

## Taillon, Jeff

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**From:** Taillon, Jeff  
**Sent:** Wednesday, October 31, 2012 6:49 PM  
**To:** slargen@postandcourier.com  
**Subject:** Dun & Bradstreet website

Stephen,

Not sure why you're having trouble with the Dun & Bradstreet website. I sent you a screenshot for reference. Let me know if you need anything.

Jeff

**Jeff Taillon**  
(803) 734-5129|Direct Line  
(803) 767-7653|Cell

## Taillon, Jeff

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**From:** Taillon, Jeff  
**Sent:** Wednesday, October 31, 2012 5:55 PM  
**To:** Godfrey, Rob  
**Subject:** RE: Background for press conference

### What we can do today:

- Starting Friday at 8 AM EST Dun & Bradstreet Credibility Corp will give South Carolina businesses that have filed a tax return since 1998, a CreditAlert product that will help them stay alerted to changes in their scores or ratings and other indicators of fraudulent activity that could be taking place on their business.
- The cost will be waived for business filing tax returns since 1998.
- They should visit [DandB.com/SC](http://DandB.com/SC) starting Friday, 11-2 or they can call customer service toll free at this dedicated phone number 800-279-9881

### For Background

- How does the product help? If someone were to steal your business identity, items could be purchased, your bills could go unpaid, new lines of credit could be opened up. This product will alert customers to changes taking place in their business credit file. Even something as simple as a change to a business address or a company officer change would set off an alert to the business owner.

Chairman and CEO Jeff Stibel said, "When our nation or our states are in need, Dun & Bradstreet Credibility Corp. will drop everything to help. We are honored to serve this great state and tremendous governor."

### **Jeff Taillon**

(803) 734-5129|Direct Line

(803) 767-7653|Cell

---

**From:** Godfrey, Rob  
**Sent:** Wednesday, October 31, 2012 3:56 PM  
**To:** Taillon, Jeff; Pitts, Ted  
**Subject:** Background for press conference

### What we can do today:

- Dun & Bradstreet Credibility Corp will give South Carolina businesses affected, a CreditAlert product that will help them stay alerted to changes in their scores or ratings and other indicators of fraudulent activity that could be taking place on their business. The cost will be waived for residents of the state.
- They should visit [DandB.com/SC](http://DandB.com/SC) starting Friday, 11-2 or they can call customer service toll free at this dedicated phone number 800-279-9881

### For Background

- How does the product help? If someone were to steal your business identity, items could be purchased, your bills could go unpaid, new lines of credit could be opened up. This product will alert customers to changes taking place in their business credit file. Even something as simple as a change to a business address or a company officer change would set off an alert to the business owner.

As we mentioned on the phone, if you need anything else now or in the future, please do not hesitate to reach out.

Also If you need a quote from our CEO, feel free to use what he said on the phone:

Chairman and CEO Jeff Stibel said, “When our nation or our states are in need, Dun & Bradstreet Credibility Corp. will drop everything to help. We are honored to serve this great state and tremendous governor.”

**Rob Godfrey**  
**Office of Gov. Nikki Haley**  
**O: (803) 734-5074 | C: (803) 429-5086**

## Taillon, Jeff

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**From:** Walls, Courtney  
**Sent:** Wednesday, October 31, 2012 3:24 PM  
**To:** Taillon, Jeff  
**Subject:** FW: Call Details

**From:** Hogue, Nathan  
**Sent:** Wednesday, October 31, 2012 3:23 PM  
**To:** Walls, Courtney  
**Subject:** Call Details

Courtney:

Call details below -

Number for all **Speakers**: 800-708-3128

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The conference call has been scheduled for 4:00 PM EST on Wednesday, October 31, 2012. **Participants** wishing to join the call should dial 1-800-681-8603.

1. All participants will be asked to provide their first and last name to the operator before being placed into the conference. No password is required.
2. All participants will be muted until they request to speak or ask a question.
3. Participants should plan to join the call 10 to 15 minutes before the designated start time.
4. After being placed into the conference, participants will hear music until the conference begins.
5. For operator assistance during the call, please press \*0.
6. During the Q&A session participants will be introduced by Caller's First Name and Caller's Last Name.
7. Questions will be announced by the operator in the order they were received.

Please give me a call if you have any questions. I will be on the call to help administer in real-time.

Thanks,

Nathan

Nathan Hogue  
SC B&CB Division of State Information Technology  
Customer Service Manager  
[nhogue@cio.sc.gov](mailto:nhogue@cio.sc.gov)  
803-896-0353  
803-237-0984

## Taillon, Jeff

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**From:** Walls, Courtney  
**Sent:** Wednesday, October 31, 2012 2:11 PM  
**To:** Taillon, Jeff  
**Subject:** FW: Meeting: {GOV/C. Walls} October 31, 2012 04:00 PM America/New\_York {998880}

-----Original Message-----

From: IT Services & Support [mailto:twilson@cio.sc.gov]  
Sent: Wednesday, October 31, 2012 2:18 PM  
Subject: Meeting: {GOV/C. Walls} October 31, 2012 04:00 PM America/New\_York {998880}

IT Services & Support has invited you to a Cisco MeetingPlace Meeting.

Date/Time: October 31, 2012 at 04:00 PM America/New\_York  
Length: 30 (minutes)  
Frequency: once

Meeting ID: 998880

Phone Number: 8038969993

Number of ports: 30

### USE OF THE TELECONFERENCING BRIDGE DURING AN EMERGENCY EVENT

During an emergency event such as a natural disaster, pandemic influenza, violent incident, terrorist act or even during a preparedness training exercise, the South Carolina Budget and Control Board reserves the right to maintain and regulate all ports on the teleconferencing bridge for an undetermined period of time or until the emergency concludes. For the duration of the emergency event, there is the possibility that your conference call could be rescheduled or canceled. The goal of these actions is to protect the lives and properties of the residents of the State of South Carolina.

### DIRECTIONS FOR JOINING A MEETING

The following directions are necessary for the successful completion of your requested conference call reservation. Prior to joining a meeting, please forward this document to all conference call participants. Each participant joining the call will dial 803-896-9993 and enter the meeting id number (access code). Please contact the Service Center at 803-896-0001 if you experience any difficulties or have questions regarding the conference bridge.

1. Dial the following conference bridge number 803-896-9993 to join a meeting.
2. The conference bridge will state the following: "Welcome to Meeting Place".
3. To attend a meeting, please press "1".
4. The conference bridge will state the following: "enter the meeting id number followed by the # key."
5. Enter the "meeting id number" followed by the # key.
6. The conference bridge will state the following: "you are about to attend the meeting with the ID number (xxxxx).

- 7.If the "meeting id number" is correct, please press "1"; otherwise press the \* key.
- 8.The conference bridge will state the following: "at the tone please speak your name or location."
- 9.When finished, please press the # key.
- 10.You will hear an audible tone, notifying you that you have successfully entered the meeting.

## CALLING CARD PROCEDURES

### CALLING INTO THE CONFERENCE BRIDGE

- 1.Dial calling card telephone number 1-800-294-2322.
- 2.Enter your calling card access number (located on the back of the calling card).
- 3.Join the conference call by dialing the audio bridge telephone number (803-896-9993).
- 4.Enter the access code that has been assigned to your conference call (six digit code).
- 5.If you are the first person to join the conference call you will not hear an audible tone, do not hang up.
- 6.Please identify yourself when you join the conference call.

### ADDING PARTICIPANTS TO A CONFERENCE CALL

- 1.Dial calling card telephone number 1-800-294-2322.
- 2.Enter your calling card access number (located on the back of the calling card).
- 3.Dial telephone number of participant.
- 4.Once participant is on the line, press the transfer button and dial the conference number (803-896- 9993) and follow the prompts. Press the transfer button again.
- 5.Repeat the instructions above until all the participants are connected to the call.

