

**From:** Dick Dyer and Associates, Inc <mercedes-benz@express.medallia.com>

**To:** Veldran, KatherineKatherineVeldran@gov.sc.gov

**Date:** 4/26/2014 10:07:01 AM

**Subject:** Thank you from Dick Dyer and Associates, Inc

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Dear KATHERINE VELDRAN,

Thank you for choosing us for your vehicle's service needs.

In approximately 10 days, Mercedes-Benz USA will be sending a survey regarding your service experience. We ask that you please complete the survey, as the results will help our efforts in providing you with a world-class experience during each interaction.

In the meantime, if you have any questions or concerns, please use the link below to provide additional details and the appropriate person from our dealership will follow-up.

[Request Follow-Up](#)

Best regards,

**Dick Dyer and Associates, Inc**

If you have trouble accessing the follow-up link, you may also copy and paste the following URL into your browser:  
<http://survey.medallia.com/?czvdx183c9ss45>