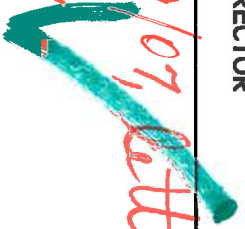


DEPARTMENT OF HEALTH AND HUMAN SERVICES
OFFICE OF DIRECTOR

ACTION REFERRAL

TO	DATE
<i>Baoling</i>	<i>6-28-07</i>

DIRECTOR'S USE ONLY	ACTION REQUESTED
1. LOG NUMBER 000803	<input checked="" type="checkbox"/> Prepare reply for the Director's signature DATE DUE <i>7-6-07</i>
2. DATE SIGNED BY DIRECTOR <i>Cleared 7/9/07, letter attached</i> 	<input type="checkbox"/> Prepare reply for appropriate signature DATE DUE _____ <input type="checkbox"/> FOIA DATE DUE _____ <input type="checkbox"/> Necessary Action

APPROVALS (Only when prepared for director's signature)	APPROVE	* DISAPPROVE (Note reason for disapproval and return to preparer.)	COMMENT
1.			
2.			
3.			
4.			

Log: Bowling
div. sign

864-834-8912

T

0927/07

RE the Snapshot m/kar,

PO Box 68
My Grandview Rd

Case Number - 0788112220

Number 8046

3, 2650-0068

Also for the ~~Condensation~~

the 2nd second letter to you, all

on 01/19/07 I had ~~found~~ as I received

my ~~apparent~~ to be ~~it~~ on 7

thru the ~~series~~ to ~~it~~, as

on kind of the ride. They sent the

along of the me and as the

these called the Van service and

took to them.

All of agreed for a replacement

of 1261 at 3:10 pm as it happened again

I called and reminded them to send a

car. As the lady gave me a

number to call at was a lot of no

number, the Man that answered the

phone said they did not do train

stations. But that number was a

number.

So I called the 467-3122 number

and the number had and told me

by what the Man said, the lady

said that she had already called

the number and received that they

needed a car for me.

In case I thought they sent a car

me. I thought the ride for the car

I got off in and off there was well

and had a people on 1-201 that left

me from the left side of my driving door

at the the side of. So.

I have had 14 repairs on my back

I have had both of my knees swelled
on & on my back my knees put a
very little the old man Bailey have been
swollen on & I suppose some of
have Bad Reuma.
I can not walk with out the
Walker and I can not stand up
with out the ~~Walker~~ Walker. I do not
have to tell something in future about
my self and I am so slow old
~~It~~ I hope I live at all the way
the I am sure are trying to do
me, at all.

My Mother so I saying for the doctor
see as well as only and I see I do not
want to be hurt. I hope there any
one else. But I think I should all
beated as well as any other.

Something I feel to the doctor about the
I am I give I don't a letter before
but I did not do any good, I
receive some calls on it of think on
6/22 I hope and I may to someone
I know for my self.

I live on a stringer way. It no
place for a father to be let down or
I have been riding. I hope I give the
quite some time. And the (heavy)
but I try different way. I do it
I hope that the good I will make
some change for my self.

May the Lord I and please. You all
for good of some

P.S. I may can come out and I know me, and you can

~~74~~

95

Come out and see me for
you all self so that you all
can see that I am selling the
fruit.
I don't just to make up any thing
just kind of sell it like I usually
find on the way I passed
them that with you all services
I can be a king all children
I will.
I don't want to get something else
but I don't like to let up
any more
I don't see you all. Please
please my writing and my spirit
please with in my hands.

RECEIVED

JUN 28 2007

Department of Health & Human Services
OFFICE OF THE DIRECTOR

Jefferson Jones
P.O. Box 8
Newlin Road, S.C. 29630

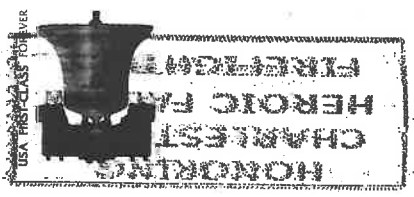
RECEIVED
JUN 28 2007
Department of Health & Human Services
OFFICE OF THE DIRECTOR

29202+4205

Columbia, SC 29202-4205

AT T. G. W. Mack & Sanford & M. P. H. M. Ken-
S. G. Smith Carolina, Capital St.
P.O. Box 8206

GREENVILLE SC 296
27 JUN 2007 PM 1 T





State of South Carolina
Department of Health and Human Services

Mark Sanford
Governor

Susan B. Bowling
Acting Director

July 9, 2007

Ms. Josephine Jones
Post Office Box 68
Travelers Rest, South Carolina 29690

Dear Ms. Jones:

Thank you for your letter dated June 28, 2007, regarding Medicaid non-emergency transportation services. We appreciate your taking the time to share your personal experience with us.

Please accept our sincere apology for the problems that you encountered regarding your transportation needs. The Department of Health and Human Services (DHHS) is continuously in the process of reviewing feedback received from beneficiaries regarding recent changes in the way Medicaid transportation services are arranged and provided. Transportation can be rendered by way of van, automobile, bus, or other appropriate vehicle.

DHHS transportation staff reviewed your concerns regarding the method of transportation you have recently received. The transportation broker in your area, Medical Transportation Management (MTM), is responsible for authorizing and scheduling your transportation service. DHHS is working closely with MTM to ensure that reliable and quality transportation services are provided to Medicaid beneficiaries.

Thank you again for your letter. Your feedback will help us continue to improve transportation services. If you need additional assistance or experience further difficulty with Medicaid transportation services, please call Ms. Shirley Carrington, Team Leader for Transportation Services at (803) 898-2655.

Sincerely,

Susan B. Bowling
Susan B. Bowling
Acting Director

SBB/mac