### TIPS FOR THE MOST SUCCESSFUL CALLING CONDITIONS

- To stop the music press the \* key.
- Move the speakerphone as close as possible to the speaker so it will pick up less background noise.
- Mute the phone if your site is not actively participating in the meeting. Turn the mute function off when someone has a question or comment.
- Save side conversations for after the meeting. Even if they are work related they distract from the speaker and other participants.
- Don't tap pens or shuffle papers. These noises sound louder at remote locations than in your meeting room.
- If it won't make the room too uncomfortable, turn off fans and air conditioning as they sound louder through a speakerphone.
- Shut meeting room doors to keep out background noise from your workplace.
- Only one person at a time should speak.
- Limit the use of a secondary conference phone altogether when practical.
- Use LAN lines rather than mobile phones.
- Please identify yourself when you join the conference call.

You can check the status of this maintenance and in addition hear about any other network outage or disruption in service by calling (803) 734-INFO (4636).

If you have any questions or comments relating to this notification, please contact Information Technology Services and Support at (803) 896-0001, or reply to this email.

Thank you,

Information Technology Services and Support  
Division of the State Chief Information Officer  
SC Budget and Control Board  
Columbia, South Carolina 29210  
Email: [ciohelpdesk@cio.sc.gov](mailto:ciohelpdesk@cio.sc.gov)  
Phone: (803) 896-0001  
Fax: (803) 896-0092

Network Status Line (803) 734-INFO (734-4636) State Online Telephone Directory: [www.state.sc.us/directory](http://www.state.sc.us/directory)

## Taillon, Jeff

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**From:** Taillon, Jeff  
**Sent:** Tuesday, October 30, 2012 12:07 PM  
**To:** robgodfrey@gov.sc.gov  
**Subject:** FW: Press Request

Jeff Taillon  
(803) 734-5129|Direct Line  
(803) 767-7653|Cell

-----Original Message-----

From: Office of the Governor Site Support [mailto:cmitchell@florencenews.com]  
Sent: Tuesday, October 30, 2012 12:07 PM  
To: Taillon, Jeff  
Subject: Press Request

Organization: Florence Morning News  
Name: Tucker Mitchell  
Deadline: 10-30-2012

Telephone: 843-317-7250  
Email: cmitchell@florencenews.com

Request:

Cyber Attack calls from readers rolling in. Answers to a few common questions would be helpful:

- \* How and when will people know their numbers were part of those hacked?
- \* Are any steps being taken to make more live people available for questions? Many callers report an inability to get through to a live operator, even though that's what they want to do.
- \* What assurances are there that this will action be sufficient to protect the hacked numbers?

This may be covered in press releases forthcoming, etc., but haven't seen it so far.

## Taillon, Jeff

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**From:** Batson, Jesse (CMG-Charlotte) <jesse.batson@wsoc-tv.com>  
**Sent:** Monday, October 29, 2012 10:58 AM  
**To:** Taillon, Jeff  
**Subject:** RE: Gov. Nikki Haley, SLED Chief Mark Keel, others to hold press conference TODAY

Thanks

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**From:** Taillon, Jeff [mailto:JeffTaillon@gov.sc.gov]  
**Sent:** Monday, October 29, 2012 10:57 AM  
**To:** Batson, Jesse (CMG-Charlotte)  
**Subject:** RE: Gov. Nikki Haley, SLED Chief Mark Keel, others to hold press conference TODAY

Yes. We will post it as soon as possible.

**Jeff Taillon**  
(803) 734-5129|Direct Line  
(803) 767-7653|Cell

---

**From:** Batson, Jesse (CMG-Charlotte) [mailto:jesse.batson@wsoc-tv.com]  
**Sent:** Monday, October 29, 2012 10:55 AM  
**To:** Taillon, Jeff  
**Subject:** RE: Gov. Nikki Haley, SLED Chief Mark Keel, others to hold press conference TODAY

Jeff, do you know if this press conference will be available on YouTube again?

We tried to get the live feed from CNN, but I guess there were some issues with that.

-Jesse

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**From:** Assignment (CMG-Charlotte)  
**Sent:** Monday, October 29, 2012 8:53 AM  
**To:** 'Taillon, Jeff'  
**Subject:** RE: Gov. Nikki Haley, SLED Chief Mark Keel, others to hold press conference TODAY

Thanks Jeff

---

**From:** Taillon, Jeff [mailto:JeffTaillon@gov.sc.gov]  
**Sent:** Monday, October 29, 2012 8:20 AM  
**To:** Taillon, Jeff  
**Subject:** Gov. Nikki Haley, SLED Chief Mark Keel, others to hold press conference TODAY

**Gov. Nikki Haley, SLED Chief Mark Keel, others to hold press conference TODAY**  
*State officials will provide update on S.C. DOR information security breach*

**COLUMBIA, S.C.** – Governor Nikki Haley, South Carolina Law Enforcement Division (SLED) Chief Mark Keel, South Carolina Department of Revenue (DOR) Director Jim Etter and other officials will hold a press conference TODAY, Monday, October 29, at 10:00 AM to update the people of South Carolina on the DOR

information security breach and reiterate what every South Carolinian can and should do to protect themselves. The press conference will be held in the first floor lobby of the Statehouse.

**WHO:** Gov. Nikki Haley, SLED Chief Mark Keel, DOR Director Jim Etter and other officials

**WHAT:** DOR information security breach update

**WHEN:** TODAY, Monday, October 29, 10:00 AM

**WHERE:** S.C. Statehouse, first floor lobby, Columbia S.C.  
~~###~~

**Jeff Taillon**

(803) 734-5129|Direct Line

(803) 767-7653|Cell

## Taillon, Jeff

---

**From:** Taillon, Jeff  
**Sent:** Monday, October 29, 2012 8:55 AM  
**To:** churchl@email.sc.edu  
**Subject:** FW: Gov. Nikki Haley, SLED Chief Mark Keel, others to hold press conference TODAY

### Jeff Taillon

(803) 734-5129|Direct Line  
(803) 767-7653|Cell

**From:** Taillon, Jeff  
**Sent:** Monday, October 29, 2012 8:20 AM  
**To:** Taillon, Jeff  
**Subject:** Gov. Nikki Haley, SLED Chief Mark Keel, others to hold press conference TODAY

## **Gov. Nikki Haley, SLED Chief Mark Keel, others to hold press conference TODAY** *State officials will provide update on S.C. DOR information security breach*

**COLUMBIA, S.C.** – Governor Nikki Haley, South Carolina Law Enforcement Division (SLED) Chief Mark Keel, South Carolina Department of Revenue (DOR) Director Jim Etter and other officials will hold a press conference TODAY, Monday, October 29, at 10:00 AM to update the people of South Carolina on the DOR information security breach and reiterate what every South Carolinian can and should do to protect themselves. The press conference will be held in the first floor lobby of the Statehouse.

