

**DEPARTMENT OF HEALTH AND HUMAN SERVICES  
OFFICE OF DIRECTOR**

**ACTION REFERRAL**

<b>TO</b> <i>Myers</i>	<b>DATE</b>  <i>3-14-08</i>
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<b>DIRECTOR'S USE ONLY</b>	<b>ACTION REQUESTED</b>
1. LOG NUMBER  <b>000470</b>	<input type="checkbox"/> Prepare reply for the Director's signature DATE DUE _____
2. DATE SIGNED BY DIRECTOR  <i>Cleared 3/18/08 letter attached.</i>	<input checked="" type="checkbox"/> Prepare reply for appropriate signature DATE DUE <i>3-24-08</i>
	<input type="checkbox"/> FOIA DATE DUE _____
	<input type="checkbox"/> Necessary Action

<b>APPROVALS</b> <small>(Only when prepared for director's signature)</small>	<b>APPROVE</b>	<b>* DISAPPROVE</b> <small>(Note reason for disapproval and return to preparer.)</small>	<b>COMMENT</b>
1.			
2.			
3.			
4.			

3/12/08

Dear Felicity of yers

I have received your Jan. 18<sup>th</sup> letter.  
I will have not received my new health  
connections health card and am waiting.  
Please send me a list of all  
Medicaid health plans that are serving the  
Charleston area.

Sincerely

Anna M. Byrd

I live in the  
Worms & Cannon St apt. area  
in Charleston city

P.O. Box 20273  
Charleston, SC. 29413

RECEIVED

MAR 14 2008

Department of Health & Human Services  
OFFICE OF THE DIRECTOR



*State of South Carolina*  
*Department of Health and Human Services*

Mark Sanford  
Governor

Emma Forkner  
Director

January 10, 2008

**RECEIVED**

MAR 14 2008

Ms. Anna M. LeRoy  
Post Office Box 20273  
Charleston, South Carolina 29413

Department of Health & Human Services  
OFFICE OF THE DIRECTOR

Dear Ms. LeRoy:

Thank you for your letter and interest in the South Carolina Healthy Connections Choices program.

The outreach program for Managed Care enrollment will not begin in the Charleston area until March 2008, but you do not have to wait until that time to enroll. You can call the Medicaid Help Line at 1-888-549-0820 at any time to find out which Medicaid health plans are already serving Medicaid beneficiaries in your county and to find out if you are eligible to join one of those health plans.

If you would like more information on Medicaid Managed Care before you call the Help Line, please contact Mr. Bruce Harbaugh at 803-898-2618.

Sincerely,

  
Felicity Myers  
Deputy Director

FM/mhc



## Report Fraud and Abuse

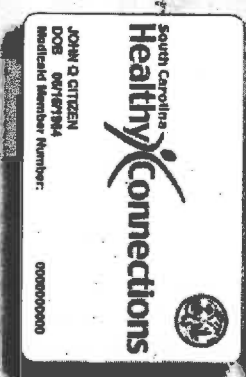
Medicaid fraud and abuse costs taxpayers millions of dollars each year and prevents the program from helping more people in need. If you know of a person or health care provider who is abusing the Medicaid program, please report them to us. You will not have to give your name. To file a report call **1-888-364-3224**

## New Medicaid Cards

The card you use to get Medicaid services is getting a new look. You will soon get a blue and green "South Carolina Healthy Connections" card in the mail. When you get your new card, throw away the yellow and blue "Partners for Health" card and use the new Healthy Connections card instead.



OLD CARD



NEW CARD

## Contact Information:

### General Medicaid Information

• 1-888-549-0820

### To apply for Medicaid

• 1-888-549-0820

### To find a doctor who accepts Medicaid

• 1-800-868-0404

### Medicaid Pharmacy or GAPS Questions

• 1-800-834-2680 or (803) 898-2876

### Medicaid Fraud and Abuse Hotline

• 1-888-364-3224

### Food Stamps

• 1-800-768-5700

### Medicare

• 1-800-633-4227

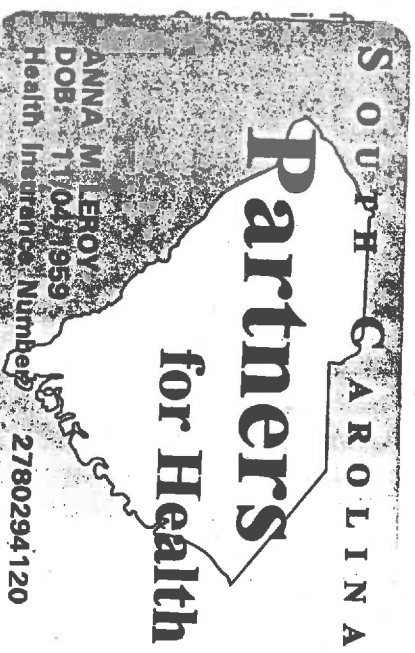
### Social Security

• 1-800-772-1213

## Medicaid Renewal

Each year you must renew your Medicaid. When it is time to renew we will send you a form, called the Medicaid Review Form. The form will tell you what information you must return to us. We may need to know how much money you earn, what property you own, or if you have childcare expenses. You must answer all the questions on the form and sign it. It is important that you mail this back to the address listed on the form and mail it back by the due date. **If you fail to turn in your Medicaid Review Form on time, your Medicaid may end.** If you have questions about this process, call us at **1-888-549-0820**.

## Ask Your Doctor



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our

español, por favor llame a la oficina de Medicaid al 1-888-549-0820. La llamada es gratuita.

Department of Health & Human Services  
OFFICE OF THE DIRECTOR

MAR 14 2008

RECEIVED

Anna M. LeRoy  
P.O. Box 20273  
Charleston, South Carolina  
29413

SC Healthy Connections  
P.O. Box 8206  
Columbia, SC. 29202-8206

29202+8206





*State of South Carolina*  
*Department of Health and Human Services*

Mark Sanford  
Governor

Robert M. Kerr  
Director

March 18, 2008

Ms. Anna M. LeRoy  
Post Office Box 20273  
Charleston, SC 29413

Dear Ms. LeRoy:

Thank you for your letter of March 12, 2008. We will begin sending the new Healthy Connections cards on March 26, 2008 and we believe it will take three weeks to send all the cards out. If you have not received your card by April 15, 2008, please contact our Resource Center at 1-888-549-0820 and the staff will assist you in getting a replacement card.

Currently, First Choice by Select Health of South Carolina and South Carolina Solutions are the health plans serving Charleston County. Carolina Crescent Health Plan will begin serving Charleston County on April 1, 2008. We do expect more plans to begin serving your county in the next few months, so you might want to wait until May to explore your options. When you decide to select a plan, you may contact an enrollment counselor, at 1-877-552-4642, or you may learn more about plans in your area by visiting the enrollment counselor's website at [www.SChoices.com](http://www.SChoices.com).

Thank you for your interest in the Medicaid health plans. If I can be of further assistance, please feel free to contact me.

Sincerely,

  
Felicity Myers  
Deputy Director

FCM/k

Log # 470