

**From:** Shelia Welch <Shelia.Welch@caresouth-carolina.com>  
**To:** Zavoras, Catherine <cZavoras@aging.sc.gov>  
**CC:** Ellison, Ruchelle <rellison@aging.sc.gov>  
Kester, Tony <kester@aging.sc.gov>  
Watson, Dale <dwatson@aging.sc.gov>  
**Date:** 12/3/2014 11:51:27 AM  
**Subject:** RE: Caresouth Corrective Action Plan - Legal Services

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Cat, I understand the the corrective action plan is my responsibility. But I don't provide direct legal service and until I know what barriers the contractor is facing I can't move forward. We promote the program and make referrals as indicated by our contacts/assessments, but that doesn't tell me why the funds aren't being utilized. I have many unanswered questions that only the contractor can answer before I can move forward with a plan.

As a side note, we are running out of our brochures, can we use some of the funding to reorder the brochures you approved before?

Sent from my Verizon Wireless 4G LTE smartphone

----- Original message -----

**From:** "Zavoras, Catherine" <cZavoras@aging.sc.gov>  
**Date:** 12/03/2014 11:33 AM (GMT-05:00)  
**To:** Shelia Welch <Shelia.Welch@caresouth-carolina.com>  
**Cc:** "Ellison, Ruchelle" <rellison@aging.sc.gov>, "Kester, Tony" <kester@aging.sc.gov>, "Watson, Dale" <dwatson@aging.sc.gov>  
**Subject:** RE: Caresouth Corrective Action Plan - Legal Services

Shelia,

Thanks for the follow up to Ruchelle. SCLS can provide you with a copy of your contract, but the responsibility for creating a corrective action plan and ensuring that you use your funding and for meeting the requirements of the Older Americans Act and following the Legal Services Standards falls to you. The plan is your plan...and you will use it to ensure that the contractor does what you instruct. You will need to submit your plan because it includes many tasks, including all of the activities that you will sponsor/participate in to ensure compliance.

Regards,  
Cat

Catherine S. Zavoras  
State Legal Services Developer  
South Carolina Lieutenant Governor's Office on Aging  
Office of the State Long Term Care Ombudsman  
1301 Gervais Street, Suite 350  
Columbia, SC 29201  
Phone 803-734-9983, Fax 803-734-9988  
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**From:** Ellison, Ruchelle  
**Sent:** Friday, November 21, 2014 9:55 AM  
**To:** Zavoras, Catherine  
**Cc:** Finance Help, Aging  
**Subject:** FW: Caresouth Corrective Action Plan - Legal Services

FYI

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**From:** Shelia Welch [<mailto:Shelia.Welch@caresouth-carolina.com>]  
**Sent:** Friday, November 21, 2014 9:49 AM  
**To:** Ellison, Ruchelle  
**Cc:** Todd Shifflet; Ann Lewis; Mark Smith  
**Subject:** RE: Caresouth Corrective Action Plan - Legal Services

Ruchelle, I have followed up with SC Legal Services. Andrea Loney has assured me it is forthcoming.

Shelia Capps Welch, Director  
Vantage Point,a division of CareSouth Carolina, Inc.  
Pee Dee Region Area Agency on Aging and Disability Resource Center

843-383-8632 Office  
843-383-8754 Fax  
843-230-1277 Cell

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**From:** Ellison, Ruchelle [<mailto:rellison@aging.sc.gov>]  
**Sent:** Friday, 21 November, 2014 9:44 AM  
**To:** Todd Shifflet; Ann Lewis; Shelia Welch  
**Cc:** Kester, Tony; Zavoras, Catherine; Finance Help, Aging  
**Subject:** Caresouth Corrective Action Plan - Legal Services  
**Importance:** High

Dear Ms. Lewis, Mr. Shifflet, and Ms. Welch:

The LGOA would like to inquire about the Corrective Action Plan for Legal Services. A letter requiring a corrective action plan due to non-compliance with the Older Americans Act was provided to Ms. Welch at the AAA Director's meeting on October 29, 2014. The deadline for submitting all documents and/or plan was November 17, 2014. As of today, the LGOA has not received Caresouth's plan.

Please advise on the status of the Corrective Action Plan.

Thank you for your continued partnership in our mission to enhance the lives of seniors and adults with disabilities in South Carolina.

Finance Team  
South Carolina Lieutenant Governor's Office on Aging  
1301 Gervais Street, Suite 350  
Columbia, SC 29201

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