

DEPARTMENT OF HEALTH AND HUMAN SERVICES
OFFICE OF DIRECTOR

ACTION REFERRAL

| | |
|--------------------|-------------------------|
| TO <i>Giuse</i> | DATE <i>10-15-12</i> |
|--------------------|-------------------------|

| DIRECTOR'S USE ONLY | ACTION REQUESTED |
|---|---|
| 1. LOG NUMBER <i>1001108</i> | <input type="checkbox"/> Prepare reply for the Director's signature DATE DUE _____ |
| 2. DATE SIGNED BY DIRECTOR <i>cc: Mr. Heck, Singleton</i> | <input checked="" type="checkbox"/> Prepare reply for appropriate signature DATE DUE <i>10-24-12</i> |
| <i>* Note - make sure to give copy of response to Jenny to send to Gov. Office.</i> | <input type="checkbox"/> FOIA DATE DUE _____ |
| | <input type="checkbox"/> Necessary Action |

| APPROVALS (Only when prepared for director's signature) | APPROVE | * DISAPPROVE (Note reason for disapproval and return to preparer.) | COMMENT |
|--|---------|---|---------|
| <i>* Cleared 10/24/14, letter attached.</i> | | | |
| 2. | | | |
| 3. | | | |
| 4. | | | |

RECEIVED

OCT 15 2012

Department of Health & Human Services
OFFICE OF THE DIRECTOR

Name: Shauna Henderson
Member ID: 40807627
DOB: 11/21/84

10/09/12

Attn: Governor Nikki R. Haley/Tony Keck

Shauna Henderson is a 27 year old female with a history of two preterm deliveries at 35 and 36 weeks. She is currently 27 weeks and 2 days pregnant and under care at our practice. She has been denied coverage for Makena, the compound form of 17-hydroxyprogesterone, and Alere home health administration of the medication. As the only Maternal Fetal medicine specialist in, Columbia, SC, I cannot fathom why this patient would be denied this necessary medication. It is imperative that she receive weekly injections of 17-hydroxyprogesterone immediately. This should have been started at 17 weeks but Medicaid has denied this, even the compounded product.

Sincerely,



Alexander Smythe MD, MFM

Alexander R. Smythe, II, M.D.

1301 Taylor Street • Suite 6-J • Columbia, SC 29201

(803) 251-8430 • Fax (803) 988-1445



tending to the unique nature of women

1301 Taylor St. • Suite 6-J • Columbia, SC 29201

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7003 2260 0005 0642 5727



U.S. POSTAGE >> PITNEY BOWES



ZIP 29203 \$ 005.75⁰

02 1W

0001367626 OCT. 11 2012

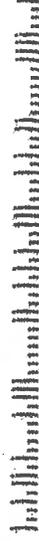
RECEIVED

OCT 13 2012

Tony Heck
Office of the Director
1801 main St.
Columbia, SC 29201

Department of Health & Human Services
OFFICE OF THE DIRECTOR

2920124090i



Jan Polatty

* Hold For Make a dog

From: marion.burton@uscmed.sc.edu
Sent: Wednesday, October 17, 2012 5:20 PM
To: william.burnham@selecthealthofsc.com; Charles D Smith
Cc: Jennifer Campbell; James Bradford; Deirdra Singleton; Melanie Giese; Valeria Williams; Bryan Kost; Jan Polatty
Subject: RE: [secure] Shauna Henderson (9780337831)

thanks again for all this effort.

> From: william.burnham@selecthealthofsc.com
 > Sent: Oct 17, 2012 1:00:05 PM PDT
 > To: marion.burton@uscmed.sc.edu, smithch@scdhhs.gov
 > Cc: campjen@scdhhs.gov, bradfdj@scdhhs.gov, singled@scdhhs.gov,
 > giesem@scdhhs.gov, willval@scdhhs.gov, kostbr@scdhhs.gov,
 > polattyj@scdhhs.gov Subject: RE: [secure] Shauna Henderson
 > (9780337831)

> David:

> The following is the email confirmation of the conversation between
 > Tammy Richardson at First Choice and Dr. Smythe's office:

> Thank you Elizabeth for taking the time to speak with me. I am
 > waiting for the prescription for 17P on this member that you are said
 > you would fax today. Please make sure that Dr. Smythe sends a
 > prescription, as that is a requirement for the pharmacy to dispense
 > the medication. The fax number as we discussed is 1-866-533-5493. I
 > will contact Boothwyn Pharmacy as soon as I receive your prescription
 > so that we can expedite the medication being shipped. As we
 > discussed, attached is all of the information needed to obtain 17P
 > through first choice in the future. Please let me know if you have ANY
 > questions.