**WHO:** Gov. Nikki Haley, SLED Chief Mark Keel, DOR Director Jim Etter and other officials

**WHAT:** DOR information security breach update

**WHEN:** TODAY, Monday, October 29, 10:00 AM

**WHERE:** S.C. Statehouse, first floor lobby, Columbia S.C.  
-###-

### Jeff Taillon

(803) 734-5129|Direct Line  
(803) 767-7653|Cell

**Taillon, Jeff**

---

**From:** Assignment (CMG-Charlotte) <assignment@wsoc-tv.com>  
**Sent:** Monday, October 29, 2012 8:53 AM  
**To:** Taillon, Jeff  
**Subject:** RE: Gov. Nikki Haley, SLED Chief Mark Keel, others to hold press conference TODAY

Thanks Jeff

**From:** Taillon, Jeff [mailto:JeffTaillon@gov.sc.gov]  
**Sent:** Monday, October 29, 2012 8:20 AM  
**To:** Taillon, Jeff  
**Subject:** Gov. Nikki Haley, SLED Chief Mark Keel, others to hold press conference TODAY

**Gov. Nikki Haley, SLED Chief Mark Keel, others to hold press conference TODAY**  
*State officials will provide update on S.C. DOR information security breach*

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**WHO:** Gov. Nikki Haley, SLED Chief Mark Keel, DOR Director Jim Etter and other officials

**WHAT:** DOR information security breach update

**WHEN:** TODAY, Monday, October 29, 10:00 AM

**WHERE:** S.C. Statehouse, first floor lobby, Columbia S.C.

-###-

**Jeff Taillon**  
(803) 734-5129|Direct Line  
(803) 767-7653|Cell

## Taillon, Jeff

---

**From:** Taillon, Jeff  
**Sent:** Monday, October 29, 2012 8:52 AM  
**To:** tedpitts@gov.sc.gov; katherineveldran@gov.sc.gov  
**Subject:** FW: Gov. Nikki Haley, SLED Chief Mark Keel, others to hold press conference TODAY

### Jeff Taillon

(803) 734-5129|Direct Line  
(803) 767-7653|Cell

**From:** Rita Allison [mailto:██████████@charter.net]  
**Sent:** Monday, October 29, 2012 8:49 AM  
**To:** Taillon, Jeff  
**Subject:** Re: Gov. Nikki Haley, SLED Chief Mark Keel, others to hold press conference TODAY

My people are most concerned about giving ss# to a private company. Thoughts? Rita  
Sent from my Verizon Wireless 4G LTE DROID

&quot;Taillon, Jeff&quot; &lt;JeffTaillon@gov.sc.gov&gt; wrote:

## **Gov. Nikki Haley, SLED Chief Mark Keel, others to hold press conference TODAY**

*State officials will provide update on S.C. DOR information security breach*

**COLUMBIA, S.C.** – Governor Nikki Haley, South Carolina Law Enforcement Division (SLED) Chief Mark Keel, South Carolina Department of Revenue (DOR) Director Jim Etter and other officials will hold a press conference TODAY, Monday, October 29, at 10:00 AM to update the people of South Carolina on the DOR information security breach and reiterate what every South Carolinian can and should do to protect themselves. The press conference will be held in the first floor lobby of the Statehouse.

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**WHAT:** DOR information security breach update

**WHEN:** TODAY, Monday, October 29, 10:00 AM

**WHERE:** S.C. Statehouse, first floor lobby, Columbia S.C.

-###-

### Jeff Taillon

(803) 734-5129|Direct Line

## Taillon, Jeff

---

**From:** Taillon, Jeff  
**Sent:** Monday, October 29, 2012 8:52 AM  
**To:** assingment@wsoc.com  
**Subject:** FW: Gov. Nikki Haley, SLED Chief Mark Keel, others to hold press conference TODAY

All,

Just wanted to make sure y'all had seen this. Let me know if I can be of service.

Jeff

### Jeff Taillon

(803) 734-5129|Direct Line  
(803) 767-7653|Cell

**From:** Taillon, Jeff  
**Sent:** Monday, October 29, 2012 8:20 AM  
**To:** Taillon, Jeff  
**Subject:** Gov. Nikki Haley, SLED Chief Mark Keel, others to hold press conference TODAY

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**WHO:** Gov. Nikki Haley, SLED Chief Mark Keel, DOR Director Jim Etter and other officials

**WHAT:** DOR information security breach update

**WHEN:** TODAY, Monday, October 29, 10:00 AM

**WHERE:** S.C. Statehouse, first floor lobby, Columbia S.C.

~~###~~

### Jeff Taillon

(803) 734-5129|Direct Line  
(803) 767-7653|Cell

## Taillon, Jeff

---

**From:** Taillon, Jeff  
**Sent:** Monday, October 29, 2012 8:50 AM  
**To:** assignmentdesk@wbvtv.com  
**Subject:** FW: Gov. Nikki Haley, SLED Chief Mark Keel, others to hold press conference TODAY

All,

Just wanted to make sure y'all had seen this. Let me know if I can be of service.

Jeff

### Jeff Taillon

(803) 734-5129|Direct Line  
(803) 767-7653|Cell

---

**From:** Danalynn McIntyre [<mailto:danalynn.mcintyre@wrwd.com>]  
**Sent:** Monday, October 29, 2012 8:44 AM  
**To:** Taillon, Jeff  
**Subject:** RE: Gov. Nikki Haley, SLED Chief Mark Keel, others to hold press conference TODAY

Got it this time...thanks!

Dana Lynn McIntyre  
Assignment Manager  
WRDW Television  
1301 Georgia Avenue  
North Augusta, SC 29841  
(803) 278-3111  
[danalynn.mcintyre@wrwd.com](mailto:danalynn.mcintyre@wrwd.com)  
[www.wrdw.com](http://www.wrdw.com)

---

**From:** Taillon, Jeff [<mailto:JeffTaillon@gov.sc.gov>]  
**Sent:** Monday, October 29, 2012 8:36 AM  
**To:** Newsroom  
**Subject:** FW: Gov. Nikki Haley, SLED Chief Mark Keel, others to hold press conference TODAY

All,

Just wanted to make sure y'all had seen this. Let me know if I can be of service.

Jeff

### Jeff Taillon

(803) 734-5129|Direct Line  
(803) 767-7653|Cell

**From:** Taillon, Jeff  
**Sent:** Monday, October 29, 2012 8:20 AM

**To:** Taillon, Jeff

**Subject:** Gov. Nikki Haley, SLED Chief Mark Keel, others to hold press conference TODAY

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~~###~~

**Jeff Taillon**

(803) 734-5129|Direct Line

(803) 767-7653|Cell

## Taillon, Jeff

---

**From:** Taillon, Jeff  
**Sent:** Monday, October 29, 2012 8:43 AM  
**To:** apcolumbia@ap.org; 'jjones@ap.org'  
**Subject:** FW: Gov. Nikki Haley, SLED Chief Mark Keel, others to hold press conference TODAY

All,

Just wanted to make sure y'all had seen this. Let me know if I can be of service.

Jeff

### Jeff Taillon

(803) 734-5129|Direct Line  
(803) 767-7653|Cell

---

**From:** Taillon, Jeff  
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**To:** Taillon, Jeff  
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-###-

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(803) 734-5129|Direct Line  
(803) 767-7653|Cell

## Taillon, Jeff

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**From:** Taillon, Jeff  
**Sent:** Monday, October 29, 2012 8:36 AM  
**To:** newsroom@wrdw.com  
**Subject:** FW: Gov. Nikki Haley, SLED Chief Mark Keel, others to hold press conference TODAY

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Just wanted to make sure y'all had seen this. Let me know if I can be of service.

Jeff

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-###-

### Jeff Taillon

(803) 734-5129|Direct Line  
(803) 767-7653|Cell

## Taillon, Jeff

---

**From:** Taillon, Jeff  
**Sent:** Monday, October 29, 2012 8:34 AM  
**To:** producers@wjbf.com  
**Subject:** FW: Gov. Nikki Haley, SLED Chief Mark Keel, others to hold press conference TODAY

All,

Just wanted to make sure y'all had seen this. Let me know if I can be of service.

Jeff

### Jeff Taillon

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**From:** Taillon, Jeff  
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**To:** Taillon, Jeff  
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**WHERE:** S.C. Statehouse, first floor lobby, Columbia S.C.

