

From: American Airlines <americanairlines@email.aa.com>
To: Kester, Tonykester@aging.sc.gov
Date: 4/9/2015 1:39:40 PM
Subject: Welcome to the AAdvantage program

[Here's information about your new AAdvantage account](#)

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[Reservations](#) [Redeem Miles](#) [My Account](#) [Deals](#)

Hello Anthony,

AAdvantage® Number: 5H03EF6

Welcome, you're now a member of the award-winning AAdvantage program, the most rewarding airline loyalty program — period.

We've created an AAdvantage account for you and transferred your Dividend Miles® mileage balance, Preferred-qualifying activity and million mile balance into your account on a one-to-one ratio, as well as your Preferred status. You should begin using your new number immediately.

Here's what's new:

Your account

You can log in to your AAdvantage account on [usairways.com](#) or [aa.com](#) using your new AAdvantage number and Dividend Miles password.

Earning & redeeming

We'll make sure you get credit for all the miles you earn during this transition, even if your Dividend Miles number was listed in your reservation or with a partner. It may take a few days for this activity to post.

Moving forward, use your AAdvantage number when you book travel with us, and with partners, travel agencies and in corporate booking tools.

You can redeem your miles on [aa.com](#) or with AAdvantage

**Transferred Dividend Miles
balances from account
#40116155173
(as of 3/25/2015)**

Award eligible miles
0

Million mile balance
0

**2015 year-to-date
Preferred-qualifying miles**
0

**2015 year-to-date
Preferred-qualifying segments**
0

*You can view your historical
Dividend Miles transactions on
[usairways.com](#).*

Username
TKESTER

reservations. And now, you can also use them for upgrades on American, car rentals and hotel stays.

[Earning and redeeming in AAdvantage »](#)

Traveling with us

We'll continue to operate as two separate airlines with separate websites, mobile sites and apps until later this year. Until then, policies including same-day flight change and standby will vary by airline. You can still book travel on both websites. And, you should continue to check in and manage your trips with the airline operating your flight.

Thank you for your loyalty. We're glad to have you as part of the AAdvantage family.

Sincerely,

Suzanne L. Rubin
President, AAdvantage Loyalty Program

[Update Your Email Preferences](#)

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This email was sent to kester@aging.sc.gov because your Dividend Miles account balance has migrated to the AAdvantage program.

This email has been sent on behalf of American Airlines. We are happy to help you with any questions or concerns you may have. For all inquiries about American Airlines or the AAdvantage® program, visit aa.com/contactaa, send an email to webmaster@aa.com or contact us in writing at American Airlines, 4255 Amon Carter Blvd., MD 2400, Fort Worth, TX 76155-2503.

American Airlines reserves the right to change the AAdvantage® program and its terms and conditions at any time without notice, and to end the AAdvantage program with six months notice. Any such changes may affect your ability to use the awards or mileage credits that you have accumulated. Unless specified, AAdvantage miles earned through this promotion/offer do not count towards elite-status qualification or AAdvantage Million MilerSM status. American Airlines is not responsible for products or services offered by other participating companies. For complete details about the AAdvantage program, visit aa.com/AAdvantage.

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