

From: Kester, Tony <kester@aging.sc.gov>
To: Dill, Gordon R. GDill@wspa.com
Date: 5/21/2014 9:10:34 PM
Subject: RE: WSPA

Gordon,

Appalachian had several issues. Other COG's may had slight delays due to incorrect invoicing, none were to the extent of Appalachia. I am not aware of any delays at this point. As of last Friday, we were current with Appalachia. We are waiting for the April invoice and do not expect any delays in paying the invoice.

I am not aware of any providers closing their doors.

The software the Lt Governor's Office uses provides the needed data. It has also been used by the providers for many years. We now verify the data from the providers against the invoice from the AAA. Some of the data has been incomplete and has delayed the payment.

The payments to the AAA has improved because the data now agrees with the invoices.

I will be in the office Tuesday and could give you more information then. I would also be interested to see if you are aware of any provider not being paid at that time.

Thanks.

Tony

From: Dill, Gordon R. [GDill@wspa.com]
Sent: Tuesday, May 20, 2014 11:59 AM
To: Kester, Tony
Subject: RE: WSPA

Hate to bother you on a cruise.

But I've gotten feedback from other providers who get funding through other AAAs.

They've had problems similar to those experienced in the Upstate.

At least three other AAAs say they've had difficulty getting funding this year and some say that problem dates back to the start of the fiscal year.

Are all of these delays related to the same problem as at Appalachian Council?

Are you aware of providers closing their doors because of funding issues?

Is the computer software used at the Lt. Governors office up to the job? Several AAAs tell me they struggle to use it efficiently?

How can we be sure the slow funding to providers has been improved?

Gordon Dill
Reporter
WSPA-TV
864-809-7067

From: Kester, Tony [mailto:kester@aging.sc.gov]
Sent: Tuesday, May 20, 2014 10:07 AM

To: Dill, Gordon R.
Subject: RE: WSPA

Gordon,

I am on a cruise this week. I have limited internet access. I may be able to answer your questions this way.

Tony

From: Dill, Gordon R. [GDill@wspa.com]
Sent: Monday, May 19, 2014 1:33 PM
To: Kester, Tony
Subject: WSPA

Do you have a minute for a quick question about OAA?

I'm following up on our report last week and have a couple of new questions.

Gordon

Gordon Dill
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