

DEPARTMENT OF HEALTH AND HUMAN SERVICES
OFFICE OF DIRECTOR

ACTION REFERRAL

TO <i>Meladrop</i>	DATE <i>5-29-12</i>
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DIRECTOR'S USE ONLY		ACTION REQUESTED	
1. LOG NUMBER <i>000448</i>	<input type="checkbox"/> Prepare reply for the Director's signature DATE DUE _____	<input checked="" type="checkbox"/> Prepare reply for appropriate signature DATE DUE <i>6/7/12</i>	<input type="checkbox"/> FOIA DATE DUE _____
2. DATE SIGNED BY DIRECTOR <i>Chanel 6/5/12 Better attached.</i>	<input type="checkbox"/> Necessary Action		

APPROVALS (Only when prepared for director's signature)	APPROVE	* DISAPPROVE (Note reason for disapproval and return to preparer.)	COMMENT
1.			
2.			
3.			
4.			

RECEIVED

May 24, 2012

MAY 25 2012

Department of Health & Human Services
OFFICE OF THE DIRECTOR

SC Department of Health and Human Services
Attention: Sam Waldrep
Post Office Box 8206
Columbia, SC 29202-8206

Dear Mr. Waldrep:

I am enclosing a sample of the Curly brief product that is being purchased with state dollars for families with disabilities. I wanted you to be aware of the quality, or lack thereof, of the product. How can a family possibly use this? This is not an isolated incident but a common occurrence. The whole pack of thirteen briefs had to be thrown away.

I am aware of the state budget cuts and I understand working within budgetary constraints. I know there are no easy answers but I do feel the money could be better spent on a more reliable product.

Thank you for your time and consideration.

Sincerely,

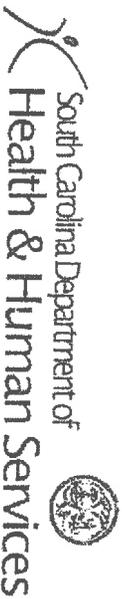


Gloria Mills
400 Front St.
Georgetown, SC 29440

Cc: Elizabeth Krauss, Executive Director, GCBDSN
Lisa McCray, Service Coordination Supervisor, GBDNSN

Enclosure

Log # 448



Anthony E. Keel, Director
Nikki R. Haley, Governor

June 5, 2012

Ms. Gloria Mills
400 Front Street
Georgetown, SC 29440

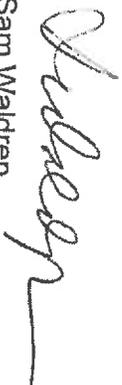
Dear Ms. Mills:

This is a follow up letter to our June 4, 2012 phone conference regarding issues you are having with the incontinence supplies provided through the Medicaid home and community-based waiver program.

The South Carolina Department of Health and Human Services (SCDHHS) currently has 146 enrolled incontinence providers; however, not all providers offer the same product lines. Some statewide providers may offer products made by several different manufacturers. The Curity brief supplied by your current provider is manufactured by Kendall and meets the state's minimum criteria.

Under the Medicaid program you have the right to choose a different provider if you are dissatisfied with the current product or provider. Another provider may offer a different product that could work better for your situation. Your service coordinator is responsible for assisting you in making that change. Attached is a list of providers that serve your area that supply incontinence products. If you have additional questions or concerns please do not hesitate to contact us.

Sincerely,


Sam Waldrep
Deputy Director

Brenda James



From: Teeshla Curtis
Sent: Thursday, June 07, 2012 4:51 PM
To: Brenda James
Cc: Jon Tapley; George Maky
Subject: Response Log 448
Attachments: Ref Log 000448 Response.pdf

Attached is the response for Log 448.

Teeshla Curtis

Administrative Coordinator
Office of Information Management
South Carolina Department of Health and Human Services
1801 Main Street
Columbia, South Carolina 29202
(803) 898-2502

Incontinence Providers Serving Georgetown County as of June 5, 2012

No	Provider Name	Participating County	Phone Number
1	Caring Hands Health Equipm	Georgetown	(843) 726-5669
2	Drucker Drugs and Medical	Georgetown	(843) 354-3141
3	First Choice Medical Equipment	Georgetown	(843) 756-4300
4	Tucker-Wells Medical	Georgetown	(843) 665-2092
5	Ace Medical LLC	Georgetown	(843) 536-0330
6	Advanced Medical Group LLC.	Georgetown	(803) 593-3411
7	Affordable Medical Home Supply	Georgetown	(864) 295-3965
8	Bryant Pharmacy And Supply	Georgetown	(864) 224-0711
9	CARESC HME LLC	Georgetown	(843) 436-0177
10	Carolina Care Medical Supplies	Georgetown	(843) 365-2273
11	CAROLINA ESSENTIALS INCON	Georgetown	(803) 528-3028
12	Chair and Equipment Rental	Georgetown	(704) 333-8431
13	Community Life Link LLC	Georgetown	(843) 464-4307
14	Dominion Health Care LLC	Georgetown	(843) 413-0182
15	Drucker Drugs and Medical	Georgetown	(843) 354-3141
16	First Choice Medical Equipment	Georgetown	(843) 756-4300
17	Healthcare Etc LLC	Georgetown	(803) 708-4750
18	Home Aide	Georgetown	(843) 527-2752
19	Home Delivery Medical	Georgetown	(864) 269-0283
20	Lake City Community Day Servic	Georgetown	(843) 374-8088
21	Long Term Care	Georgetown	(803) 254-8775
22	Medicine Man Medical Equipment	Georgetown	(843) 871-6944
23	Medsource Inc.	Georgetown	(803) 926-2919
24	MP Total Care Medical Inc	Georgetown	(866) 804-7067
25	Ocean Lakes Pharmacy Inc.	Georgetown	(843) 238-5159
26	Palmetto Pharmacy	Georgetown	(803) 943-9327
27	Palmetto Prosthetics and Ort	Georgetown	(843) 673-9222
28	Palmetto RX Solutions Inc	Georgetown	(803) 454-2290
29	Parental Labs and Nutrition	Georgetown	(864) 269-3068
30	Preferred Care Pharmaceuticals	Georgetown	(843) 769-6522
31	Prescription Shoppe	Georgetown	(843) 546-2222
32	Prestige Home Support	Georgetown	(843) 669-4664
33	Priority Home Medical LLC	Georgetown	(803) 534-1234
34	Reliable Medical Equipment	Georgetown	(843) 881-4928
35	Reliable Medical of Conway	Georgetown	(843) 234-1249
36	Responsive Solutions Inc.	Georgetown	(843) 497-5433
37	Ruth Louis Medical Supplies	Georgetown	(843) 221-5848
38	Sandhills Pharmacy Inc.	Georgetown	(843) 335-8297
39	Southeast Medical	Georgetown	(912) 355-0601
40	Tristate Medical Services	Georgetown	(864) 483-0101
41	USA Medical Supply Inc.	Georgetown	(706) 798-7950
42	Valve Medical Inc	Georgetown	(800) 861-4965
43	Wilmington Medical Supply	Georgetown	(910) 392-5556