

From: Kester, Tony
To: Beard, Rene <rbeard@aging.sc.gov>
Date: 11/5/2014 1:08:32 PM
Subject: FW: AAA Performance Measures - Additional States
Attachments: Draft Annual Assessment format to Beth.xlsx
blank contract 2015.doc

Tony Kester
Aging Director
South Carolina Lieutenant Governor's Office on Aging
1301 Gervais Street, Suite 350
Columbia, SC 29201
Phone 803-734-9910, Fax 803-734-9886
kester@aging.sc.gov

CONFIDENTIALITY NOTICE: This electronic mail may contain information that is privileged, confidential, and/or otherwise protected from disclosure to anyone other than its intended recipient(s). Any dissemination or use of this electronic mail or its contents by persons other than the intended recipient(s) is strictly prohibited. If you have received this communication in error, please notify the sender immediately by reply email so that we may correct our internal records. Please then delete the original message.

From: Batman, Beth [mailto:Beth.Batman@okdhs.org]
Sent: Tuesday, November 04, 2014 9:34 PM
To: Catherman, Tim (DARS); gwen.mclarty@dhs.arkansas.gov; arbrown@dhr.state.ga.us; Ted.Zimmerman@state.ma.us; kari.benson@state.mn.us; tina.zsenak@aol.com; tbrown@age.ohio.gov; sue.fielder@dads.state.tx.us
Cc: Erin White; Burkhardt, Heather; Sam Haws; Kester, Tony
Subject: RE: AAA Performance Measures - Additional States

FYI-

As contract monitors on the programming side, we are required to make a minimum of one on-site visit to every AAA each year. The AAA's annual assessment consists of one day conducting a desk audit and a second day observing the AAA conducting a project assessment. Also, our fiscal colleagues in the division make an on-site visit each year conducting a fiscal assessment. Of course we also monitor monthly and quarterly reports on an on-going basis. Attached you will find an annual assessment tool we have been testing this year and plan to finalize for SFY 2015. Also attached is an example of one of our contracts used with the AAAs. Below are state Title III policies related to OAA Title III services monitoring.

Complete listing of policy on-line-
DHS - OAC 340 Policy: Chapter 105, Subchapter 10
<http://www.okdhs.org/library/policy/oac340/105/10/>

OAC 340:105-10-43. Monitoring and evaluation of Title III projects
<http://www.okdhs.org/library/policy/oac340/105/10/0043000.htm>

OAC 340:105-10-15. State Plan administration - Title III compliance monitoring

- (5) reviewing and approving all Area Plans;
- (6) monitoring AAA program and fiscal reports;
- (7) annually conducting two desk reviews and a minimum of one on-site assessment of

each AAA and forwarding written reports to the AAA;

- (8) providing technical assistance to the AAAs, as appropriate;
- (9) conducting quality assurance activities related to State Agency functions; and
- (10) utilizing probationary status, suspension of funding, or other appropriate action when the AAA fails to achieve compliance with outlined requirements.

Hope this info helps.

Thanks.

Beth

Beth Batman, M.S.

Programs Administrator

DHS Aging Services

2401 NW 23rd St. Suite 40

Oklahoma City, OK 73107

Desk 405.522.0726 | Cell 405.308.9387 | Fax 405.521.2086



CONFIDENTIALITY NOTE: This email message and all attachments transmitted with it may contain legally privileged and confidential information intended solely for the use of the intended recipient, or the employee or agent responsible to deliver it to the intended recipient. You are hereby notified that any reading, dissemination, disclosure, distribution, copying or other use of this information without the permission of the State of Oklahoma Department of Human Services is strictly prohibited. If you have received this message in error, please notify the sender immediately by telephone at 405-522-0726; or by electronic mail to Beth.Batman@okdhs.org.

From: Catherman, Tim (DARS) [<mailto:Tim.Catherman@dars.virginia.gov>]

Sent: Friday, October 24, 2014 10:33 AM

To: gwen.mclarty@dhs.arkansas.gov; arbrown@dhr.state.ga.us; Ted.Zimmerman@state.ma.us; kari.benson@state.mn.us; tina.zsenak@aol.com; tbrown@age.ohio.gov; Batman, Beth; sue.fielder@dads.state.tx.us

Cc: Erin White; Burkhardt, Heather; Sam Haws; Kester, Tony

Subject: RE: AAA Performance Measures - Additional States

Good Morning:

We all recognize going down the road of implementing performance measures in an HHR arena is a daunting task particularly when there is funding formula. I applaud your efforts.

Your agency responded to Erin's NASUAD survey that your state has some form of performance measures in place for AAAs and that you would be willing to share them. If you would kindly send us what every you may have, whether it is policy, contract or just a process, I am sure we all would be interested.

Thank you for your help!

Tim



Tim Catherman
Department for Aging and Rehabilitative Services
Virginia Division for the Aging
1610 Forest Ave, Suite 100
Henrico, VA 23229
Phone: (804) 662-9309
www.vadars.org
[Like us on Facebook!](#)

From: Erin White [<mailto:EWhite@nasuad.org>]
Sent: Wednesday, October 22, 2014 4:04 PM
To: Burkhardt, Heather; Catherman, Tim (DARS); Sam Haws; Kester, Tony
Subject: AAA Performance Measures - Additional States

Good afternoon,

I received a few additional survey responses and have attached for your reference an updated list of states willing to discuss their AAA performance measures.

Thank you,
Erin

Erin White
Policy Associate
NASUAD
1201 15th Street, NW
Suite 350
Washington, DC 20005
www.nasuad.org
Telephone: 202-898-2578
Fax: 202-898-2583
E-mail: ewhite@nasuad.org

