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**To:** Kester, Tonykester@aging.sc.gov  
**Date:** 12/12/2016 3:34:15 PM  
**Subject:** Expanded services now available for online appeals!

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Dear Colleague:

I am pleased to announce that starting on December 10, 2016, we now have the ability to accept non-medical de  
[online](#). You can appeal a wide range of decisions, including denial of benefits, date of entitlement, and overpay

Our online appeals application allows a customer to complete and submit the *Request for Reconsideration* and *F*  
*Administrative Law Judge* to Social Security online.

The new application incorporates appeals of non-medical denial decisions with features already available, includ  
documents online. In addition, people living outside the United States can also utilize this new service.

This expansion will reduce the need for travel to a field office, as well as lessen the time to process non-medical  
supporting documents.

Please help us spread the word about this important change. We appreciate everything you do to keep the public  
services.

Sincerely,

J. Jioni Palmer  
Associate Commissioner for External Affairs  
[@SSAOutreach](#)

Help secure your today and tomorrow. Open a [my Social Security](#) account today at [www.socialsecurity.gov/myaccount](http://www.socialsecurity.gov/myaccount).

For the latest Social Security News, check out the latest edition of the [Social Security Update](#).

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