> First Choice will reimburse Dr. Smythe for the initial injection, for
 > this member, if he has office stock that he can utilize. Please call
 > me personally for the authorization if he would like to proceed.
 > Boothwyn pharmacy should have the medication there early
 > next week.

> Please make sure that Dr. Smythe knows that this member just came onto
 > our plan 10/01/2012 and any denials were not sent from First Choice.
 > I will be happy to assist with any questions you may have.

> Tammy Richardson, BSN, RN'

Dr. Burton
 Pls do closure
 letter to Dr Smythe
 for documentation

10/22
 • Note to Dr B. to
 prepare closure ltr.

Val preparing
 letter

RECEIVED

OCT 22 2012

Department of Health & Human Services
OFFICE OF THE DIRECTOR

1 Bren - Pls fill w/Log
 Thx

> _____
>
> If you have any questions, please let me know.
>
> Bill
>
> From: marion.burton@uscmed.sc.edu
>> Sent: Oct 17, 2012 11:54:26 AM PDT
>> To: smithch@scdhhs.gov, william.burnham@selecthealthofsc.com
>> Cc: campjen@scdhhs.gov, bradfdj@scdhhs.gov, singled@scdhhs.gov,
>> giesem@scdhhs.gov, willval@scdhhs.gov, kostbr@scdhhs.gov,
>> polattyj@scdhhs.gov Subject: RE: [secure] Shauna Henderson
>> (9780337831)
>>
>> Please deliver this medicine today if at all possible and keep me
> in > the loop til successful. thanks so much
>>
>>
>>> From: smithch@scdhhs.gov
>>> Sent: Oct 17, 2012 10:15:10 AM PDT
>>> To: William.burnham@selecthealthofsc.com
>>> Cc: marion.burton@uscmed.sc.edu, CAMPJEN@scdhhs.gov,
>>> BRADFDJ@scdhhs.gov, Singled@scdhhs.gov, GieseM@scdhhs.gov,
>>> WILLVAL@scdhhs.gov, kostbr@scdhhs.gov, POLATTYJ@scdhhs.gov
> Subject: >> [secure] Shauna Henderson (9780337831)
>>>
>>> Dr. Burnham:
>>>
>>> Reference: Shauna Henderson (Medicaid # 9780337831)
>>>
>>> Please reference the attached letter Tony Keck, SCDHHS Director,
>>> received from Alexander Smythe MD, MFM referencing denial of 17P
>> for > First Choice member Shauna Henderson, Medicaid # 9780337831.
>> Ms. > Henderson became effective with First Choice 10/1/12.
>>>
>>> Dr. Burton, SCDHHS Medical Director, submitted the following
> email, >> referencing his conversation with Dr. Smythe:
>>>
>>> To all, I talked with Dr Smythe and he indicated that he first
>> asked > about the branded product but then tried to get the
>> compounded > product and was denied. I asked to speak to his office
>> nurse, > Elizabeth, and she said this patient's card indicates she
>> is > on > "First Choice" Healthy Connections. Her number is 296 2942
>> ext > 126 > this beneficiary has had two prior pre term
>> pregnancies and > he > indicated (and he is correct) that this woman
>> should have been > on 17P > from 16 weeks of pregnancy. She is now
>> approx 27 weeks. Can > someone > get with First Choice today and get
>> compounded 17P to them > right > away? Elizabeth is expecting a call
>> so she can proceed to get > the > 17P. She will work with us to get
>> this done. Dr Smythe is >> appreciative of our willingness to respond
>> quickly. His issue is > not > the branded product vs compounding. He
>> will accept either. > Please > keep me in the loop til I know we have

> succeeded. I have > given Dr > Smythe and Elizabeth my cell phone as
> well. > >
> > > Please contact Dr. Smythe's office to resolve this issue ASAP.
> > Once > contact has been made and resolution reached, pleas respond
> > back to > this secure email.
> > >
> > >
> > >
> > > David Smith
> > > Program Coordinator II
> > > Bureau of Managed Care
> > > (803) 734-0196
> > > (803) 255-8232 (fax)
> > >
> > > Confidentiality Note
> > >
> > >
> > > This message is intended for the use of the person or entity to
> > which > it is addressed and may contain information, including
> health > > information, that is privileged, confidential, and the
> disclosure > of > which is governed by applicable law. If the reader
> of this > message is > not the intended recipient, or the employee or
> agent > responsible to > deliver it to the intended recipient, you are
> hereby > notified that > any dissemination, distribution or copying of
> this > information is > STRICTLY PROHIBITED.
> > >
> > > If you have received this in error, please notify us immediately
> > and > destroy the related message.

