

From: Kester, Tony
To: Beard, Rene <rbeard@aging.sc.gov>
Date: 11/5/2014 1:08:32 PM
Subject: FW: AAA Performance Measures - Additional States
Attachments: Draft Annual Assessment format to Beth.xlsx
blank contract 2015.doc

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From: Batman, Beth [mailto:Beth.Batman@okdhs.org]
Sent: Tuesday, November 04, 2014 9:34 PM
To: Catherman, Tim (DARS); gwen.mclarty@dhs.arkansas.gov; arbrown@dhr.state.ga.us; Ted.Zimmerman@state.ma.us; kari.benson@state.mn.us; tina.zsenak@aol.com; tbrown@age.ohio.gov; sue.fielder@dads.state.tx.us
Cc: Erin White; Burkhardt, Heather; Sam Haws; Kester, Tony
Subject: RE: AAA Performance Measures - Additional States

FYI-

As contract monitors on the programming side, we are required to make a minimum of one on-site visit to every AAA each year. The AAA's annual assessment consists of one day conducting a desk audit and a second day observing the AAA conducting a project assessment. Also, our fiscal colleagues in the division make an on-site visit each year conducting a fiscal assessment. Of course we also monitor monthly and quarterly reports on an on-going basis. Attached you will find an annual assessment tool we have been testing this year and plan to finalize for SFY 2015. Also attached is an example of one of our contracts used with the AAAs. Below are state Title III policies related to OAA Title III services monitoring.

Complete listing of policy on-line-
DHS - OAC 340 Policy: Chapter 105, Subchapter 10
<http://www.okdhs.org/library/policy/oac340/105/10/>

OAC 340:105-10-43. Monitoring and evaluation of Title III projects
<http://www.okdhs.org/library/policy/oac340/105/10/0043000.htm>

OAC 340:105-10-15. State Plan administration - Title III compliance monitoring

- (5) reviewing and approving all Area Plans;
- (6) monitoring AAA program and fiscal reports;
- (7) annually conducting two desk reviews and a minimum of one on-site assessment of

each AAA and forwarding written reports to the AAA;

- (8) providing technical assistance to the AAAs, as appropriate;
- (9) conducting quality assurance activities related to State Agency functions; and
- (10) utilizing probationary status, suspension of funding, or other appropriate action when the AAA fails to achieve compliance with outlined requirements.

Hope this info helps.

Thanks.

Beth

Beth Batman, M.S.

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From: Catherman, Tim (DARS) [<mailto:Tim.Catherman@dars.virginia.gov>]

Sent: Friday, October 24, 2014 10:33 AM

To: gwen.mclarty@dhs.arkansas.gov; arbrown@dhr.state.ga.us; Ted.Zimmerman@state.ma.us; kari.benson@state.mn.us; tina.zsenak@aol.com; tbrown@age.ohio.gov; Batman, Beth; sue.fielder@dads.state.tx.us

Cc: Erin White; Burkhardt, Heather; Sam Haws; Kester, Tony

Subject: RE: AAA Performance Measures - Additional States

Good Morning:

We all recognize going down the road of implementing performance measures in an HHR arena is a daunting task particularly when there is funding formula. I applaud your efforts.

Your agency responded to Erin's NASUAD survey that your state has some form of performance measures in place for AAAs and that you would be willing to share them. If you would kindly send us what ever you may have, whether it is policy, contract or just a process, I am sure we all would be interested.

Thank you for your help!

Tim



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From: Erin White [<mailto:EWhite@nasuad.org>]
Sent: Wednesday, October 22, 2014 4:04 PM
To: Burkhardt, Heather; Catherman, Tim (DARS); Sam Haws; Kester, Tony
Subject: AAA Performance Measures - Additional States

Good afternoon,

I received a few additional survey responses and have attached for your reference an updated list of states willing to discuss their AAA performance measures.

Thank you,
Erin

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