ex wife no longer lives in Ga. I have been told by the call taker that when a message is left for the case worker that they have 30 days to respond. I don't know if this in deed is the case. At the rate that this situation is moving my kids will be grown before this is taken care of. I have tried to be patient but I have grown very frustrated over this situation. I would greatly appreciate your help in this situation.

Thank You  
Kevin Faircloth

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Austin Smith  
Counsel to the Director  
South Carolina Department of Health & Environmental Control  
803.898.0734  
<http://www.scdhec.gov/>

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