

**DEPARTMENT OF HEALTH AND HUMAN SERVICES
OFFICE OF DIRECTOR**

ACTION REFERRAL

TO Myers	DATE 3-26-09
------------------------	----------------------------

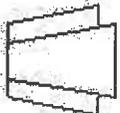
DIRECTOR'S USE ONLY	ACTION REQUESTED
1. LOC NUMBER J00531	<input type="checkbox"/> Prepare reply for the Director's signature DATE DUE _____
2. DATE SIGNED BY DIRECTOR Ms. Foraker Ref Log # 456 	<input checked="" type="checkbox"/> Prepare reply for appropriate signature DATE DUE <u>4-6-09</u> <input type="checkbox"/> FOIA DATE DUE _____ <input type="checkbox"/> Necessary Action

APPROVALS <small>(Only when prepared for director's signature)</small>	APPROVE	* DISAPPROVE <small>(Note reason for disapproval and return to preparer.)</small>	COMMENT
1. Extend until 4/13/09, see attached e-mail			
2. * Cleared 4/15/09, letter attached			
3.			
4.			

RECEIVED

MAR 25 2009

**MEDICAL SERVICES
DHHS**



Physical Address:
600 North Wheeler Avenue
Prosperity, SC 29127

Lovelace Family Medicine, P.A.

*Our Mission since 1988
Compassionate Quality Care to the Glory of God*

Mailing Address:
PO Box 630
Prosperity, SC 29127

Office: (803) 364-4852
Fax: (803) 364-2014

RECEIVED

MAR 26 2009

**Department of Health & Human Services
OFFICE OF THE DIRECTOR**

Felicity Myers
Deputy Director
DHHS
Main Street
Columbia, SC 29203

Re:
TARA YOUNG
2512 PINE STREET
NEWBERRY, SC 29108
Medicaid #:5563314201
Wellpath # 0054645107

Thank you for writing me back. I am in receipt of your letter of 03/16/09 in reference to my letter to CHC Cares on 02/12/09. I have yet to receive a response from CHC Cares or from Mr. Bryson in regard to denial of payment for visit 02/03/09.

What do you consider a reasonable time period to wait on CHC Cares of South Carolina to complete their internal review process? It has now been six weeks.

Sincerely,

Oscar F. Lovelace, Jr., MD

From: Felicity Myers
To: Brenda James; Margarete Keller; Annmarie McCanne
Date: 4/6/2009 8:22 pm
Subject: Re: Fwd: Re: Log 531

CC: Beverly Hamilton
lets make it 4/13; if we haven't heard from billing clerk, we'll need to respond saying we are waiting on that just to get response to him.

>>> Annmarie McCanne 04/06/09 2:38 PM >>>
Felicity,

Can we get an extension for Log 501 from Dr. Lovelace? Jeff Bryson is waiting to hear from Dr. Lovelace's billing clerk. The due date is 4/06/2009. Please advise.

Thanks,
Annie

Annmarie "Annie" McCanne
Administrative Assistant
Bureau of Care Management & Medical Support Services
Phone 803-898-4614
Fax 803-255-8232
mccanne@scdhhs.gov

Log # 531



State of South Carolina
Department of Health and Human Services

Mark Sanford
Governor

Emma Forkner
Director

April 15, 2009

Oscar F. Lovelace, Jr., M.D.
Lovelace Family Medicine, P.A.
Highway 76
Post Office Box 630
Prosperity, South Carolina 29127

Dear Dr. Lovelace:

Upon receipt of your letter of March 22, 2009, Jeff Bryson, Program Manager, Managed Care Department, contacted CHCcares of South Carolina in the matter of your appeal for denial of payment for services provided to Ms. Tara Young on February 3, 2009. Mr. Bryson was provided a copy of the appeal decision letter sent to you dated March 12, 2009. Mr. Bryson contacted your office and left voice messages with Beth Gordon and Linda Kinard; however, he has not received a response to confirm that you received the letter from CHCcares. For this reason, I have enclosed a copy of that letter for your review/records.

You may pursue this denial further and request a State Fair Hearing with written consent for you to act on your patient's behalf. Please mail your request and a copy of your patient's signed consent to:

South Carolina Department of Health and Human Services
Attention: Division of Appeals and Hearings
Post Office Box 8206
Columbia, South Carolina 29202

If you have any questions about this letter or need further assistance, please contact Mr. Bryson at (803) 898-2823.

Sincerely,


Felicity Myers, Ph.D.
Deputy Director

FM/hhc

Enclosure



140 Stoneridge Drive, Suite 200
Columbia, South Carolina 29210
Provider Services (866) 802-2477

March 12, 2009

TO: Lovelace Family Medicine
Attn.: Oscar F. Lovelace
Post Office Box 630
Prosperity, SC 29127

RE: Member's Name: Tara Young
CHCcares ID#: 0054645107
Date(s) of Service: 02/03/09

Dear Health Care Provider:

On 02/20/09, we received your request for pre-service authorization of coverage for an office visit and echocardiogram on the date(s) of service listed above. Your request has been administratively denied. The reason for the denial is:

After case and documentation reviewed, there is no documentation that indicates any significant diagnostic or therapeutic implications based on the result of the indicated test. The medical necessity of the requested test has not been demonstrated.

To obtain authorization for any future services, please call the Health Services Preauthorization Department at (866) 802-2475. Please note that all new prior authorization requests must have sufficient information to make a medical necessity determination.

For questions about this letter, please call customer service at (866) 802-2474.

Sincerely,

Appeals Ceordinator
Quality Improvement Department
CHCcares of South Carolina

cc: File