Jan Polatty

From: marion.burton@uscmed.sc.edu
Sent: Wednesday, October 17, 2012 5:08 PM
To: william.burnham@selecthealthofsc.com; Charles D Smith
Cc: Jennifer Campbell; James Bradford; Deirdra Singleton; Melanie Giese; Valeria Williams; Bryan Kost; Jan Polatty
Subject: RE: [secure] Shauna Henderson (9780337831)

Bill, thanks so much and thanks to all for getting this done

> From: william.burnham@selecthealthofsc.com
> Sent: Oct 17, 2012 12:04:16 PM PDT
> To: marion.burton@uscmed.sc.edu, smithch@scdhhs.gov
> Cc: campjen@scdhhs.gov, bradfdj@scdhhs.gov, singled@scdhhs.gov,
> giesem@scdhhs.gov, willval@scdhhs.gov, kostbr@scdhhs.gov,
> polattyj@scdhhs.gov Subject: RE: [secure] Shauna Henderson
> (9780337831)
>
> Dear David:
>
> I just came up from Tammy Richardson's office; she had just gotten off
> of the phone with Dr. Smythe's office. The medication is approved,
> will be ordered from the pharmacy as soon as we get the faxed
> prescription, and will be drop shipped from our South Carolina
> compounding pharmacy with an expected arrival date of Friday or
> Monday. As an expedited alternative, we offered to reimburse Dr.
> Smythe if he elects to give the shot today out of their office stock.
>
> Select Health has no requests for authorization from Dr. Smythe, nor
> have we issued any denials. Our policy is not to deny any requests
> from OB providers for 17P. Dr. Smythe's office told us that they
> received denials from Alere (a home health provider) because they
> understood that the member had Medicare as her primary insurance.
> They also received denials from Magellan.
>
> Please let me know if you need any additional information. Thank you
> for sharing our passion for prevention of premature birth.
>
> Bill
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> > Sent: Oct 17, 2012 11:54:26 AM PDT
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>>> Please contact Dr. Smythe's office to resolve this issue ASAP.
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>>>
>>>
>>>
>>> David Smith
>>> Program Coordinator II
>>> Bureau of Managed Care
>>> (803) 734-0196
>>> (803) 255-8232 (fax)
>>>

>>> Confidentiality Note

>>>

>>>

>>> This message is intended for the use of the person or entity to
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> agent > responsible to > deliver it to the intended recipient, you are
> hereby > notified that > any dissemination, distribution or copying of
> this > information is > STRICTLY PROHIBITED.

>>>

>>> If you have received this in error, please notify us immediately
>> and > destroy the related message.

DEPARTMENT OF HEALTH AND HUMAN SERVICES
OFFICE OF DIRECTOR

ACTION REFERRAL



| | |
|-------------------------------|-------------------------|
| TO <i>Giese / Williams</i> | DATE <i>10-15-12</i> |
|-------------------------------|-------------------------|

| DIRECTOR'S USE ONLY | ACTION REQUESTED |
|--|---|
| 1. LOG NUMBER <i>001108</i> | <input type="checkbox"/> Prepare reply for the Director's signature DATE DUE _____ |
| 2. DATE SIGNED BY DIRECTOR <i>cc: Mr. Heck, Singleton</i> <i>* give Jenny a copy of response for Governor's office *</i> | <input checked="" type="checkbox"/> Prepare reply for appropriate signature DATE DUE <i>10-24-12</i> |
| | <input type="checkbox"/> FOIA DATE DUE _____ |
| | <input type="checkbox"/> Necessary Action |

| APPROVALS (Only when prepared for director's signature) | APPROVE | * DISAPPROVE (Note reason for disapproval and return to preparer.) | COMMENT |
|--|-----------------|---|---------|
| 1. <i>Sal Williams</i> | <i>10-22-12</i> | | |
| 2. <i>BG Giese</i> | <i>10/24/12</i> | | |
| 3. | | | |
| 4. | | | |

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OCT 15 2012

Department of Health & Human Services
OFFICE OF THE DIRECTOR

Name: Shauna Henderson
Member ID: 40807627
DOB: 11/21/84

10/09/12

Attr: Governor Nikki R. Haley/Tony Keck

Shauna Henderson is a 27 year old female with a history of two preterm deliveries at 35 and 36 weeks. She is currently 27 weeks and 2 days pregnant and under care at our practice. She has been denied coverage for Makena, the compound form of 17-hydroxyprogesterone, and Aler home health administration of the medication. As the only Maternal Fetal medicine specialist in, Columbia, SC, I cannot fathom why this patient would be denied this necessary medication. It is imperative that she receive weekly injections of 17-hydroxyprogesterone immediately. This should have been started at 17 weeks but Medicaid has denied this, even the compounded product.

