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Nikki R. Haley, Governor
Marcia S. Adams, Executive Director

OMBUDSMAN'S OFFICE
James Casserly, Director
1200 Senate Street, Suite 104
Columbia, SC 29201
803.734.5049
803.734.5167 fax

March 25, 2016

Ms. Elizabeth Knox
222 Weed Drive
Columbia, South Carolina 29212-8502

Dear Ms. Knox,

Thank you for your correspondence. I am so sorry to hear of the difficulties you are experiencing and would love to be of help. Please either give me a call at 803.734.5049 or send me your number so we can discuss the issue and determine what assistance may be available.

Thanks again for writing. I look forward to hearing from you.

Sincerely,

Jamal Smith

Please call me at 744-2853
Urgent.