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### Jeff Taillon

(803) 734-5129|Direct Line  
(803) 767-7653|Cell

## Taillon, Jeff

---

**From:** Taillon, Jeff  
**Sent:** Monday, October 29, 2012 8:32 AM  
**To:** 'assignmentdesk@wspace.com'  
**Subject:** FW: Gov. Nikki Haley, SLED Chief Mark Keel, others to hold press conference TODAY

All,

Just wanted to make sure y'all had seen this. Let me know if I can be of service.

Jeff

**Jeff Taillon**  
(803) 734-5129|Direct Line  
(803) 767-7653|Cell

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**Sent:** Monday, October 29, 2012 8:20 AM  
**To:** Taillon, Jeff  
**Subject:** Gov. Nikki Haley, SLED Chief Mark Keel, others to hold press conference TODAY

### **Gov. Nikki Haley, SLED Chief Mark Keel, others to hold press conference TODAY** *State officials will provide update on S.C. DOR information security breach*

**COLUMBIA, S.C.** – Governor Nikki Haley, South Carolina Law Enforcement Division (SLED) Chief Mark Keel, South Carolina Department of Revenue (DOR) Director Jim Etter and other officials will hold a press conference TODAY, Monday, October 29, at 10:00 AM to update the people of South Carolina on the DOR information security breach and reiterate what every South Carolinian can and should do to protect themselves. The press conference will be held in the first floor lobby of the Statehouse.

**WHO:** Gov. Nikki Haley, SLED Chief Mark Keel, DOR Director Jim Etter and other officials

**WHAT:** DOR information security breach update

**WHEN:** TODAY, Monday, October 29, 10:00 AM

**WHERE:** S.C. Statehouse, first floor lobby, Columbia S.C.

~~###~~

**Jeff Taillon**  
(803) 734-5129|Direct Line  
(803) 767-7653|Cell

## Taillon, Jeff

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**From:** Godfrey, Rob  
**Sent:** Monday, October 29, 2012 8:25 AM  
**To:** Taillon, Jeff  
**Subject:** Re: Gov. Nikki Haley, SLED Chief Mark Keel, others to hold press conference TODAY

Start making follow up calls now. TV stations. Start in Midlands. Make sure you touch each one in the Upstate, Midlands and Pee Dee/Grand strand. Thanks.

**From:** Taillon, Jeff  
**Sent:** Monday, October 29, 2012 08:19 AM  
**To:** Taillon, Jeff  
**Subject:** Gov. Nikki Haley, SLED Chief Mark Keel, others to hold press conference TODAY

### **Gov. Nikki Haley, SLED Chief Mark Keel, others to hold press conference TODAY** *State officials will provide update on S.C. DOR information security breach*

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**WHEN:** TODAY, Monday, October 29, 10:00 AM

**WHERE:** S.C. Statehouse, first floor lobby, Columbia S.C.

-###-

**Jeff Taillon**  
(803) 734-5129|Direct Line  
(803) 767-7653|Cell

## Taillon, Jeff

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**From:** Samantha Cheek <CheekS@sctax.org>  
**Sent:** Saturday, October 27, 2012 11:49 AM  
**To:** Godfrey, Rob  
**Cc:** Taillon, Jeff  
**Subject:** RE: Follow up on SC Cyber Attack

Followed up on this and Mr. Etter is getting in touch with WIS for a potential interview today.

Thanks for your help with everything.

---

**From:** Godfrey, Rob [mailto:RobGodfrey@gov.sc.gov]  
**Sent:** Sat 10/27/2012 10:31 AM  
**To:** Samantha Cheek  
**Cc:** Taillon, Jeff  
**Subject:** Fw: Follow up on SC Cyber Attack

Samantha,

Good morning. Please follow up with this reporter and email him answers to his questions.

Confirm when this is finished.

Let me know how you're doing today.

Rob

---

**From:** Fraendy Clervaud [mailto:fclervaud@wach.com]  
**Sent:** Saturday, October 27, 2012 10:24 AM  
**To:** Taillon, Jeff  
**Cc:** Godfrey, Rob  
**Subject:** Follow up on SC Cyber Attack

Hey Jeff,

Per our conversation this morning I would like to interview someone on-camera today regarding the SC cyber attack. Anyone from the governor's office, SLED, SC Dept of Revenue would be fine. Here are some of the questions:

1. Any new information on the number of people affected?
2. Phone lines yesterday were extremely busy. Are there new numbers to call? Are there more customer service reps?
3. Any word on WHEN they'll have an idea exactly whose information was compromised?
4. Explain the \$1 million id theft insurance policy?
5. Has there been any complaints from SC residents about accounts, credit cards, loans being opened in their names?

Thanks again Jeff. Btw I wanted to know if I could have these questions answered or an interview set up by 3pm today. Let me know.

**Fraendy Clervaud**

Anchor/Reporter

Good Day Columbia

1400 Pickens Street

Columbia SC, 29201

803-609-0269 (Cell)

803-252-6397 (Newsroom)

[www.midlandsconnect.com](http://www.midlandsconnect.com)

## Taillon, Jeff

---

**From:** Fraendy Clervaud <fclervaud@wach.com>  
**Sent:** Saturday, October 27, 2012 10:24 AM  
**To:** Taillon, Jeff  
**Cc:** Godfrey, Rob  
**Subject:** Follow up on SC Cyber Attack

Hey Jeff,

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### **Fraendy Clervaud**

Anchor/Reporter  
Good Day Columbia  
1400 Pickens Street  
Columbia SC, 29201  
803-609-0269 (Cell)  
803-252-6397 (Newsroom)  
[www.midlandsconnect.com](http://www.midlandsconnect.com)

## Taillon, Jeff

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**From:** Taillon, Jeff  
**Sent:** Friday, October 26, 2012 6:02 PM  
**To:** 'Ashley Byrd'  
**Subject:** RE: Gov. Nikki Haley, SLED Chief Mark Keel, others to hold press conference TODAY

United States Secret Service Special Agent in Charge Michael Williams

### Jeff Taillon

(803) 734-5129|Direct Line  
(803) 767-7653|Cell

**From:** Ashley Byrd [mailto:abyrd@southcarolinaradionetwork.com]  
**Sent:** Friday, October 26, 2012 5:53 PM  
**To:** Taillon, Jeff  
**Subject:** RE: Gov. Nikki Haley, SLED Chief Mark Keel, others to hold press conference TODAY

Jeff,  
What is the Secret Service official's name – the one at the press conference?

Ashley Byrd  
News Director  
South Carolina Radio Network  
803-790-4300  
[www.southcarolinaradionetwork.com](http://www.southcarolinaradionetwork.com)  
@scrnnews

**From:** Taillon, Jeff [mailto:JeffTaillon@gov.sc.gov]  
**Sent:** Friday, October 26, 2012 11:32 AM  
**To:** Taillon, Jeff  
**Subject:** Gov. Nikki Haley, SLED Chief Mark Keel, others to hold press conference TODAY

## Gov. Nikki Haley, SLED Chief Mark Keel, others to hold press conference TODAY

**COLUMBIA, S.C.** – Governor Nikki Haley, South Carolina Law Enforcement Division (SLED) Chief Mark Keel, an official from the United States Secret Service, Jim Etter, Director of the South Carolina Department of Revenue (DOR) and Inspector General Patrick Maley will hold a press conference TODAY, Friday, October 26, at 1:30 PM. The press conference will be held at SLED headquarters.