Sincerely,



Alexander Smythe MD, MFM

Alexander R. Smythe, II, M.D.

1301 Taylor Street • Suite 6-J • Columbia, SC 29201

(803) 251-8430 • Fax (803) 988-1445



tending to the unique nature of women

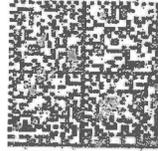
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0001367626 OCT. 11. 2012

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OCT 13 2012

Tony Heck
Office of the Director
1801 main st.
Columbia, SC 29201

Department of Health & Human Services
OFFICE OF THE DIRECTOR

29201240903





October 24, 2012

Alexander R. Smythe, II, M.D.
Columbia Women's Healthcare
1301 Taylor Street, Suite 6-J
Columbia, South Carolina 29201

Dear Dr. Smythe:

Thank you for contacting Governor Nikki Haley's office regarding your concerns about coverage for compounded 17 alpha hydroxyprogesterone caproate (17-P).

The South Carolina Department of Health and Human Services (SCDHHS) strongly supports the availability of 17-P for its recipients. Coverage of this product in a uniform fashion is one of the primary goals on the Agency's Birth Outcomes Initiative. As a result, 17-P is available through all medical delivery systems (Fee for Service (FFS), Medical Home Networks, and Managed Care Organizations) to recipients with a history of preterm deliveries. The SCDHHS currently covers both 17 alpha hydroxyprogesterone caproate (17-P) and Makena® which both have the same clinical indications. A bulletin was issued on May 18, 2011 outlining the policy and procedures for these products. For your convenience we have included the link, <http://www.scdhhs.gov/Internet/pdf/17AlphaHydroxyprogesteroneCaproate.pdf>.

After reviewing this case, it appears that the initial request for 17-P was submitted through the FFS pharmacy contractor Magellan Health. The request was denied because 17-P is a physician administered drug and not a covered pharmacy benefit. On October 17, 2012 your staff was contacted by Dr. William Burnham, Medical Director for Select Health and authorization for 17-P was immediately granted for your patient. Select Health expedited the delivery of the product from their South Carolina compounding pharmacy. As an alternative, Select Health offered reimbursement to you if you elected to provide the first shot to your patient out of your office stock. It may be helpful for your staff to review the acquisition process for the various plans that are supported by your practice to ensure timely delivery of this product to your patients in the future.

We greatly appreciate your continued support of the South Carolina Medicaid program as we all strive to prevent premature births. If you have any questions or concerns please contact Ms. Maureen Ryan, Project Manager, Office of Medical and Health Services at (803)-898-3067.

Sincerely,

Melanie "BZ" Giese, RN
Deputy Director

MG/wm

Jennifer Lynch

To: Cooper, Sue
Subject: RE: Correspondende from Dr. A. Smythe
Attachments: Dr. Smythe Response - Log 108.pdf

Hi Sue,

Attached is the DHHS response to Dr. Smythe.

Thanks,

From: Cooper, Sue [<mailto:SCooper@oepp.sc.gov>]
Sent: Monday, October 15, 2012 4:24 PM
To: Jennifer Lynch
Subject: Correspondende from Dr. A. Smythe

Jenny,

RE: Prescription medication coverage for patient, S. Henderson

Forwarding a copy of Dr. Smythe's correspondence to DHHS for review. Thank you for your help!!

Susanne Cooper
Governor's Office
Constituent Services
(803) 734-9873

Brenda James

From: Jennifer Lynch
Sent: Wednesday, October 24, 2012 4:07 PM
To: Annmarie McCanne; Brenda James
Subject: RE: Close Log 108

Thank you, I will email the lady from the gov's office now. Brenda, I will give you a copy of the email to place in the file.

From: Annmarie McCanne
Sent: Wednesday, October 24, 2012 3:43 PM
To: Brenda James; Jennifer Lynch
Subject: Close Log 108

Please see attached.

Annmarie "Annie" McCanne

Administrative Coordinator
Office of Medical Services
803-898-0178
803-255-8235, Fax
mccanne@scdhhs.gov