

To: Governor of South Carolina
Date: 10-26-2015
RE: Ernest A. Morrison Jr.
3018 Patrick Place Circle
Clover, SC

Dear Sir:

This is an example of the quality of care provided to our elderly citizens. This particular person is my father.

On September 22nd, my sister and myself visited Wellmore of Tega Cay SC. This is a facility to house and rehab residents of South Carolina. My father is a resident of Clover S.C.

We spoke to the person to whom we were directed to from an earlier phone call in which we explained that my father needed rehab from a fall. He had a broken ankle, is eighty five years of age and was living on his own before the fall.

We were told by Wellmore that he would be transported to their facility by provided transportation directly from the hospital on September 23rd. We complied with them by filling out a 39 page acceptance form and returning it to them on the same afternoon, as they requested. As well as being at the hospital preparing my father for the move, we filled out the paperwork and made a point to return within the time frame given by Wellmore.

At that time we were told that Wellmore was looking forward to serving our needs and would see our family and my father the following morning. Doctors, the hospital, and family members were notified and given directions to Wellmore, the facility that Dad would be calling home for at least three weeks or longer.

The following morning at 9:00 a.m. we received a phone call from Wellmore requesting a copy of my power of attorney. It needed to be there ASAP. I dropped everything, made them a copy and

rushed to get it to them as the time of transport was getting close, and my father was ready to be moved.

At 10:30, the hospital was still waiting to discharge my father into the care of Wellmore. At 11:30....still waiting. We then received a phone call from Wellmore in which we were told that after a morning meeting, they had decided to not admit our father to the facility. They felt that even though he would be self pay, they did not want to deal with rehab at that time. We had been very up front about the care we needed and had been told " no problem".

At that point, we had no where for him to go. We had to have all family members immediately start making phone calls to find a facility that would help. And we did. In North Carolina. They reassured us that they would help. And they did. With the paperwork, the insurance, the transportation and most of all....our peace of mind.

This letter is to let you know that North Carolina stepped up and helped us find a solution to an immediate problem facing a South Carolina resident. I am very sorry to say that I think that Wellmore, while a nice facility, does not represent your state in a very positive manner. South Carolina needs to stand beside their elderly residents. Let them know that they do matter and will be taken care of in the aging process !! North Carolina has shamed you in this case. Hopefully this will encourage you to examine the way these matters are handled in the future.

Sincerely,
David W. Morrison and
family of Ernest A. Morrison, Jr.
704-363-5864

