

DEPARTMENT OF HEALTH AND HUMAN SERVICES
OFFICE OF DIRECTOR

ACTION REFERRAL

TO	DATE
<i>Medical Services/Giese</i>	<i>3-15-11</i>

DIRECTOR'S USE ONLY	ACTION REQUESTED
1. LOG NUMBER <i>100414</i>	<input type="checkbox"/> Prepare reply for the Director's signature DATE DUE _____
2. DATE SIGNED BY DIRECTOR <i>Checked 3/31/11 letter attached.</i> 	<input checked="" type="checkbox"/> Prepare reply for appropriate signature DATE DUE <i>3-24-11</i> DATE DUE _____ <input type="checkbox"/> Necessary Action

APPROVALS (Only when prepared for director's signature)	APPROVE	* DISAPPROVE (Note reason for disapproval and return to preparer.)	COMMENT
1.			
2.			
3.			
4.			

March 8, 2011

RECEIVED

MAR 15 2011

Dianna R. Fain
5000 Epson Plantation Drive, Suite B
Moncks Corner, SC 29461

Department of Health & Human Services
OFFICE OF THE DIRECTOR

South Carolina Solutions
C/o Tony Keck, "DHHHS Director"
POB 8206
Columbia, SC 29202-8206

Re: Reconsideration for Timely Filing for all claims submitted on January 1, 2010 to present
(NPI: 1861503146 / Tax Id: 260834842)

To Whom It May Concern:

Over the past two years Moncks Corner Pediatrics, LLC has suffered financially as the result of a former employee who was entrusted with the financial responsibilities within the practice, including filing insurance claims. Recently this employee was released and charged with embezzlement, and is now facing additional charges for intentional negligence.

On November 15, 2010 I was hired by Dr. West as the practice administrator. During this time I have discovered that many insurance claims over the past couple of years were never filed. It has also been discovered that many of the remittances received were never posted to the patient's account which made the aging A/R report appear grim. Among the few items mention there are many more billing discrepancies. I hope you can sympathize with practice on the financial hardship we are facing. The act of negligence from the prior employee has had a tremendous affect on the financial position of the practice.

In an effort to financially restore MCPeds, I am requesting your consideration to waive all claims denied for timely filing from January 1, 2010 to present. MCPeds has been placed in a difficult position at no fault of their own. If there is any additional information I could provide to you that would expedite this matter, please fell free to contact me at your earliest convenience @ (843) 761-2000. Thank you for your time and consideration of this important matter.

Sincerely,



Dianna R. Fain
Practice Administrator

Cc: William Steeney
Provider Service Representative

Dr. Joseph R. West
c/o Angel Kest "Pia."
POB 8206
Columbia, SC 29202-8206

292028206

Department of Health & Human Services
OFFICE OF THE DIRECTOR

MAR 15 2011

RECEIVED

MONCKS CORNER PEDIATRICS
Dr Joseph R. West
500-B Epsom Plantation Dr.
Moncks Corner, SC 29461
Ph: (843)761-2000

UNITED STATES POSTAGE
FITNEY BOWES
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MAILED FROM ZIP CODE 29461



DEPARTMENT OF HEALTH AND HUMAN SERVICES
OFFICE OF DIRECTOR

ACTION REFERRAL

Vol

TO	DATE
<i>Medical Services/Grise</i>	3-18-11

DIRECTOR'S USE ONLY	ACTION REQUESTED
1. LOG NUMBER 1000414	<input type="checkbox"/> Prepare reply for the Director's signature DATE DUE _____
2. DATE SIGNED BY DIRECTOR	<input checked="" type="checkbox"/> Prepare reply for appropriate signature DATE DUE <u>3-24-11</u>
	<input type="checkbox"/> FOIA DATE DUE _____
	<input type="checkbox"/> Necessary Action

APPROVALS (Only when prepared for director's signature)	APPROVE	* DISAPPROVE (Note reason for disapproval and return to preparer.)	COMMENT
1. <i>BB Hoover</i>	<i>3/31 BZ</i>		
2.			
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RECEIVED
Dept of Health
Services

MAR 15 2011

Bureau of
Health Services

March 8, 2011

Diana R. Fain
5000 Epson Plantation Drive, Suite B
Moncks Corner, SC 29461

South Carolina Solutions
C/o Tony Keak, "DHHS Director"
POB 8206
Columbia, SC 29202-8206

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Sincerely,



Diana R. Fain
Practice Administrator

Cc: William Sweeney
Provider Service Representative

RECEIVED

MAR 15 2011

Department of Health & Human Services
OFFICE OF THE DIRECTOR

Handwritten address:
Dr. Joseph R. West
c/o Dr. Joseph R. West
POB 8204
Columbia, SC 29461

2920298205

OFFICE OF THE DIRECTOR
Department of Health & Human Services

MAR 15 2011

RECEIVED

MONCK'S CORNER PEDIATRICS
Dr. Joseph R. West
5000-B Epson Plantation Dr.
Moncks Corner, SC 29461
Ph: (843) 761-2000

UNITED STATES POSTAGE
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MAILED FROM ZIP CODE 29461
PITNEY BOWES





March 31, 2011

Ms. Diana R. Fain
5000 Epson Plantation Drive
Suite B
Moncks Corner, South Carolina 29461

Dear Ms. Fain:

The South Carolina Department of Health and Human Services (SCDHHS) is in receipt of your letter to the Director of South Carolina Medicaid concerning claims denied for timely filing. Your letter states that the issue causing the timely filing was due to an employee's embezzlement and neglect. On Wednesday March 23, 2011, you spoke with Ms. Maureen Ryan with the Division of Pharmacy, DME, and Physician Services and discussed that the claims in question were for dates of service from July 23, 2009 to January 28, 2010.

The Physician Laboratory and Other Medical Professionals manual states in Section I, page 25: "SCDHHS requires that only 'clean' claims and related ECFs received and entered into the claims processing system within one year from the date of service (or date of discharge for hospital claims) be considered for payment. A 'clean' claim is error-free and can be processed without obtaining additional information from the provider or from another third party. This time limit will not be extended on the basis of third-party liability requirements. However, the one-year time limit does not apply to Medicare cost sharing claims or to claims involving retroactive eligibility." We have reviewed your request and while the circumstances are unfortunate, we are unable to extend the agencies timely filing limitations to your practice.

Thank you for bringing your concerns to our attention and for you continued support of the South Carolina Medicaid Program. If you have any additional questions or concerns please feel free to contact Ms. Maureen Ryan at (803) 898-2551.

Sincerely,

Melanie "Bz" Giese, RN
Deputy Director

MG/wrs