

From: Catherine McNicoll <CatherineMcNicoll@scstatehouse.gov>
To: 'Meredith Cleland' <Meredith.Cleland@dor.sc.gov>
Date: 5/29/2018 3:57:29 PM
Subject: FW: Constituent

Good Afternoon Meredith,

I just spoke to Mrs. Cynthia Tisaranni. She and her husband submitted a check to pay their SC Taxes on 4/27, on 5/6 they got a delinquency notice, on 5/7 they mailed a second check for their SC taxes including the interest they thought they now owed. Shortly there after Mr. James Tisaranni called DOR and was told that there was system error, on the next day the 4/27 check was cashed by DOR. On 5/14 the 5/7 check was cashed by DOR. So they have now double paid their taxes. Today, they met the Lt. Governor and mentioned the issue to him. It also seems that today DOR has told them that a refund is being issued but will take 10-14 days. I was hoping you can make sure this gets taken care of asap. These folks were trying to be above board and make sure their taxes were paid, but ended up a bit harmed in the situation.

Cynthia Tisaranni - DOB [REDACTED]
James Tisaranni - DOB [REDACTED]

Best Regards,
Catherine McNicoll
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From: Danny Varat
Sent: Tuesday, May 29, 2018 3:18 PM
To: Catherine McNicoll
Subject: Constituent

Please call Cynthia Tisaranni at 803-641-1683. She asked LG for help today. She has a check that SCDOR needs to return, because they cashed a different one.

DV