**WHO:** Gov. Nikki Haley, SLED Chief Mark Keel, U.S. Secret Service, DOR Director Jim Etter and Inspector General Patrick Maley

**WHAT:** Press conference

**WHEN:** TODAY, Friday, October 26, 1:30 PM

**WHERE:** SLED headquarters, 4400 Broad River Road, Columbia S.C.

**Note:** Media should gather in SLED's lobby and will be escorted to SLED's media room.

~~###~~

**Jeff Taillon**

(803) 734-5129|Direct Line

(803) 767-7653|Cell

## Taillon, Jeff

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**From:** Taillon, Jeff  
**Sent:** Friday, October 26, 2012 5:34 PM  
**To:** 'southeastdesk@cnn.com'  
**Subject:** FW: UPDATE - Video: Gov. Nikki Haley, SLED, U.S. Secret Service, S.C. DOR respond to cyber attack with consumer safety solutions  
**Attachments:** Media\_Release\_10262012.pdf  
**Importance:** High

All,

This press release should have all of the information that you are looking for. Let me know if I can be of service.

Jeff

**Jeff Taillon**  
(803) 734-5129|Direct Line  
(803) 767-7653|Cell

---

**From:** Godfrey, Rob  
**Sent:** Friday, October 26, 2012 4:28 PM  
**Subject:** UPDATE - Video: Gov. Nikki Haley, SLED, U.S. Secret Service, S.C. DOR respond to cyber attack with consumer safety solutions  
**Importance:** High

The S.C. Department of Revenue announced on October 26, 2012 that approximately 3.6 million Social Security numbers and 387,000 credit and debit card numbers have been exposed in a cyber attack.

Governor Nikki Haley, South Carolina Law Enforcement Division Chief Mark Keel, United States Secret Service Special Agent in Charge Michael Williams, South Carolina Department of Revenue Director Jim Etter and State Inspector General Patrick Maley today responded to news of the cyber attack with consumer safety solutions during an afternoon press conference.

Video of the press conference is available here: <http://www.youtube.com/watch?v=0Dax66JEzVs&> Attached you will find a press kit that includes consumer safety solutions.

**Anyone who has filed a South Carolina tax return since 1998 should take the following steps:**

1. Call 1-866-578-5422 where you will enroll in a consumer protection service. **The call center is open 9:00 AM – 9:00 PM EST on Monday through Friday and 11:00 AM – 8:00 PM EST on Saturday and Sunday.**
2. Then you will determine if you wish to have an online or US Mail alert mechanism.
3. For the online service, visit <http://www.protectmyid.com/scdor>. For the US Mail service, you will receive notifications via the US mail.

Experian's ProtectMyID™ Alert is designed to detect, protect and resolve potential identity theft, and includes daily monitoring of all three credit bureaus. The alerts and daily monitoring services are provided for one year, and consumers will continue to have access to fraud resolution agents and services beyond the first year.

Rob Godfrey  
Office of Gov. Nikki Haley  
O: (803) 734-5074 | C: (803) 429-5086

## Taillon, Jeff

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**From:** Taillon, Jeff  
**Sent:** Friday, October 26, 2012 5:19 PM  
**To:** 'kathy.crawford@mail.house.gov'  
**Subject:** FW: UPDATE - Video: Gov. Nikki Haley, SLED, U.S. Secret Service, S.C. DOR respond to cyber attack with consumer safety solutions  
**Attachments:** Media\_Release\_10262012.pdf  
**Importance:** High

### Jeff Taillon

(803) 734-5129|Direct Line  
(803) 767-7653|Cell

---

**From:** Godfrey, Rob  
**Sent:** Friday, October 26, 2012 4:28 PM  
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Rob Godfrey  
Office of Gov. Nikki Haley  
O: (803) 734-5074 | C: (803) 429-5086

## Taillon, Jeff

---

**From:** McQuary, Anne <amcquary@WLTX.GANNETT.COM>  
**Sent:** Friday, October 26, 2012 5:00 PM  
**To:** Taillon, Jeff  
**Subject:** RE: UPDATE - Video: Gov. Nikki Haley, SLED, U.S. Secret Service, S.C. DOR respond to cyber attack with consumer safety solutions

Jeff,

So still just the one number? Do we know if they are adding operators to handle the call volume? Have we asked them if they can go 24/7 to handle the volume?? Hearing from folks that you can add family members once you are online, another caller said you can't. So if you get through, can you do yourself and other family members. What about children who have SS#' can they be added?

Thanks

Anne

**From:** Taillon, Jeff [mailto:JeffTaillon@gov.sc.gov]  
**Sent:** Friday, October 26, 2012 4:32 PM  
**To:** McQuary, Anne  
**Subject:** FW: UPDATE - Video: Gov. Nikki Haley, SLED, U.S. Secret Service, S.C. DOR respond to cyber attack with consumer safety solutions  
**Importance:** High

Anne,

I think this should help answer your questions. If there is anything else that I can do for you to be of service please let me know.

Jeff

**Jeff Taillon**  
(803) 734-5129|Direct Line  
(803) 767-7653|Cell

**From:** Godfrey, Rob  
**Sent:** Friday, October 26, 2012 4:28 PM  
**Subject:** UPDATE - Video: Gov. Nikki Haley, SLED, U.S. Secret Service, S.C. DOR respond to cyber attack with consumer safety solutions  
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**Rob Godfrey**  
**Office of Gov. Nikki Haley**  
**O: (803) 734-5074 | C: (803) 429-5086**

## Taillon, Jeff

---

**From:** Taillon, Jeff  
**Sent:** Friday, October 26, 2012 4:35 PM  
**To:** 'Beeker, LaDonna'  
**Subject:** RE: Press Request

LaDonna,

Question 1: We have no additional endorsements to announce at this time.

Question 2: Please refer to the press release below, sent from Rob Godfrey.

Please let me know if there is anything else that I can do to be of service.

Jeff

From: Godfrey, Rob  
Sent: Friday, October 26, 2012 4:28 PM  
Subject: UPDATE - Video: Gov. Nikki Haley, SLED, U.S. Secret Service, S.C. DOR respond to cyber attack with consumer safety solutions  
Importance: High

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Jeff Taillon  
(803) 734-5129|Direct Line  
(803) 767-7653|Cell

-----Original Message-----

From: Beeker, LaDonna [mailto:lbeeker@wistv.com]  
Sent: Friday, October 26, 2012 2:59 PM  
To: Taillon, Jeff  
Subject: RE: Press Request

Thanks Jeff. I really appreciate it.

Does she expect to endorse any others in the upcoming week before the election?

In another situation, we are getting reports that the number concerning the identity breach isn't working or saying "all circuits are busy." Is there another phone number or is this a result of the high call volume?

LaDonna

-----Original Message-----

From: Taillon, Jeff [mailto:JeffTaillon@gov.sc.gov]  
Sent: Friday, October 26, 2012 2:56 PM  
To: Beeker, LaDonna  
Subject: RE: Press Request

LaDonna,

Governor Haley has endorsed the following candidates:

State Sen. Lee Bright  
State Senate candidate Deedee Vaughters  
State Sen. Larry Martin  
State Senate candidate Greg Hembree  
State Senate candidate Tony Barwick

Let me know if there is anything else that I can do to be of service.

Jeff

-----Original Message-----

From: Office of the Governor Site Support [mailto:lbeeker@wistv.com]  
Sent: Friday, October 26, 2012 12:51 PM  
To: Taillon, Jeff  
Subject: Press Request

Organization: WIS  
Name: LaDonna Beeker  
Deadline: 10-31-2012

Telephone: 803-309-6518  
Email: lbeeker@wistv.com

Request:

Will you send me a list of the candidates, including any petition candidates, that Gov. Haley has endorsed for the November election?

Thank you.

LaDonna Beeker  
WIS-TV



## Taillon, Jeff

---

**From:** Taillon, Jeff  
**Sent:** Friday, October 26, 2012 4:32 PM  
**To:** 'McQuary, Anne'  
**Subject:** FW: UPDATE - Video: Gov. Nikki Haley, SLED, U.S. Secret Service, S.C. DOR respond to cyber attack with consumer safety solutions  
**Attachments:** Media\_Release\_10262012.pdf  
**Importance:** High

Anne,

I think this should help answer your questions. If there is anything else that I can do for you to be of service please let me know.

