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Collins, Melanie S <Melanie.Collins@SCDMV.net>
Date: 3/17/2004 5:00:36 PM
Subject: Richard Elmer Sunblad (CDL DISQUALIFIED FOR SERIOUS TRAFFIC VIOLATIONS) (PART 383.51 FEDERAL MOTOR CARRIER SAFETY REGULATIONS)

David,

After returning from lunch today Tuesday, March 17,2004, I was asked by Melanie Collins of my staff to please return a phone call to a very irate customer who had been disqualified for " 'SERIOUS TRAFFIC VIOLATIONS' " required of the Federal Motor Carrier Safety Regulations and also adopted in to South Carolina's Commercial Driver's License Act, Article 13 ,Section 56-1-2100 (F) S.C.Code Of Law.

The law requires that a "person is disqualified from driving a commercial motor vehicle for not less than sixty days if convicted of two serious traffic violations or one hundred twenty days if convicted of three serious traffic violations, committed in a commercial motor vehicle arising from separate incidents occurring within a three year period.Mr. Sunblad was convicted of two serious traffic violations as follows:

VIOL DATE	CONV DATE	TICKET#	VIOLATION DESCRIPTION
11/25/2003	01/05/2004	B307802	Changing Lanes Improperly
08/01/2003	09/03/2003	B126135	Following to closely

Beginning Date: 12:01 AM 03/12/2004

Ending Date:MIDNIGHT 05/10/2004

Three other areas had spoken to Mr. Sunblad before he spoke to Melanie Coillins from the CDL Compliance Office and no one could satisfy him because he was wanting a hearing or access to some sort of appeal process associated with the 'SERIOUS TRAFFIC VIOLATIONS". There is no appeal process and there is no hearing process inasmuch this disqualification is mandatory by both Federal and State law.

Anyone he spoke with including me who could not tell him what he wanted to hear was in his words uncaring,rude, unprofessional,arrogant,etc.He continued to want to climb the chain of command and when I told him our directors name was Ms.Marcia Adams he was incredulous that she was a woman. I asked him if he had a problem with our director being a female/woman and his reply was "of course I do, what could/does she know about what it takes to drive big trucks on the highway".

My recommendation is that if you here from Mr. Sunblad , is that you explain that you understand that he has a complaint and that you want it in writing so that you can provide him a response. He is someone you will never please unless he hears what he wants and is very rude in his comments and opinions.