

DEPARTMENT OF HEALTH AND HUMAN SERVICES
OFFICE OF DIRECTOR

ACTION REFERRAL

TO	DATE
Stensland	5-22-07

DIRECTOR'S USE ONLY		ACTION REQUESTED	
1. LOG NUMBER	000731	<input type="checkbox"/> Prepare reply for the Director's signature DATE DUE _____	
2. DATE SIGNED BY DIRECTOR	cc: Wells, Davis, Bowling, Giese	<input checked="" type="checkbox"/> Prepare reply for appropriate signature DATE DUE <u>5-31-07</u> <input type="checkbox"/> FOIA DATE DUE _____ <input type="checkbox"/> Necessary Action	

Handed 6/21/07 letter

APPROVALS (Only when prepared for director's signature)	APPROVE	* DISAPPROVE (Note reason for disapproval and return to preparer.)	COMMENT
1.			
2.			
3.			
4.			

RECEIVED

MAY 21 2007

**MEDICAL SERVICES
DHHS**

From: Governor Mark Sanford
To: yoyolun2@bellsouth.net
Date: Thu, May 17, 2007 1:31 PM
Subject: Your Correspondence

To: Ms. Brooke Lundeen
yoyolun2@bellsouth.net

Dear Brooke,

Thank you for your e-mail. I certainly understand your concerns and am asking that someone from the South Carolina Department of Health and Human Services contact you regarding a listing of Medicaid providers. You should be hearing from that office soon. Until then, thanks again for writing.

Mark

cc: Ms. Susan B. Bowling, Acting Director
South Carolina Department of Health and Human Services

*Log: Stensland
C. Wells/Davis
Bowling/Bz*

RECEIVED

MAY 22 2007

Department of Health & Human Services
OFFICE OF THE DIRECTOR

601846

RECEIVED

MAY 07 2007

Referred to NSAnswered Cooper

From: <yoyolun2@bellsouth.net>
To: <governor@gov.sc.gov>
Date: Fri, May 4, 2007 3:23 PM
Subject: Governor Request Information form

Brooke
Lundeen
PO Box 741
Pacolet Mills
SC
29373

yoyolun2@bellsouth.net

I have tried contacting the Medicaid people about this and i can't get anyone to do anything about this problem. On their website they have a list of providers but they don't keep it current. I've tried calling almost all the numbers on the physican's list and they either act appalled that i would call and ask do they take medicaid or it's not what is listed on the page. I think this is a big problem, especially considering not many doctors accept medicaid which is hard enough to try to get health care in itself. I don't want to have to resort to going to a "learning clinic" where there are interns that don't have experience and don't really listen to mine or my family's needs. I have a daughter with a serious heart defect and she deserves the best not different doctors who i have to explain her condition to everytime i go take her to the doctor for something. It upsets me that these people aren't concerned that i can't find proper healthcare. All i ask is that this list be kept up to date with correct information is that too much? Thanks in advance for your help.

Brooke Lundeen



State of South Carolina
Department of Health and Human Services

Log 0731
✓

Mark Sanford
Governor

Susan B. Bowling
Acting Director

June 21, 2007

Ms. Brooke Lundeen
Post Office Box 741
Pacolet Mills, South Carolina 29373

Dear Ms. Lundeen,

We received your e-mail regarding your search for Medicaid providers. The South Carolina Department of Health and Human Services (SCDHHS) makes all efforts to ensure the list of participating Medicaid providers is updated regularly. While it is now updated at least annually, we are currently reviewing policy to determine whether more frequent updates are warranted. Please be aware that some health providers who do participate in the Medicaid program choose to cap the number of Medicaid patients they see in their practice, and some may not be accepting new patients.

We appreciate your concern regarding this issue and wish to help you identify a suitable provider in your area. I am forwarding your contact information to a member of our Physicians Services staff and they will follow-up with you. Please feel free to contact me or Jeff Stensland at (803) 898-2584 regarding this or any other Medicaid issue.

Sincerely,

William L. Wells, CPA
Deputy Director

WLW/sh