Jeff

### Jeff Taillon

(803) 734-5129|Direct Line  
(803) 767-7653|Cell

**From:** Godfrey, Rob  
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Rob Godfrey  
Office of Gov. Nikki Haley  
O: (803) 734-5074 | C: (803) 429-5086

## Taillon, Jeff

---

**From:** Taillon, Jeff  
**Sent:** Friday, October 26, 2012 4:18 PM  
**To:** [REDACTED]@gmail.com'  
**Subject:** Press Conference link

Robbie,

This is the link to this afternoon's press conference, <http://goo.gl/Bj9zp>. If you have any questions after you've reviewed this footage please feel free to reach back out to our office.

Jeff

**Jeff Taillon**  
(803) 734-5129|Direct Line  
(803) 767-7653|Cell

## Taillon, Jeff

---

**From:** McQuary, Anne <amcquary@WLTX.GANNETT.COM>  
**Sent:** Friday, October 26, 2012 3:22 PM  
**To:** Godfrey, Rob; Taillon, Jeff  
**Cc:** Neal, Sharranda; Santaella, Tony; Cooke, Scott; Jacoby, Marybeth  
**Subject:** question from WLTX about the 1-866 #

Rob, Jeff,

We have tried to call the 1-866 number, it says high call volume, then it says that customer service dept is closed. Please call back between 6am-6pm or Saturday 8am-5pm.

Question is why is it saying that? Is it closed? Also will this number be open 24/7 and also on Saturday and Sunday?

Anne McQuary  
Digital media producer  
776-9508  
[www.wtlx.com](http://www.wtlx.com)

**Taillon, Jeff**

---

**From:** Taillon, Jeff  
**Sent:** Friday, October 26, 2012 3:16 PM  
**To:** [REDACTED]@gmail.com  
**Subject:** FW: S.C. Department of Revenue Responds to Cyber Attack, Will Provide Credit Monitoring and Identity Theft Protection to Taxpayers  
**Attachments:** Media\_Release\_10262012.pdf

Harriet,

You should have received this from Rob as well. I just wanted to make sure you got it. Let me know if I can be of service.

Jeff

**Jeff Taillon**  
(803) 734-5129|Direct Line  
(803) 767-7653|Cell

---

**From:** Godfrey, Rob  
**Sent:** Friday, October 26, 2012 3:06 PM  
**Subject:** S.C. Department of Revenue Responds to Cyber Attack, Will Provide Credit Monitoring and Identity Theft Protection to Taxpayers

**S.C. Department of Revenue Responds to Cyber Attack, Will Provide Credit Monitoring and Identity Theft Protection to Taxpayers**  
*Hacker illegally obtained credit card and Social Security numbers*

**COLUMBIA, S.C.** – The South Carolina Department of Revenue today announced that approximately 3.6 million Social Security numbers and 387,000 credit and debit card numbers have been exposed in a cyber attack. Of the credit cards, the vast majority are protected by strong encryption deemed sufficient under the demanding credit card industry standards to protect the data and cardholders. Approximately 16,000 are unencrypted.

**\*\*\*Press kit attached with information regarding the chronology of the investigation and consumer safety solutions is attached.\*\*\***

To protect taxpayers, the state will provide those affected with one year of credit monitoring and identity theft protection. Officials emphasized that no public funds were accessed or put at risk.

“On October 10, the S.C. Division of Information Technology informed the S.C. Department of Revenue of a potential cyber attack involving the personal information of taxpayers,” said DOR Director James Etter. “We worked with them throughout that day to determine what may have happened and what steps to take to address the situation. We also immediately began consultations with state and federal law enforcement agencies and briefed the governor’s office.”

Upon the recommendation of law enforcement officials, DOR contracted Mandiant, one of the world’s top information security companies, to assist in the investigation, help secure the system, install new equipment and software and institute tighter controls on access.

On October 16, investigators uncovered two attempts to probe the system in early September, and later

learned that a previous attempt was made in late August. In mid-September, two other intrusions occurred, and to the best of the department's knowledge, the hacker obtained data for the first time. No other intrusions have been uncovered at this time. On October 20, the vulnerability in the system was closed and, to the best of the department's knowledge, secured.

"The number of records breached requires an unprecedented, large-scale response by the Department of Revenue, the State of South Carolina and all our citizens," said Gov. Nikki Haley. "We are taking immediate steps to protect the taxpayers of South Carolina, including providing one year of credit monitoring and identity protection to those affected."

Anyone who has filed a South Carolina tax return since 1998 is urged to visit [protectmyid.com/scdor](http://protectmyid.com/scdor) or call 1-866-578-5422 to determine if their information is affected. If so, the taxpayer can immediately enroll in one year of identity protection service provided by Experian.

Experian's ProtectMyID™ Alert is designed to detect, protect and resolve potential identity theft, and includes daily monitoring of all three credit bureaus. The alerts and daily monitoring services are provided for one year, and consumers will continue to have access to fraud resolution agents and services beyond the first year.

In addition to the Experian service, state officials urged individuals to consider additional steps to protect their identity and financial information, including:

- Regularly review credit reports;
- Place fraud alerts with the three credit bureaus;
- Place a security freeze on financial and credit information with the three credit bureaus.

If credit card information is compromised, the best protection is to have the bank reissue the card. Anyone who has used a credit card in a transaction with the Department of Revenue should check bank accounts regularly to see if any unauthorized charges have occurred. If so, the cardholder should contact the credit card issuer immediately by calling the toll-free number located on the back of the card or on a monthly statement, tell them what you have seen, and ask them to cancel and reissue the card. Consumers should also change any credit card web account passwords immediately when unauthorized charges are detected.

"From the first moment we learned of this, our top priority has been to protect the taxpayers and the citizens of South Carolina, and every action we've taken has been consistent with that priority," Etter said. "We have an obligation to protect the personal information entrusted to us, and we are redoubling our efforts to meet that obligation."

-###-

**Rob Godfrey**  
**Office of Gov. Nikki Haley**  
**O: (803) 734-5074 | C: (803) 429-5086**

## Taillon, Jeff

---

**From:** Taillon, Jeff  
**Sent:** Friday, October 26, 2012 3:07 PM  
**To:** 'Harriet McLeod'  
**Subject:** RE: Jeff, do you have a press release to send yet? We just want to ...

Press release is on the way.

**Jeff Taillon**  
(803) 734-5129|Direct Line  
(803) 767-7653|Cell

**From:** Harriet McLeod [mailto:██████████@gmail.com]  
**Sent:** Friday, October 26, 2012 3:04 PM  
**To:** Taillon, Jeff  
**Subject:** Jeff, do you have a press release to send yet? We just want to ...

... do something short and then we will watch the investigation with interest.

Thanks,  
Harriet

--  
Harriet McLeod  
Reuters America  
[www.reuters.com](http://www.reuters.com)

Charleston, South Carolina  
843-270-4619 (mobile)  
██████████@gmail.com

## Taillon, Jeff

---

**From:** Beeker, LaDonna <lbeeker@wistv.com>  
**Sent:** Friday, October 26, 2012 2:59 PM  
**To:** Taillon, Jeff  
**Subject:** RE: Press Request

**Follow Up Flag:** Follow up  
**Flag Status:** Completed

Thanks Jeff. I really appreciate it.  
Does she expect to endorse any others in the upcoming week before the election?

In another situation, we are getting reports that the number concerning the identity breach isn't working or saying "all circuits are busy." Is there another phone number or is this a result of the high call volume?

