

March 4, 2015

**The Honorable Nikki R. Haley
Office of the Governor
1205 Pendleton Street
Columbia, South Carolina 29201**

Dear Governor Haley;

My wife, Mary Jean Choplin has a problem with the South Carolina Department of Motor Vehicles.

She became owner of an automobile from estate of her cousin in Georgia. On February 6, 2015, we went to the DMV at North Augusta, SC, at 1711 Ascauga Lake Rd, where we had a long wait to be served.

A lady quickly waited on my wife, and asked if she wanted the new title in that office, at that time, at a cost of \$20.00 or to send it to Columbia, at a cost of \$15.00, where it would be delivered in 15 days.

We needed it and wanted it then, and paid the \$20.00. She filled out the paper, accepted the old title from Georgia, and went to send the information on the computer, then said the computer was "down" or not able to communicate with Columbia. Then she returned \$5.00, and said it would be sent to Columbia.

She said if the new title was not delivered within 15 days to come back to the North Augusta office.

The new title had not been received, on February 25, 2015, so we went back to the DMV at North Augusta. We were quickly informed by the reception person at the entrance, that the whole state of South Carolina DMV computer was out of service. We were given a telephone number, 803-896-5000 to call, about the problem.



My wife, the same day, at home, called that telephone number, and a person answered, that spoke in a language, other than English. She asked to talk to someone in English. The person hung up.

She called back, and talked to a lady, that could not find anything about the new title. She was given information of VIN number, Registration, etc., and finally located it, but said she had no control of it, it had to be sent to, or was someplace else in another department.

As of this date March 4, 2015, we have not heard from anyone, or received anything about the title. We have not received it.

It has been difficult, not having the car to drive, and it has just set idle.

Sincerely, hoping something can be done soon.

 
**Curtis D. Choplin, for Mary Jean Choplin
612 Biltmore Drive
North Augusta, SC 29841**

803-279-5761

See Attachments:



SOUTH CAROLINA DEPARTMENT OF MOTOR VEHICLES

0048 North Augusta
1711 ASCAUGA LAKE RD
NORTH AUGUSTA, SC 29841-0000

Receipt of Fees Paid

22709124
CHOPLIN, MARY JEAN S
612 BILTMORE DR
NORTH AUGUSTA, SC 29841-4230

Reference No: 0

SERVICES

| Customer Name | ServiceDescription | Identifier | Amount |
|----------------------|--------------------|------------------------|---------|
| CHOPLIN, MARY JEAN S | OUT OF STATE TITLE | 770480290689821 | \$15.00 |
| | | VIN: 1G6KD54Y9WU746252 | |
| | | Donate Life SC: | \$0.00 |
| | | Total Fees Due: | \$15.00 |

PAYMENTS

| | | |
|------|------------------------|---------|
| Cash | | \$20.00 |
| | Total Payments: | \$20.00 |
| | Change Due: | \$5.00 |

End of Receipt

STEVEN KENDRICK
RICHMOND COUNTY TAX COMMISSIONER
2816 WASHINGTON RD SUITE 109
AUGUSTA GA 30909
(706) 821-2475

LUCILLE S WILSON
1998 CADI 4S
1G6KD54Y9WU746252
000000034394606
0060 07/16/2014 TKM

TOTAL FEES PAID

0.00

PURCH DT: 03/13/1998

75553550

STATE OF GEORGIA
MOTOR VEHICLE REGISTRATION

1G6KD54Y9WU746252 - 1998 CADI DEVILLE DEVILL 4S

Tag Number: DP33JG

Expires: 08/20/2015

Valuation 10079W \$790

Tag Fee: 20.00

Title Number: 000000034394606

Equip. No:

County: 006 District: 01 Mill Rate:

Fuel: G

Farm Vehicle? N GVW:

Color: GRN

Classification: DISABLED PERSON

Insurance Status: VALID INSURANCE COVERAGE

Customer 1 No: 000252300172

Customer 2 No:

LUCILLE S WILSON
1916 WATKINS ST
AUGUSTA GA 30904-4255

THIS IS NOT A BILL
THIS IS YOUR RECEIPT

*** RETAIN FOR TAX PURPOSES ***

Signature: *Lucille S. Wilson*