

Account: South Carolina State Parks

Content type: Facebook Page - Message threads

Record ID: 20150806unknownMessage-threads52748_t_10205582917717597

He did call and it's been resolved. Thank you

Participants: Shelley Aaron, South Carolina State Parks
at 20:02:09 on 8/06/2015 UTC



Shelley Aaron

at 14:07:13 on 8/05/2015 UTC

My husband and I were going to Edisto Beach State Park this week. Due to camper issues we were having another friend go because it was already paid for. We were canceling 2 days before our reservation. I called to get the name switched over. I could not could change it. Only my husband because his name was on the reservation. I was told nothing about a charge to do this. My husband left a voicemail with all the information. A ranger called today saying it would be \$40+ to do this. Keep in mind we are not being refunded for canceling. I called to ask about this as it seemed like double dipping. When I asked the ranger said "Did you not speak to your husband?". At that point I lost it. It is 2015 and I do not have to talk to my husband before spending or not spending money. I feel like I was spoken to in a derogatory manner and I'm still concerned about the double payment. Please feel free to contact me back here. This has REALLY left a bad taste in my mouth and my husband and I are regular campers. Thank you.



South Carolina State Parks

at 19:58:57 on 8/06/2015 UTC

Shelley - thank you for bringing this to our attention. We apologize and certainly understand your frustrations. We have shared this with Park Manager, Jon Greider. He is currently looking into why this was handled in the manner it was and he will be giving you a phone call (to the phone number on your reservation) soon.



Shelley Aaron

at 20:02:09 on 8/06/2015 UTC

He did call and it's been resolved. Thank you



South Carolina State Parks

at 23:13:33 on 12/29/2021 UTC

Thanks for messaging us. We will get back to you as soon as possible. In the meantime, make sure to visit our website at www.SouthCarolinaParks.com for up-to-date information.



Shelley Aaron

at 23:13:33 on 12/29/2021 UTC

Are all parks free admission Saturday for the first day hikes??



South Carolina State Parks

at 16:50:52 on 12/30/2021 UTC

No, regular admission applies.



Shelley Aaron

at 18:28:31 on 12/30/2021 UTC

Thx!