LaDonna

-----Original Message-----

**From:** Taillon, Jeff [mailto:JeffTaillon@gov.sc.gov]  
**Sent:** Friday, October 26, 2012 2:56 PM  
**To:** Beeker, LaDonna  
**Subject:** RE: Press Request

LaDonna,

Governor Haley has endorsed the following candidates:

State Sen. Lee Bright  
State Senate candidate Deedee Vaughters  
State Sen. Larry Martin  
State Senate candidate Greg Hembree  
State Senate candidate Tony Barwick

Let me know if there is anything else that I can do to be of service.

Jeff

-----Original Message-----

**From:** Office of the Governor Site Support [mailto:lbeeker@wistv.com]  
**Sent:** Friday, October 26, 2012 12:51 PM  
**To:** Taillon, Jeff  
**Subject:** Press Request

**Organization:** WIS  
**Name:** LaDonna Beeker  
**Deadline:** 10-31-2012

**Telephone:** 803-309-6518  
**Email:** lbeeker@wistv.com

**Request:**

Will you send me a list of the candidates, including any petition candidates, that Gov. Haley has endorsed for the November election?

Thank you.

LaDonna Beeker

WIS-TV

Investigative Producer

## Taillon, Jeff

---

**From:** Moura, Sophia B <smoura@hearst.com>  
**Sent:** Friday, October 26, 2012 12:51 PM  
**To:** Taillon, Jeff  
**Subject:** Re: Gov. Nikki Haley, SLED Chief Mark Keel, others to hold press conference TODAY

Please unsubscribe me.

--

Sophia Banay Moura  
Features Editor  
Marie Claire  
300 West 57th Street  
New York, NY 10019  
(212) 841-8447



---

**From:** <Taillon>, Jeff <JeffTaillon@gov.sc.gov>  
**Date:** Friday, October 26, 2012 11:32 AM  
**To:** "Taillon, Jeff" <JeffTaillon@gov.sc.gov>  
**Subject:** Gov. Nikki Haley, SLED Chief Mark Keel, others to hold press conference TODAY

### **Gov. Nikki Haley, SLED Chief Mark Keel, others to hold press conference TODAY**

**COLUMBIA, S.C.** – Governor Nikki Haley, South Carolina Law Enforcement Division (SLED) Chief Mark Keel, an official from the United States Secret Service, Jim Etter, Director of the South Carolina Department of Revenue (DOR) and Inspector General Patrick Maley will hold a press conference TODAY, Friday, October 26, at 1:30 PM. The press conference will be held at SLED headquarters.

**WHO:** Gov. Nikki Haley, SLED Chief Mark Keel, U.S. Secret Service, DOR Director Jim Etter and Inspector General Patrick Maley

**WHAT:** Press conference

**WHEN:** TODAY, Friday, October 26, 1:30 PM

**WHERE:** SLED headquarters, 4400 Broad River Road, Columbia S.C.

**Note:** Media should gather in SLED's lobby and will be escorted to SLED's media room.

-###-

**Jeff Taillon**  
(803) 734-5129|Direct Line  
(803) 767-7653|Cell

## Taillon, Jeff

---

**From:** Taillon, Jeff  
**Sent:** Friday, October 26, 2012 12:32 PM  
**To:** 'bsmith@ap.org'  
**Subject:** Fw: Gov. Nikki Haley, SLED Chief Mark Keel, others to hold press conference TODAY

---

**From:** Taillon, Jeff  
**Sent:** Friday, October 26, 2012 11:32 AM  
**To:** Taillon, Jeff  
**Subject:** Gov. Nikki Haley, SLED Chief Mark Keel, others to hold press conference TODAY

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-###-

#### **Jeff Taillon**

(803) 734-5129|Direct Line  
(803) 767-7653|Cell

## Taillon, Jeff

---

**From:** Harriet McLeod <[REDACTED]@gmail.com>  
**Sent:** Friday, October 26, 2012 2:35 PM  
**To:** Taillon, Jeff  
**Subject:** Re: Gov. Nikki Haley, SLED Chief Mark Keel, others to hold press conference TODAY

Thanks, Jeff.

Harriet

On Fri, Oct 26, 2012 at 2:26 PM, Taillon, Jeff <[JeffTaillon@gov.sc.gov](mailto:JeffTaillon@gov.sc.gov)> wrote:  
Harriet,

As we try to do with all of the Governor's press conferences we will put up a video at [www.youtube.com/nikkihaley](http://www.youtube.com/nikkihaley) as soon as possible. We will also be sending out a press release.

If you have any other questions just let me know.

Jeff

---

**From:** Harriet McLeod [mailto:[REDACTED]@gmail.com]  
**Sent:** Friday, October 26, 2012 02:11 PM  
**To:** Taillon, Jeff  
**Subject:** Re: Gov. Nikki Haley, SLED Chief Mark Keel, others to hold press conference TODAY

Jeff,

Are you going to put out a statement, press release or video of this press conference?

Thanks,  
Harriet

On Fri, Oct 26, 2012 at 11:32 AM, Taillon, Jeff <[JeffTaillon@gov.sc.gov](mailto:JeffTaillon@gov.sc.gov)> wrote:

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~~###~~

**Jeff Taillon**

(803) 734-5129|Direct Line

(803) 767-7653|Cell

--

Harriet McLeod  
Reuters America  
[www.reuters.com](http://www.reuters.com)

Charleston, South Carolina  
843-270-4619 (mobile)  
[harrietmcleod@gmail.com](mailto:harrietmcleod@gmail.com)

--

Harriet McLeod  
Reuters America  
[www.reuters.com](http://www.reuters.com)

Charleston, South Carolina  
843-270-4619 (mobile)  
@gmail.com

## Taillon, Jeff

---

**From:** Taillon, Jeff  
**Sent:** Friday, October 26, 2012 12:02 PM  
**To:** news@wach.com  
**Subject:** FW: Gov. Nikki Haley, SLED Chief Mark Keel, others to hold press conference TODAY

All,

I just wanted to make sure y'all got this.

Jeff

**Jeff Taillon**  
(803) 734-5129|Direct Line  
(803) 767-7653|Cell

---

**From:** Taillon, Jeff  
**Sent:** Friday, October 26, 2012 11:32 AM  
**To:** Taillon, Jeff  
**Subject:** Gov. Nikki Haley, SLED Chief Mark Keel, others to hold press conference TODAY

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-###-

**Jeff Taillon**  
(803) 734-5129|Direct Line  
(803) 767-7653|Cell

## Taillon, Jeff

---

**From:** Godfrey, Rob  
**Sent:** Friday, October 26, 2012 10:17 AM  
**To:** Taillon, Jeff

Gov. Nikki Haley, SLED Chief Mark Keel, others to hold press conference TODAY

COLUMBIA, S.C. – Governor Nikki Haley, South Carolina Law Enforcement Division (SLED) Chief Mark Keel, an official from the United States Secret Service, Jim Etter, Director of the South Carolina Department of Revenue (DOR) and Inspector General Patrick Maley will hold a press conference TODAY, Friday, October 26, at 1:30 PM. The press conference will be held at SLED headquarters.

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-###-

**Rob Godfrey**  
**Office of Gov. Nikki Haley**  
**O: (803) 734-5074 | C: (803) 429-5086**

## Taillon, Jeff

---

**From:** Veldran, Katherine  
**Sent:** Friday, October 26, 2012 12:06 PM  
**To:** Taillon, Jeff  
**Subject:** Re: Gov. Nikki Haley, SLED Chief Mark Keel, others to hold press conference TODAY

Court just sent it to the GA.

---

**From:** Taillon, Jeff  
**Sent:** Friday, October 26, 2012 12:04 PM  
**To:** Veldran, Katherine  
**Subject:** FW: Gov. Nikki Haley, SLED Chief Mark Keel, others to hold press conference TODAY

From Ted: This is the press notice that needs to go out to legislatures.

