

**From:** DTO Service Desk <servicedesk@admin.sc.gov>  
**To:** Adams, ChaneyChaneyAdams@gov.sc.gov  
**Date:** 2/18/2016 3:34:38 PM  
**Subject:** Incident 998011 [ECS.Desktop Support.Client.Wipe/Image/Prepare]

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## Incident 998011 Initial Notification

[create a new request/incident/problem/change/issue](#)

### Summary

Laptop stolen. Need to prepare a replacement for her.

### Description

Laptop stolen. Need to prepare a replacement for her.

Affected End User	Incident Area
Affected End User Phone #	
Affected End user Agency	
Affected End User Email	
Adams, Chaney	
803-734-3146	
Governor, Office of the	ECS.Desktop Support.Client.Wipe/Image/Prepare
chaneyadams@gov.sc.gov	

Reported By	Assignee	Group
Heaster, Chris	Heaster, Chris	Desktop Support
Severity	Urgency	Impact
	3-Medium	5-Low

### Incident Description

Laptop stolen. Need to prepare a replacement for her.