**Jeff Taillon**  
(803) 734-5129|Direct Line  
(803) 767-7653|Cell

---

**From:** Taillon, Jeff  
**Sent:** Friday, October 26, 2012 11:32 AM  
**To:** Taillon, Jeff  
**Subject:** Gov. Nikki Haley, SLED Chief Mark Keel, others to hold press conference TODAY

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-###-

**Jeff Taillon**  
(803) 734-5129|Direct Line  
(803) 767-7653|Cell

## Taillon, Jeff

---

**From:** Neal, Sharranda <sneal@wltx.gannett.com>  
**Sent:** Friday, October 26, 2012 12:17 PM  
**To:** Taillon, Jeff  
**Cc:** Jacoby, Marybeth; Godfrey, Rob; Cooke, Scott  
**Subject:** FW: Gov. Nikki Haley, SLED Chief Mark Keel, others to hold press conference TODAY

Hi Jeff,

The email you sent out earlier, was forwarded to us from another news organization. No one here at News19 WLTX-TV received it.

When you get a chance, would you please add the following email addresses to your listserv?

[News19@wltx.com](mailto:News19@wltx.com)

[MJacoby@wltx.gannett.com](mailto:MJacoby@wltx.gannett.com)

[SACooke@wltx.gannett.com](mailto:SACooke@wltx.gannett.com)

[SNeal@wltx.gannett.com](mailto:SNeal@wltx.gannett.com)

[TSantaella@wltx.gannett.com](mailto:TSantaella@wltx.gannett.com)

Thanks,

Sharranda Neal  
Content Manager  
News19 WLTX-TV  
Address: 6027 Garners Ferry Road  
Columbia, S.C. 29209  
Phone: (803) 695-3741  
Cell Phone: (803) 429-9021  
Fax: (803) 776-1791

**From:** Taillon, Jeff [<mailto:JeffTaillon@gov.sc.gov>]  
**Sent:** Friday, October 26, 2012 11:32 AM  
**To:** Taillon, Jeff  
**Subject:** Gov. Nikki Haley, SLED Chief Mark Keel, others to hold press conference TODAY

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-###-

**Jeff Taillon**

(803) 734-5129|Direct Line

(803) 767-7653|Cell

## Taillon, Jeff

---

**From:** Taillon, Jeff  
**Sent:** Friday, October 26, 2012 6:01 PM  
**To:** 'Natalie Denning'  
**Cc:** Tanveer Ahmed  
**Subject:** RE: DOR Alert

Natalie,

Just wanted to say thanks again for helping with all this so quickly.

Jeff

### Jeff Taillon

(803) 734-5129|Direct Line  
(803) 767-7653|Cell

---

**From:** Natalie Denning [mailto:natalied@portal.sc.gov]  
**Sent:** Friday, October 26, 2012 4:19 PM  
**To:** Taillon, Jeff  
**Cc:** Tanveer Ahmed  
**Subject:** RE: DOR Alert

Jeff,

It is now on all pages. I have checked different screens to see if it wraps around onto a second line, as you mentioned. It does that on my iPhone, but not on any desktop I've checked. I had a couple of others look at it in our office, and it only seemed to wrap around on a very small screen size. I could try to fix that, but, unfortunately, it would probably not look as good on regular size screens. I will try to tweak it if I can though. Let me know if you are seeing it on a screen size larger than phone-size.

--

### Natalie Denning

Web Designer  
803.771.0131 x114  
803.451.4824 | Direct Line

1301 Gervais Street, Suite 710  
[www.sc.gov](http://www.sc.gov)

---

**From:** Taillon, Jeff [mailto:JeffTaillon@gov.sc.gov]  
**Sent:** Friday, October 26, 2012 3:58 PM  
**To:** Natalie Denning  
**Cc:** Tanveer Ahmed  
**Subject:** RE: DOR Alert

Go ahead and make it all pages. In this case more is better.

### Jeff Taillon

(803) 734-5129|Direct Line  
(803) 767-7653|Cell

**From:** Natalie Denning [<mailto:natalied@portal.sc.gov>]  
**Sent:** Friday, October 26, 2012 3:39 PM  
**To:** Taillon, Jeff  
**Cc:** Tanveer Ahmed  
**Subject:** RE: DOR Alert

It is now live – on the home page only. Did you want this on all pages?

--  
**Natalie Denning**  
Web Designer  
803.771.0131 x114  
803.451.4824 | Direct Line

1301 Gervais Street, Suite 710  
[www.sc.gov](http://www.sc.gov)

**From:** Taillon, Jeff [<mailto:JeffTaillon@gov.sc.gov>]  
**Sent:** Friday, October 26, 2012 3:37 PM  
**To:** Natalie Denning  
**Cc:** Tanveer Ahmed  
**Subject:** RE: DOR Alert

Good. Update as soon as possible. Let me know when it is live.

**Jeff Taillon**  
(803) 734-5129|Direct Line  
(803) 767-7653|Cell

**From:** Natalie Denning [<mailto:natalied@portal.sc.gov>]  
**Sent:** Friday, October 26, 2012 3:35 PM  
**To:** Taillon, Jeff  
**Cc:** Tanveer Ahmed  
**Subject:** RE: DOR Alert

Jeff,

Please see screen shot below. Did you want the phone number to look like a button? That may be confusing since it won't link anywhere (or did you want it to link somewhere?).



HOME ABOUT NEWS EXECUTIVE OFFICE INSPECTOR GENERAL LEGISLATIVE REPORT CAR

S.C. Dept. of Revenue Cyber Attack: [Cyber Attack Info](#) [Call Help Line 1-866-578-5422](#) [Expe](#)



**For more information about the Executive Office of Governor Nikki R. Haley, including commissions, the Office of Executive Policy and Programs, gubernatorial proclamation executive orders, see the [Executive Office section](#) of this site.**

**Natalie Denning**  
Web Designer  
803.771.0131 x114  
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1301 Gervais Street, Suite 710  
[www.sc.gov](http://www.sc.gov)

---

**From:** Taillon, Jeff [<mailto:JeffTaillon@gov.sc.gov>]  
**Sent:** Friday, October 26, 2012 3:26 PM  
**To:** Natalie Denning  
**Cc:** Tanveer Ahmed  
**Subject:** RE: DOR Alert

Good start. We will need a 3<sup>rd</sup> button. The first should stay the same. The second should be Call Help Line 1-866-578-5422. Third should stay the same

Increase the size of the wording and buttons. I want it to be on one line but as prominent as possible.

Thanks for your help with this.

Jeff

**Jeff Taillon**  
(803) 734-5129|Direct Line  
(803) 767-7653|Cell

---

**From:** Natalie Denning [<mailto:natalied@portal.sc.gov>]  
**Sent:** Friday, October 26, 2012 3:02 PM  
**To:** Taillon, Jeff  
**Cc:** [tanveer@portal.sc.gov](mailto:tanveer@portal.sc.gov)  
**Subject:** DOR Alert

Jeff,

Please see the screen shot below for what I've added and let me know what changes are needed before making it live. Also, does this need to appear only on the home page or on all pages of the site?

The two buttons I created go to the following URLs:

Cyber Attack Info:  
<http://www.sctax.org/security.htm>

Experian ProtectMyID Alert System:  
<http://www.protectmyid.com/scdor>

I'll also add a border to the top of the slideshow to divide it some from these buttons.



HOME ABOUT NEWS EXECUTIVE OFFICE INSPECTOR GENERAL LEGISLATIVE REPORT CA

**S.C. Dept. of Revenue Cyber Attack:**

Cyber Attack Info

Experian ProtectMyID Ale



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**Natalie Denning**

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[www.sc.gov](http://www.sc.gov)